# Problem Statement, Target Audience, Relevance of Problem

**Problem Statement:** People struggle to get timely access to high-quality healthcare in many parts of the world because of:

- Long travel distances to hospitals
- Lack of nearby medical specialists
- <u>Language barriers</u>
- No proper digital health record systems
- Delay in receiving accurate treatment

A major solution to this is the creation of a well-developed AI Doctor, trained with real medical data, that can:

- Understand symptoms
- Guide users in simple language
- Recommend relevant doctors or treatments

This AI Doctor will act as the first line of assistance, available 24/7, reducing pressure on real hospitals.

# **Target Audience**

- **Patients**: Especially in rural areas or with mobility issues
- **Doctors-** Who want to manage appointments and treatment digitally
- **Hospitals/Clinics**: Aiming for modern, digital services
- **Healthcare Startups**: Exploring AI and virtual care options

#### **Relevance of Problem**

- Millions wait long hours for medical help
- Many suffer due to lack of quick diagnosis
- AI can assist instantly, saving lives
- Digital platforms improve long-term treatment quality
- Post-COVID, there's a sharp rise in demand for remote and AI-based healthcare tools

## **Gen-AI Use Case**

- AI Doctor Chatbot: Understands symptoms in various languages via voice/text
- AI Diagnosis Assistant: Suggests possible issues and specialist types
- AI Video Doctor (D-ID/HeyGen): Animates doctor's face talking to the patient, creating a human touch

## **Solution Framework / Workflow**

**Homepage**: Asks — Are you a doctor or a patient?

#### **Patient Flow:**

- 1. Login or Sign Up
- 2. Enter symptoms (text or speak)
- 3. AI processes input
- 4. Suggests doctors or care tips
- 5. Books appointments

## **Doctor Flow:**

- 1. Login to dashboard
- 2. View patient history, schedule
- 3. Add prescriptions, notes

# **Admin Panel (Optional):**

• Manage hospitals, users, analytics

## **AI Video Interaction:**

- AI doctor avatar lip-syncs to generated voice
- Explains diagnosis and next steps

# **Expected Impact**

- AI doctor helps instantly anytime, anywhere
- Saves real doctors time
- Gives early diagnosis and guidance
- Improves access in rural areas
- Builds strong digital medical records
- Can be expanded to many hospitals, globally