

## PROFILE

Versatile and accomplished IT professional, specializing in designing, implementing, and optimizing secure and efficient IT systems across cloud and on-premises environments. Proficient in a range of technologies including AWS, Microsoft 365, PowerShell, CI/CD Pipelines, Exchange, SQL, Containers, and VMware. Exceptional technical acumen with a proven track record of leading complex IT initiatives to successful completion, ensuring optimal data security and compliance. Collaborative and solutions-driven, adept at contributing to cross-functional teams to innovate and achieve organizational goals.

## CONTACT

### PHONE:

+1 401-699-5145

### WEBSITE:

[www.jjdsourc.com](http://www.jjdsourc.com)

### EMAIL:

[Justin@JJDSourc.com](mailto:Justin@JJDSourc.com)

### LinkedIn:

[LinkedIn.com/in/justin-dickenson-8a941517a](https://www.linkedin.com/in/justin-dickenson-8a941517a)

## CERTIFICATIONS

**Certified Information Systems Auditor®  
(CISA)**

**AWS Certified Cloud Practitioner**

## EDUCATION

**Warwick Area Career and Technical Center**  
2008 - 2011

*Cisco Networking Academy*

CCNA Discovery: Networking for Home and Small Businesses

CCNA Discovery: Working at a Small-to-Medium Business or ISP

CCNA Discovery: Introducing Routing and Switching in the Enterprise

# JUSTIN DICKENSON

## WORK EXPERIENCE

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### **CIBT - System Administrator II / Senior DevOps Engineer**

Feb 2019 - Present

- Migration of on-prem systems to AWS, enhancing operational efficiency and system robustness.
- Developed CI/CD Pipelines for various applications via GitHub to streamline software delivery.
- Replatformed systems to Fargate and Lambda for seamless integration and technical precision.
- Implemented advanced monitoring solutions like Datadog and Cloud Custodian for improved oversight and governance.
- Facilitated the migration of 2,000 users to the M365 Cloud, improving user experience.
- Served as the lead administrator for all Microsoft solutions, including M365, AzureAD, Exchange, Active Directory, SQL Server, and Windows Server, addressing complex technical requirements and ensuring system integrity and availability.
- Worked with diverse Linux-based and containerized applications, maintained VMware vCenter hosting 500 virtual servers, and performed on-site server hardware maintenance and installation, ensuring system reliability and optimal performance.

### **Emigra Worldwide - Systems Engineer / Sr. Network Engineer**

May 2016 - Feb 2019

- Lead system administrator for international company with 15 offices around the globe.
- Lead support for all networking, server, applications.
- Mentored new entrant and focused on strategic technology alignment to support business operations.
- Led configuration and installation of new datacenter in Geneva Switzerland
- Migration of legacy Exchange 2010 Environment to M365
- Focused on security. Passing multiple security audits from high level clients (financial institution/major retailers).

### **Carousel Industries – Intern/Helpdesk/Specialist/Salesforce Admin**

Jan 2011 - May 2016

- Initiated career in the industry.
- Advanced from intern/helpdesk to specialist.
- Supported AD, Exchange, SQL Server
- Lead administrator for CRM and ERP systems and migrating CRM to Salesforce.

## SKILLS

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**AWS | GitHub Actions | CloudFormation | M365 | Docker | SQL | PowerShell  
Bash | Python | Exchange Server | Active Directory | VMware | Fortinet**