CUSTOMER_FEEDBACK
- feedback_id:INTEGER
- review:LONG VARCHAR
- feedback_date:DATE

CUSTOMER
- customer_id:INTEGER
- name:VARCHAR
- address:VARCHAR
- email:VARCHAR
- customer_type:INTEGER
- insurance_type:VARCHAR
- discount_type:VARCHAR

INDIVIDUAL_CUSTOMER
- creditcard_no:VARCHAR
- insurance_required:BOOLEAN

CORPORATE_COMPANY
- account_no:VARCHAR
- insurance_provided:BOOLEAN

REGIONAL_OFFICE
- account_no:INTEGER
- insurance_provided:BOOLEAN

INSURANCE
- insurance_id:INTEGER
- policy_terms:LONG VARCHAR
- coverage_limit:INTEGER
- policy_number:INTEGER
- insurance_type:VARCHAR

DRIVER_INSURANCE
- medical_coverage:DECIMAL

INDIVIDUAL_INSURANCE
- insurance_name:VARCHAR

DISCOUNT
- discount_id:INTEGER
- discount_type:VARCHAR
- discount_amount:FLOAT

LOYALTY_DISCOUNT

FLEET_DISCOUNT

ACCESSORY
- ac_id:INTEGER
- ac_name:INTEGER
- ac_charge:VARCHAR

MILEAGE_AGREEMENT
- agreement_id:INTEGER
- agreement_type:VARCHAR
- start_date:DATE
- end_date:DATE

MILEAGE_DEPENDENT_AGREEMENT
- per_mile_charge:DECIMAL
- mileage_limit:INTEGER
- overage_fee:DECIMAL

MILEAGE_INDEPENDENT_AGREEMENT
- fixed_cost:DECIMAL
- unlimited_mileage:VARCHAR

DRIVER_POOL
- pool_id:INTEGER
- no_of_cars:INTEGER
- no_of_drivers:INTEGER
- start_date:DATE
- end_date:DATE

SURCHARGE
- surcharge_id:INTEGER
- surcharge_type:VARCHAR
- amount:DECIMAL
- date_applied:DATE
- surcharge_reason:VARCHAR

PAYMENT
- payment_id:INTEGER
- payment_date:DATE
- payment_method:VARCHAR

SPECIAL_CHECKIN_CENTER
- sp_checkin_id:INTEGER
- name:VARCHAR
- contact_no:VARCHAR
- address:VARCHAR
- operating_hrs:VARCHAR
- checkin_status:VARCHAR
- remarks:VARCHAR

INVOICE
- invoice_id:INTEGER
- invoice_date:DATE
- surcharge_amount:DECIMAL
- due_date:DATE
- total_amount:DECIMAL
- payment_status:VARCHAR
- vehicle_daamge_charge:DECIMAL
- fuel_refill_charge:DECIMAL
- discount_amount:DECIMAL
- payment_method:VARCHAR

HIRE_AGREEMENT
- agreement_id:INTEGER
- accessories_name:VARCHAR
- mileage_type:VARCHAR
- has

FUEL_ASSESSMENT
- fuel_id:INTEGER
- fuel_at_checkin:DECIMAL
- fuel_cost:DECIMAL
- fuel_replenished:DECIMAL
- fuel_difference:DECIMAL
- fuel_charge:DECIMAL

CHECKIN_CENTER
- checkin_center_id:INTEGER
- center_name:VARCHAR
- location:VARCHAR
- city:VARCHAR
- country:VARCHAR
- longitude:DECIMAL
- latitude:DECIMAL
- contact_no:INTEGER
- email:VARCHAR

CHECK_IN
- checkin_id:INTEGER
- customer_name:VARCHAR
- surcharge:DECIMAL
- fuel_level:DECIMAL
- checkin-inspector_name:VARCHAR
- special_ckin_required:BOOLEAN
- checkin_date:DATE

REPLACEMENT_VEHICLE
- replacement_vehicle_id:INTEGER
- vehicle_registration_number:VARCHAR
- replacement_date:DATE
- account:VARCHAR
- replacement_reason:VARCHAR
- insurance_coverage:VARCHAR

FLEET_HIRE
- fleet_code:INTEGER
- start_date:DATE
- end_date:DATE
- total_vehicles_hired:INTEGER
- vehicle_classification:VARCHAR
- daily_rate_per_vehicle:DECIMAL
- fleet_delivery_location:VARCHAR

HIRE_ARRANGEMENT
- hire_id:INTEGER
- customer_name:VARCHAR
- no_of_cars:INTEGER
- start_date:DATE
- hire_time:TIMESTAMP
- hire_duration:INTEGER
- no_of_drivers:INTEGER
- payment_mode:VARCHAR
- account:VARCHAR
- end_date:DATE
- hire_type:VARCHAR
- new_vehicle_provided:BOOLEAN
- breakdown_reported:BOOLEAN
- mileage_type:VARCHAR

RESCUE_COMPANY
- rescuecompany_id:INTEGER
- company_name:VARCHAR
- contact_no:INTEGER
- email:VARCHAR
- country:VARCHAR
- city:VARCHAR

RESCUE_SCHEME
- rescue_scheme_id:INTEGER
- service_type:VARCHAR
- coverage_area:VARCHAR
- response_time:VARCHAR
- service_fee:DECIMAL
- contract_start_date:DATE
- terms_and_conditions:VARCHAR

ACCIDENT_BREAKDOWN
- accident_breakdown_id:INTEGER
- incident_type:VARCHAR
- incident_date:DATE
- incident_time:TIME
- incident_location:VARCHAR
- longitude:DECIMAL
- latitude:DECIMAL
- cause_of_incident:VARCHAR
- is_replacement_vehicle_needed:BOOLEAN
- recovery_status:VARCHAR

VEHICLE_USAGE_HISTORY
- usage_history_id:INTEGER
- start_date:DATE
- total_distance_travelled:DECIMAL
- damage_report:VARCHAR
- incident_type:VARCHAR
- repair_details:VARCHAR
- incident_reported_by:VARCHAR
- remarks:LONG VARCHAR

VEHICLE_AUCTION_COMPANY
- auction_company_id:INTEGER
- company_name:VARCHAR
- contact_phone:VARCHAR
- contact_email:VARCHAR
- contact_person:VARCHAR
- company_address:VARCHAR
- commission_percentage:DECIMAL
- auction_rules:LONG VARCHAR
- preferred_payment_method:VARCHAR

EMPLOYEE
- emp_no:INTEGER
- emp_name:VARCHAR
- address:VARCHAR
- company_type:VARCHAR
- office_name:VARCHAR
- date_of_hire:DATE
- email:VARCHAR
- date_of_birth:INTEGER
- salary:DECIMAL
- position:VARCHAR

CHECK-IN_INSPECTOR
- inspection_certification:VARCHAR
- status:VARCHAR
- shift:VARCHAR

DRIVER
- licence_no:VARCHAR

CUSTOMER_SERVICE_REPRESENTATIVE
- degree:VARCHAR
- languages_spoken:VARCHAR
- shift:VARCHAR

MANAGER
- degree:VARCHAR
- employment_status:VARCHAR

HIRE_CENTER
- h_center_id:INTEGER
- center_name:VARCHAR
- city:VARCHAR
- country:VARCHAR
- address:VARCHAR
- contact_no:INTEGER
- email:VARCHAR
- no_of_employee:INTEGER
- manager_name:VARCHAR
- no_of_cars:VARBINARY
- no_of_driver:INTEGER

VEHICLE
- vehicle_code:INTEGER
- registration_no:VARCHAR
- vehicle_identification_number:VARCHAR
- fuel_type:VARCHAR
- mileage_km:DECIMAL
- last_serviced_date:DATE
- insurance_expiry_date:DATE
- warranty_expiry_date:DATE
- purchase_price:DECIMAL
- purchase_date:DATE
- status:VARCHAR

VEHICLE_SPECIFICATION
- specification_id:INTEGER
- vehicle_class:VARCHAR
- make:VARCHAR
- model:VARCHAR
- engine_capacity:DECIMAL
- transmission_type:VARCHAR
- seating_capacity:INTEGER
- air_conditioning:BOOLEAN

HIRE_CHARGE
- charge_id:INTEGER
- vehicle_class:VARCHAR
- country_code:CHARACTER
- daily_rate:DECIMAL
- weekly_rate:DECIMAL
- monthly_rate:DECIMAL

VEHICLE_REDISTRIBUTION
- redistribution_id:INTEGER
- redistribution_date:DATE
- status:VARCHAR
- cost:DECIMAL

CONTRACT_FIRM
- contract_firm_id:INTEGER
- contact_person:VARCHAR
- contact_email:VARCHAR
- contact_phone_number:VARCHAR
- contract_date:DATE

NATIONAL_OFFICE
- office_id:INTEGER
- location:VARCHAR
- address:VARCHAR
- no_of_regionaloffice:INTEGER
- city:VARCHAR
- country:VARCHAR
- longitude:DECIMAL
- latitude:DECIMAL
- email:VARCHAR
- contact_no:INTEGER
- no_of_employee:INTEGER
- established_date:DATE
- office_name:VARCHAR

RIVAL_HIRE_COMPANY
- rival_company_id:INTEGER
- company_name:VARCHAR
- contact_person:VARCHAR
- contact_number:VARCHAR
- email:VARCHAR
- contract_agreement:VARCHAR
- vehicle_types_offered:INTEGER

COUNTRY
- country_code:INTEGER
- country_name:VARCHAR
- currency:VARCHAR
- longitude:DECIMAL
- latitude:DECIMAL

Relationships (labels): has, can have, have, is tied to, is linked to, get, can get, include, can include, belongs to, can submit, submit, applied, is applied, associate, link, hire, is checked at, checks, check, handle, can handle, can be associated with, can handled by, occurs at, performed, is handled by, handles, manages, manage, works at, works for, works, perform, can perform, is managed by, is assigned to, assign, may assign, assigns, oversees, is overseen by, responsible for, can involve, involve, can provide, work for, work, is provided by, provide, rescue from, rescued, have, applies, apply, is applied to