



JISHNU H

DATA SCIENTIST

PROFILE

Professional with around 4+ years of experience and 3.5+ years of experience within the analytics domain.

SKILLS

Modeling Scripting Language: Python

Statistical Methods: Supervised & unsupervised ML Algorithms

Database: MySQL, Snowflake, Redshift

Visualization: Power BI, Quicksight, Excel Reporting

CONTACT

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HOBBIES

Music,

Travelling,

EDUCATION

CMRIT Bangalore [2013 – 2017]

B.E Graduate in Telecommunication Engineering

Great Lakes Institute of Management [2019–2019]

PGP–Data Science in Engineering

WORK EXPERIENCE

AMAZON [L4: Business Analyst 1] [July'22 – Present]

- Worked as the central BA process excellence for Restricted Products [RP] Ops Team WW.
- Supported & delivered numerous escalations & adhoc with an SLA of 2 hours which helped the team to revert to the respective functions WW within RP with the corrective measures.
- Worked on various Quicksight Dashboards to leverage the business team on understanding through business KPIs & take necessary actions immediately thus improving the efficiency by reducing the rework by 80% and achieving the respective AOP goals.
- Worked on various dwp automated reports, which helped the respective functions to reduce the escalations by almost 100% within the respective usecases.
- Created respective derived tables and scheduled realtime refresh based on the core metrics defined and recurrent requests thus helped in reducing the cost and improving the cluster efficiency.
- Worked with business & BDT [Big Data] teams for continuous improvement of data accuracy through feedback and scoping on

instrumentation quality and completeness.

- **Skills Used:** Python, SQL, Redshift, Quicksight

DHIOMICS ANALYTICS SOLUTIONS [DATA SCIENTIST] [March'20 — May'22]

Swiggy [August'20 — May'22] [Client]

- Worked on various sprint planning & business analytical requests for Stores business which helped the conversion team to improve the platform conversion by 5% — 10% a day.
- Worked on numerous automations which helped the analysts to automated their reports and reduce their manual pulling bandwidth by 80%. Also, the real time automated reports helped the CX to reduce their cancellations by around 10% a day & improved the item availabilities.
- Worked on building Real time Power BI Dashboards to leverage Business team on understanding through business KPIs & take necessary actions immediately.
- Worked with business, Product & Data Engineering teams for continuous improvement of data accuracy through feedback and scoping on instrumentation quality and completeness.
- **Skills Used:** Python, Snowflake, Power BI

Hopscotch [March'20 — July'20] [Client]

- Worked on tracking the Growth of the company by building Dashboards & Analysis which helped the stakeholders to work effectively on real time basis and thus improved the conversion by 10% – 20% overall, contributing 10%–12% improvement on new user acquisition.
- Created a wireframe and implemented an ML Model for Price Elasticity for Liquidation & Build a dashboard leveraging the output for the supply stakeholders for better visibility by proposing at what discounts the items should be liquidated
- **Skills Used:** Python, My SQL, Power BI, Machine Learning Algorithms

HOLY CROSS HOSPITAL [SYSTEMS MANAGER] [August'18 — Feb'19]

- Install Network Elements.
- Hardware and software installation and upgrades.
- Implementation and Programming of computer networks and software and communicate to other departments to determine the needs of the business.

- Maintain, Monitor and Secure the Network and Digital Security.
 - Assesses information systems results by auditing application of systems.
 - Consulting computer users to ascertain needs and to ensure that facilities meet user or project requirements.
 - Selecting and purchasing appropriate hardware and software.
 - Ensuring software licensing laws are followed.
 - Implementing and managing security or integrity and backup procedures and scheduling upgrades.
 - Providing user training, support, advice and feedback.
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