

Justin

Hebenstreit

Curriculum Vitae

Skills & Abilities

Detail-Oriented ☐ Problem Solver ☐ Self-Starter
Self-Motivated ☐ Analytical Thinker ☐ React.js
HTML ☐ CSS ☐ Bootstrap ☐ MongoDB JavaScript
☐ TypeScript ☐ PostgreSQL ☐ Cisco CCNA ☐
Cisco CCNA Security ☐ Active Directory

Projects

codeBounty

Collaborators:

BryceBerczik, Zander Kubajak, Jarvis Young

repository:

<https://github.com/JHebenstreit48/codeBounty-forked>

deployed URL:

<https://codebounty-forked.onrender.com>

CodeQuest

Collaborators:

Argenis Ruben Dominguez

repository:

<https://github.com/JHebenstreit48/CodeQuest>

deployed URL:

<https://web-dev-codequest.netlify.app/>

Links

<https://www.linkedin.com/in/justin-hebenstreit-6ba22920/>

<https://github.com/JHebenstreit48>

<https://portfolio-react-version.netlify.app/>

Highlights

14 Extra Step awards for excellence in Customer Service - Dierbergs Markets Inc.

High-ranking CSR with an average of 100% on calls - Challenge Unlimited Inc.

Overland, MO 63114

(314) 779-6685

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I am looking to obtain a remote IT Position in a dynamic, supportive environment where I can apply my skills to support an employer with their IT needs.

Education

Washington University in St. Louis

Jun 2024 – Nov 2024

Certificate in Full-Stack Web Development coding

Relevant coursework included concepts such as HTML, CSS, React, JavaScript, TypeScript, Node.js, GraphQL and Apollo, APIs, Bootstrap, Python, code testing, Git and GitHub, Render, MongoDB, Cypress, CircleCI, and even MERN.

Ranken Technical College

Jan 2018 – Dec 2019

Cum Laude Associates of Technology in IT

Relevant coursework included Windows 7 Certification, CompTIA A+ 901 and 902 (which included Windows 10), Cisco Networking and Network Security.

Webster University

Jun 2010 – Dec 2012

Experience

CSR - Challenge Unlimited Inc.

Jan 2022 – May 2024

☐ Resolved a wide range of customer concerns efficiently, independently handling typical inquiries.

☐ Collaborated with managers, team-specific group chats, or other appropriate parties to address out-of-scope questions, unusual issues, or customer concerns that were difficult to understand or beyond my current knowledge.

☐ Escalated unresolved or complex cases by submitting detailed tickets or reports, ensuring accurate and timely resolution.

Clerk – Dierbergs Markets

Jul 2015 – Mar 2020

☐ Customer Service

☐ Organized Stock

☐ Telephone calls