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System Requirements

Hardware

- Desktop or laptop with 4GB RAM minimum
- Printer for document outputs
- USB or external drive for backups

User Roles Supported

- Business Owner (Adminstrator)
- Booking Coordinator (Database Management)
- Boat Crew (Read-only access, if extended)

Benefits and Alignment with Project Goals

What the ERP-Enabled System Delivers

- ✓ Instant access to frequent guest data
- ✓ Digitally stored and organized records
- ✓ Supports coordination in terms of scheduling
- ✓ Facilitates communication between employees

Aligned with Original Project Goals

1. Improved Recordkeeping
2. Increased Coordination
3. Workplace communication
4. Enhanced Service due to efficiency

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MAPÚA MALAYAN COLLEGES MINDANAO

**A project proposal in fulfillment of :
Enterprise Resource Planning**

Presented by:

Joshua Arnel A. Gonzales III

Presented to:

Prof. Cherry B Lisondra

and



KOSTAL DIVE TRAVEL AND TOURS

Mbca Anna Nikita

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ERP IMPLEMENTATION FOR SEAMLESS ISLAND-HOPPING OPERATIONS

Enhancing Recordkeeping, Coordination,
and Service at Kostal Dive Travel & Tours

Company Overview

Kostal Dive Travel and Tours is a boat renting and Island Hopping business where water sports enthusiasts and partygoers may rent the equipment and services offered by the business so they may enjoy and wind-off on their oceanic travels. The services and paraphernalia offered by the business mainly extend to Scuba Diving and Island Hopping.



Why an ERP is needed

The business is currently experiencing problems in efficiently storing records of previously booked Island Hopping trips. These records consisting of Vessel Entry Permits and Island Hopping Vouchers contain key customer and booking details. The problem is centered around the recordkeeping of these documents, as they are kept as stacks of paper, resulting to manual cross-referencing when retrieving frequent and old customer information, and potential loss of records. This project aims to implement an ERP that could aid in handling recordkeeping while also introducing other features that could help with business efficiency such as communication and schedule management.

ERP Implementation

Odoo is a modular open-source ERP system designed to streamline business operations. For Kostal Dive Travel & Tours, Odoo fits perfectly by replacing our manual processes of cross-referencing and retrieval of old customer data with digitized records and real-time data access.



Why Odoo?

- It’s flexible and scalable for small business needs
- Modules can be activated individually
- Supports digital recordkeeping, information retrieval, and document organization

Core ERP Features/Modules

1. Guest Information Database

Stores data for repeat customers to allow centralized and consistent recordkeeping of guest information.

2. Booking and Island Hopping Scheduling

Allows real-time managing of booking dates and cargo delivery commissions. Supports correspondence between all employees in terms of important dates and schedules.

3. Live Chat

Allows all employees and coordinators to easily and freely communicate in real-time. Supports teamwork and communication between employees and prevents confusion when working together in bookings.

4. Open to Scalability

Odoo has dozens of more features that is always ready to be integrated to the ERP as the needs of the business scale up as it expands. Examples of such is Sales Reporting, Employee Tracking, and Business Analytics.

Guest Information Database

A screenshot of the 'Request Guest List' interface in Odoo. It shows a table with columns for NAME, GENDER, and BIRTHDATE. The table contains five entries: ADAO, MELANIO TEODORO (MALE, 28/04/1971), ADOLFO, BERNARDO (MALE, 24/02/1948), ADOLFO, MELANIE (FEMALE, 26/06/1980), BALINAS, PAUL (MALE, 23/09/1964), and BATINGA, ELTON (MALE, 04/11/1986). The interface includes a sidebar with 'Favorites' and 'Workspace' sections, and a top bar with navigation links like 'Knowledge', 'Home', and 'Articles'.

Booking and Island Hopping Scheduling

A screenshot of the 'Projects' interface in Odoo, showing a calendar view for June 2025. The calendar displays various tasks and bookings, such as 'Fuentes Booking (P...', 'Aranda Booking (P...', 'Engine Maintenan...', 'Francisco Booking ...', 'Davao Booking (Pa...', 'Clean Up MBCA 1', 'Lorenzo Booking (...', 'Cargo Delivery Co...', 'Batuto Booking (Pa...', and 'Boat Clean Up and...'. The interface includes a top bar with navigation links like 'Project', 'Projects', 'Tasks', 'Reporting', and 'Configuration', and a sidebar with 'Open Tasks' and 'Search' options.

Live Chat

A screenshot of the 'Discuss' interface in Odoo, showing a live chat conversation. The chat window displays messages from 'Website Visitor #13 (United States)' and 'Mitchell'. The messages include: 'Can you tell me more about the issue you are experiencing?', 'My order never arrived', 'I am sorry to hear that.', and 'Do you have an order number I can reference?'. The interface includes a top bar with navigation links like 'START A MEETING' and 'Website Visitor #13 (United States)', and a sidebar with 'Inbox', 'Starred', 'History', 'CHANNELS', and 'LIVECHAT' sections.