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| <div>JP Grineau</div> <div>Software Developer</div> <div><div><div><div><div></div><div>London, ON</div></div><div><div></div><div>12263761871</div></div><div><div></div><div>jgrineau95@gmail.com</div></div><div><div></div><div>jpgrineau.com</div></div></div></div></div> | | |
| Profiles | <div><div><div></div><div>JP Grineau</div></div><div><div></div><div>JP Grineau</div></div></div> | |
| Summary | Motivated and solution-oriented software developer. Determined individual with a passion for web development. Quick to learn and understand new styles and technologies as needed. Dedicated to enhancing my skills and committed to lifelong learning. | |
| Experience | <div><div>Sutherland Global - ESPN Division</div><div>February 2022 - Present</div><div>IT Help Desk Associate</div><div>Remote</div><div><div></div><div>espn.com</div></div><div><div><div>•</div><div>Diagnosed and resolved IT-related and application issues by analyzing error logs, system configurations, and user feedback, ensuring minimal downtime and efficient problem resolution.</div></div><div><div>•</div><div>Utilized Jira for managing incoming tickets, tracking incidents, and documenting solutions improving workflow and resolution timelines.</div></div><div><div>•</div><div>Consistently achieved performance benchmarks for issue resolution and ticket management through structured troubleshooting and prioritization techniques.</div></div></div></div> | |
| | <div><div>Columbia Sportswear</div><div>March 2023 - Present</div><div>IT Systems Analyst</div><div>London, ON</div><div><div></div><div>columbiasportswear.ca</div></div><div><div><div>•</div><div>Analyzed and resolved complex IT system and application issues, ensuring optimal performance and minimal downtime.</div></div><div><div>•</div><div>Collaborated with cross-functional teams to gather requirements, design solutions, and implement system enhancements aligned with business needs.</div></div><div><div>•</div><div>Managed system updates, configurations, and patch deployments, maintaining compliance with organizational policies and industry standards.</div></div></div></div> | |
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| Projects | <div><div>Pokémon API</div><div>Full Stack Application</div><div><div></div><div>Pokémon API</div></div><div><div><div>•</div><div>Built a responsive React.js app integrating PokéAPI for real-time search, state management with React Hooks, JWT-based authentication, a Node.js backend, and MySQL for scalable data storage.</div></div></div><div>React, JavaScript, CSS, SQL, Node.js</div></div> | |
| | <div><div>Airline Reservation System</div><div>Java Application</div><div><div></div><div>https://comingsoonjpg.netlify.app/</div></div><div><div><div>•</div><div>Developed a secure Java-based airline reservation system with real-time flight scheduling, ticket generation, and an interactive GUI using Java Swing/AWT.</div></div></div><div>Java, HTML, JavaScript, OOP</div></div> | |
| | <div><div>Todo Application</div><div>ReactJS Application</div><div><div></div><div>Todo App</div></div><div><div><div>•</div><div>Created a responsive React.js app using Firebase for backend, real-time data synchronization, SCSS modules for styling, and efficient state management with React Hooks.</div></div></div><div>React, JavaScript, SCSS</div></div> | |
| Education | <div><div>Fanshawe College</div><div>September 2020 - December 2024</div><div>Web Development and Internet Applications</div><div>Diploma</div><div>4.0/4.2 GPA</div><div><div></div><div>Fanshawe College</div></div></div> | |
| | <div><div>Adrian College</div><div>August 2016 - August 2019</div><div>Exercise Science</div><div>Bachelor of Science</div><div>3.5/4.0 GPA</div><div><div></div><div>Adrian College</div></div></div> | |