PROFILE

Versatile and accomplished IT professional, specializing in designing, implementing, and optimizing secure and efficient IT systems across cloud and on-premises environments. Proficient in a range of technologies including AWS, Microsoft 365, PowerShell, CI/CD Pipelines, Exchange, SQL, Containers, and VMware. Exceptional technical acumen with a proven track record of leading complex IT initiatives to successful completion, ensuring optimal data security and compliance. Collaborative and solutions-driven, adept at contributing to cross-functional teams to innovate and achieve organizational goals.

CONTACT

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CERTIFICATIONS

**Certified Information Systems Auditor®
(CISA)**
Jul 2021
AWS Certified Cloud Practitioner
Jul 2022

EDUCATION

**Warwick Area Career and Technical
Center**
Cisco Networking Academy
2008 - 2011
**CCNA Discovery: Networking for Home
and Small Businesses**
**CCNA Discovery: Working at a Small-to-
Medium Business or ISP**
**CCNA Discovery: Introducing Routing
and Switching in the Enterprise**

JUSTIN DICKENSON

WORK EXPERIENCE

CIBT - System Administrator II / Senior DevOps Engineer
Feb 2019 - Present
- Migration of on-prem systems to AWS, enhancing operational efficiency and system robustness.
- Developed CI/CD Pipelines for various applications via GitHub to streamline software delivery.
- Replatformed systems to Fargate and Lambda for seamless integration and technical precision.
- Worked with AWS CDK for infrastructure as code, streamlining cloud resource provisioning and configuration.
- Implemented advanced monitoring solutions like Datadog and Cloud Custodian for improved oversight and governance.
- Facilitated the migration of 2,000 users to the M365 Cloud, improving user experience.
- Served as the lead administrator for all Microsoft solutions, including M365, AzureAD, Exchange, Active Directory, SQL Server, and Windows Server, addressing complex technical requirements and ensuring system integrity and availability.
- Worked with diverse Linux-based and containerized applications, maintained VMware vCenter hosting 500 virtual servers, and performed on-site server hardware maintenance and installation, ensuring system reliability and optimal performance.

Emigra Worldwide - Systems Engineer / Sr. Network Engineer
May 2016 - Feb 2019
- Lead system administrator for international company with 15 offices around the globe.
- Lead support for all networking, server, applications.
- Mentored new entrant and focused on strategic technology alignment to support business operations.
- Led configuration and installation of new datacenter in Geneva Switzerland
- Migration of legacy Exchange 2010 Environment to M365
- Focused on security. Passing multiple security audits from high level clients (financial institution/major retailers).

Carousel Industries – Intern/Helpdesk/Specialist/Salesforce Admin
Jan 2011 - May 2016
- Initiated career in the industry.
- Advanced from intern/helpdesk to specialist.
- Supported AD, Exchange, SQL Server
- Lead administrator for CRM and ERP systems and migrating CRM to Salesforce.

SKILLS

**AWS | AWS CDK | GitHub Actions | CloudFormation | M365 | Docker|
SQL | PowerShell | Bash | TypeScript | Python | Exchange Server |
Active Directory | VMware | Fortinet**