

3502 Scotts Ln East Falls, Pa 19129 P: (215) 274-5182 www.JMGroveconstruction.com

DOORS ■ WINDOWS ■ ROOFING ■ SIDING ■ SKYLIGHTS ■ GUTTERS ■ AWNINGS ■ DECKS <u>Installation Completion Form</u> No Yes - Installer was on time & if not called to communicate reason. - Installer & homeowner inspected the material & work area and is satisfactory. - Installer took reasonable care to protect property from damage & left property clean. - Installer has informed me of any additional material or labor to complete the job & aware of additional charges. **Change Order** Labor Total: **Additional Labor Additional Materials** Material Total: \$ C.O.Total: I confirm that I am satisfied with the product and installation and paying a Balance of \$: Check #: or Financed by: Credit card #: Exp Date: **Security Code: Customer Signature:** Installer Signature: Date: *If customer is not home to sign for work completed, work will be considered satisfactory after three (3) business days. All payments are due before installer leaves. **Service Evaluation** At J.M. Grove, we take pride in our quality workmanship and our devotion to customer service. We want to know how we did and if we could have made your experience more enjoyable. Please take a moment to fill out this form and return it with your remaining balance. We appreciate your business and hope to hear from you again. Overall, how would you rate your experience with your project manager? Project Manager Name: 1. Dissatisfied 3. Neutral 4. 5. Excellent Overall, how would you rate the installation process and the installers? 1. Dissatisfied 3. Neutral 5. Excellent What is your Overall rating of J.M. Grove? 1. Dissatisfied 3. Neutral 5. Excellent How could we of made your experience more enjoyable? *Earn **\$50 FREE** with J.M. Grove Referal Rewards Program: Refer a family member, friend or any one about our excellent service and receive \$50 if they buy \$500.00 or more*We appreciate your business and would like to reward you for telling a family member, friend, co-worker or any one about our excellent service and receive: **New Customer Name:** Phone #: Email: Address: ZIP:





