JUSTIN DICKENSON

WORK EXPERIENCE

CIBT - Senior DevOps Engineer
Nov 2022 - Present
- Migration of on-prem systems to AWS, enhancing operational efficiency and system robustness.
- Developed CI/CD Pipelines for various applications via GitHub to streamline software delivery.
- Replatformed systems to Fargate and Lambda for seamless integration and technical precision.
- Implemented advanced monitoring solutions like Datadog and Cloud Custodian for improved oversight and governance.

CIBT – System Administrator II
Feb 2019 - Nov 2022
- Facilitated the migration of thousands of users to the M365 Cloud, improving user experience.
- Served as the lead administrator for all Microsoft solutions, including M365, AzureAD, Exchange, Active Directory, SQL Server, and Windows Server, addressing complex technical requirements and ensuring system integrity and availability.
- Worked with diverse Linux-based and containerized applications, maintained VMware vCenter, and performed on-site server hardware maintenance and installation, ensuring system reliability and optimal performance.

Emigra Worldwide - Sr. Network Engineer / Systems Engineer
May 2016 - Feb 2019
- Lead system administrator for small international company of offices around the globe.
- Lead support for all networking, server, applications.
- Mentored new entrant and focused on strategic technology alignment to support business operations.

Carousel Industries - Intern/Helpdesk/Specialist/Salesforce Admin
Jan 2011 - May 2016
- Initiated career in the industry.
- Advanced from intern/helpdesk to specialist.
- Administering CRM and ERP systems and migrating CRM to Salesforce.

CERTIFICATIONS

AWS Certified Cloud Practitioner
Certified Information Systems Auditor® (CISA)

SKILLS

AWS | GitHub Actions | CloudFormation | M365 | Docker| SQL | PowerShell | Exchange Server | Active Directory | VMware

PROFILE

Versatile and Accomplished IT Expert, specializing in designing, implementing, and optimizing secure and efficient IT systems across cloud and on-premises environments. Proficient in a myriad of technologies including AWS, Microsoft 365, PowerShell, CI/CD Pipelines, Exchange, SQL, Containers, and VMware. Exceptional technical acumen with a proven track record of leading complex IT initiatives to successful completion, ensuring optimal data security and compliance. Collaborative and solutions-driven, adept at contributing to cross-functional teams to innovate and achieve organizational goals.

CONTACT

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