JP GRINEAU

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Summary

Motivated and solution-oriented software developer with two years of experience. Determined individual with a passion for web development. Quick to learn and understand new styles and technologies as needed. Dedicated to enhancing my skills and committed to lifelong learning.

Skills

Languages:	JavaScript, TypeScript, Java, HTML, CSS, PHP, SQL
Frameworks:	React, Angular, React Native, NodeJS, Bootstrap, ExpressJS
Tools and Utilities:	AWS, Git, Styled Components, NPM, Jira, jQuery, Bash/Shell
Methodologies:	OOP, MVC, Agile, Scrum, Kanban, Test-Driven Development

Experience

ESPN (Sutherland Global) | Remote
IT Help Desk Associate
02/2022 - Present

- Conduct troubleshooting to resolve IT-related and application issues.
- Implemented and used the Jira ticketing system to monitor incoming tickets, track incidents, and troubleshoot issues.
- Consistently reached contact handling and ticket closing goals.
- Provide clients with information on applications, streaming services, and website upgrades with a wide range of software and hardware capabilities.

Personal Projects

Personal Portfolio
React | JS | CSS

- Meticulously crafted with React. A dynamic showcase of my skills, projects, and professional journey.
- Responsive design for a seamless user experience and an interactive UI for easy navigation and engagement.

Vigenère Cipher
React | JS | CSS

- Built using ReactJS to create a user-friendly platform that seamlessly encrypts and decrypts messages using the Vigenère cipher with an intuitive UI.

Pokémon API
React | JS | CSS

- Developed with React to deliver a responsive and engaging UI.
- Dynamically fetch and display up-to-date information on Pokémon directly from the Pokémon API.

Education

Fanshawe College of Applied Arts and Technology | London, ON
Diploma in Web Development and Internet Applications
Expected in 12/2024

Adrian College | Adrian, MI
Bachelor of Science in Exercise Science
08/2019