System Administrator specializing in Technical Support. Experienced System administrator With a Demonstrated history of working in the Information technology and service industry, Skill in Microsoft Office | Python | Drupal | Raspberry pi IOT | Deep learning | Cloud Computing | BOT Developer | RPA | Strong Engineering Professional with a Bachelor of Computer Application (BCA) Focused in Computer Engineering from MAHATMA GANDHI UNIVERSITY.

Jatin Parmar

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Skill Highlights

- Problem Solution Expert
- Great Team Work
- Strong decision maker
- Complex problem solver
- Research & Development
- Innovative
- Service-focused
- Documentation

Languages

- English – B2
- Gujarati – C1
- Hindi-C1

Certificate

- CompTIA A+, CCNA+
- Bot, RPA Advance (Auto. Anywhere)
- Python ,ML ,Java, Html
- AWS Concept, Drupal ,IOT

Education

- ITI COPA
- BCA
- @Hakin code Project Mentor
- @Skill Santa Currently Learning ML. Python ,Web Development ,QA
- Tech Gig seminar

Experience

10/2018 to 05/2020

System Common support- SSM InfoTech Solution Pvt. Ltd
- Moxa Company Material Testing with installation, upgrading and configuration Knowledge.
- Windows and Linux installation, Raspberry pi Installation and configuration Knowledge. Data Import/Export
- Phoenix contact, Wonder ware by Aveva, MatrikonOPC, Advantech, and Maestro clock Material Knowledge.
- IPC System Configuration and installation Knowledge.
- Outlook Configuration

09/2017 to 09/2018

Technical Service Provider- IL&Fs Education & Techno. Pvt. ltd
- Delivery of Hardware Services and support as per project RFP & SLA
- IT operations management, IT support & services management, IT & academics training management for schools across Maharashtra, Gujarat state
- Installed and monitored network software, hardware, and related patches; maintained servers to identify and resolve issues
- VMWare Virtualization concepts such as virtual hardware, resource pooling, and the virtual machine Lifecycle
- Administered systems and servers related to district LAN and WAN (e.g. email systems, accounts, workstation ID, IP assignments, classroom computers, security, antivirus, spyware, etc.) for the purpose of ensuring availability of services to authorized users
- Led ERP deployment & upgraded Projects across a multi-site organization; experienced across all ERP's like Microsoft Dynamics,
- Liaised with the partners/customers & business management to understand the requirements and to deliver the project plan
- Administered the in-house development, customization, and testing as per companies strategy requirement using ERP database tables and incorporated the roll-outs with exiting ERP
- Conducted the gap analysis and developed security policies and advise on procedures; provides a CISO as a service to assist with improving incident response and providing security/privacy training
- Collaborated with the other members of the security organization to design and implemented security technologies that align with company's security program
- Monitored Enterprise information security systems; correlate, review, rank, and follow up on high-priority security events

07/2012 to 07/2017

Guest Faculty – (PMKVY) ITI Kamrej With e-MPOWER Gujarat.
- Configured, installed and troubleshot various network devices and services such as *routers, switches, firewalls, telephony, wireless, SSL VPN and VOIP.*
- Solved complex issues such as virus removal, installation, configuration, remotely and in person Provided rotational after-hours (on-call).