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AICTE

SMARTBRIDGE
Let's Bridge the Gap

Certificate of Completion

This is to certify that

Jhansi Lakshmi Mandugula

has successfully completed

Virtual Internship Program

- Welcome to ServiceNow
- Welcome to ServiceNow Micro Certification
- Introduction to Agentic AI
- ServiceNow Administration Fundamentals
- Introduction to Flows
- Automated Test Framework (ATF) Essentials
- Get Started with Reports
- Certified System Administrator (CSA) Exam Preparation

Jayney Howson

Jayney Howson

SVP, Global Learning & Development
ServiceNow

Dr.Chandrasekhar Buddha

Chief Coordinating Officer, AICTE
Ministry Of Education

Amarendar Katkam

Founder & CEO
SmartBridge

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Certificate ID: SNU2007933