Jonathan Grant

Jonathan.grant23@icloud.com | 803-640-9283 | github.com/JGrant024 | www.linkedin.com/in/jonathangrant04/

SUMMARY OF QUALIFICATIONS

- Software Engineer with 1 year of experience in Full Stack software, and web development in the Technology Industry.
- Excellent skills in React, Python, CSS, Tailwind CSS, Supabase, Fast API, with demonstrated experience with a developed and deployed a scalable React application, Essential'd Skin Care, enhancing user experience by 30%.
- Implemented responsive designs using Tailwind CSS, achieving a 95% mobile usability score.

SKILLS

- <u>Programming Languages:</u> React, JavaScript, Python, HTML, CSS,
- <u>Web Development</u>: React, Python, HTML, Tailwind CSS
- <u>Database Management:</u> Supabase, SQLAlchemy, PostgresSQL
- <u>Tools and Technologies:</u> React, JavaScript, Python, Supabase, HTML, CSS, Tailwind CSS, Bootstrap
- <u>Business:</u> Essential'd Skin Care LLC.

PROJECTS

Essential'd Skin   **March- April 2024**

Revamped website, cutting monthly operating costs by $300+ and boosting profits by 20% for Essential'd Skin Care LLC.
- Developed a full-stack application using React, Supabase, and Tailwind CSS, integrating PayPal for secure payments, significantly enhancing user experience and streamlining transactions.
- Enhanced application performance by optimizing React components and leveraging Tailwind CSS for efficient styling, resulting in a 50% reduction in load times and improved Google PageSpeed Insights scores.
- Incorporated user feedback to iteratively refine application features, leading to a 40% increase in user engagement.

PROFESSIONAL EXPERIENCE

Executive Office Case Specialist, <u>Wells Fargo Bank-</u> Columbia, South Carolina   **June - March 2023**
- Skillfully addressed intricate customer complaints by conducting in-depth investigations in partnership with external agencies and internal teams, guaranteeing adherence to corporate standards. Ensured accurate and comprehensive resolutions, providing 100% compensation to customers for any errors identified on the bank.

Customer Service & Sales Rep, <u>Wells Fargo Bank -</u> Columbia, South Carolina   **October 2015 - 2020**
- Demonstrated dedication to exceeding sales targets by 10% while fostering both personal and professional development to drive growth and success.
- Worked collaboratively within a diverse team to open and service accounts in an inclusive, professional workplace culture, emphasizing respect, while maintaining customer relationships.

Lead Teller, <u>Wells Fargo Bank -</u> Columbia, South Carolina   **MAY 2012 - 2015**
- Elevated customer service and operational efficiency by flawlessly processing transactions with 100% accuracy, ensuring every customer interaction was handled with precision.
- Demonstrated exceptional leadership by mentoring and guiding a team of five tellers towards achieving leadership roles, fostering a culture of excellence and accountability.
- Exercised authority to approve high-value transactions ranging from $50,000 to $200,000, showcasing a trusted level of responsibility and risk management.

EDUCATION & CERTIFICATIONS

Carolina Code School , Greenville South Carolina — *Certificate*   **March 2024**
Successfully completed a rigorous 12-week web development immersive course, dedicating 444 hours to mastering the fundamentals of modern web technologies. This project demonstrated the practical application of the skills learned in React, Supabase and Tailwind CSS.
South Florence High School, Florence, South Carolina — *Diploma*   **June 2011**