

Confusion is a word we have invented for an order which is not understood.

It is the order of an accidental series of accidents accidentally conceived.

Tropic of Capricorn Henry Miller

# Information is Uncertainty and Surprise

- Shannon's discovery that "information content" can be interpreted in terms of a "progressive reduction in the level of uncertainty" has some far-reaching consequences that are still of importance today.
- Part of Shannon's research led to his investigating the notion of "entropy and redundancy in spoken language".
- Since "character coding" can lead to compression based on analysis of frequency what happens when we move from characters to words?

## We Expect Characters

- We saw that parts of "character streams" can have an element of "predictability".
- For example, 'Q' is (usually) followed by 'U';
- ' ' (SPACE) is (rarely) followed by 'X'.
- Although these are features of **written English**, similar patterns are found in other *Indo-European languages*.
- In fact, although the concept is very different, even in *Chinese*, *Japanese*, *Arabic*, *Sanskrit* etc etc.

# Should We Expect Words?

Consider:

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"The cat sat on the . . . "
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Which of the following would "most" people use to complete the sentence? That is, to replace . . .

{hat, rug, couch, sofa, mat, rat, ottoman, chaise-longue}

Typically, the choice would be "mat".

Why?

**Rhyme**? But then why not "hat" or "rat"?

**Sense**? (you *sit* on *SOMETHING*). But then why not "*rug*", "*couch*", "*sofa*", "*ottoman*", "*chaise-longue*"?

**FAMILIARITY**: this is a standard child's reading exercise: "ottoman" and "chaise-longue" are obscure words.

## **Other Examples**

- a. The (rather irritating) habit of completing another person's sentence **BEFORE** they have finished speaking.
- b. Possible *continuations* of text in editors such as Word.
- c. Search term *suggestions* in Google.
- d. Speech recognition & automatic captioning.

## Important Differences

- Notice that there are significant factors affecting (a) and the "reclining attitudes of grimalkins".
- "accurate" prediction often depends on sociological and cultural background: not statistical nuances.
- e.g. "The cat sat on the mat" will be recognised by most adults over a certain age, since it will be familiar from childhood.
- Ending a speaker's sentence for them presumes a similar awareness of the speaker's topic and background.

#### **Predictive Text**

The cases in (b) ("smart" text editors) and (c) (search terms) are a little bit different.

These are less driven by "shared cultural awareness" (although this does feed in) and more by statistical observation.

[The feline adopts a sedentary posture on a "mat" because a statistical analysis suggests that "most" have "been reported" as "mat sat" rather than "rat sat" (or "couch crouched").]

#### Speech Recognition - Automatic Captioning

- It is a *legal requirement* in the UK for (new) recorded and prerecorded lectures provided to students to have *subtitles/closed captions*.
- Although most video embedding hosts (e.g., YouTube, msstreams) offer a feature to extract written text from spoken content, the quality can be extremely variable and requires manual editing and correcting.
- This is a **VERY** tedious, tiresome, time-consuming, and labour-intensive process.

## So why not just leave it?

- Some examples from recorded lectures:
- a. "Every exam has an individual waiter"
- b. "The next part will look at using Foster Rivetts"
- c. "We also consider advanced May Tricks operations"
- d. "The lecture will be in the Most Bad Lecture Theatre".

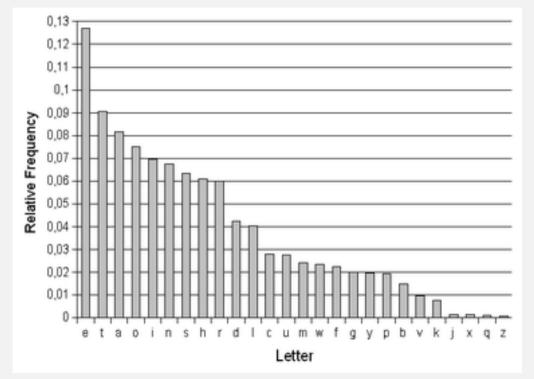
Notice that although the speaker's vocal cadences, inflections, and accent may influence transcription this is not always so.

# What was actually SAID

- a. "Every exam has an invigilator"
- b. "The next part will look at using **First Derivatives**"
- c. "We also consider advanced **Matrix** operations"
- d. "The lecture will be in the **Musspratt** lecture theatre".

# A Difficulty

- It is, relatively, straightforward to construct *accurate* statistical data about *frequency* of **character** use.
- This can be done from comparatively "small" text samples, e.g., book chapters, newspaper articles, short stories.
- The *experimental claim* known as **Zipf's Law** (which is supported by several research studies) asserts:
- "The k'th most commonly used character in a language occurs roughly 1/k times as often in texts as the most frequently used"



## A Way with Words

- Although it is rather more demanding to analyze, a similar statistical model can be developed using words rather than characters.
- Further studies lead to the important concept of *n-gram* language models.
- We do not discuss these in depth here but simply introduce the basic elements.
- We also note that experimental studies support *Zipf's Law* when based on **words** as well as **characters**.

### What's in a Word?

- In Indo-European languages (English, French, German, Italian, Spanish, Greek etc) a "word" may be interpreted as:
- "any sequence of characters from the language alphabet that is accepted by some authority"
- For example, a *standard dictionary* (OED, Webster's, Larousse, Liddell-Scott, DRAE, DWB etc)
- These provide the basic units but to analyze usage frequency we need some **text corpus**: "alphabets are to letter frequencies as **words** are to their **use in texts**"

### N-grams

- The idea behind **N-grams** is to use the *relative frequencies* of *sequences* of words as a guide to *prediction*, *interpretation*, *style analysis*, and, even, *creative writing*.
- Common choices of N are N=2 (bigram) and N=3 (trigram).
- An *N-gram* is a sequence  $(w_1, w_2, w_3, ..., w_{N-1}, w_N)$  of words.
- Given some **text corpus** (with additional 'start' and 'end' sentence markers:  $\{\langle s \rangle, \langle /s \rangle\}$ )

# N-grams and Relative Frequency

$$P[w_n|w_{n-N+1}w_{n-N+2}...w_{n-1}] =$$

$$\frac{\# w_{n-N+1}w_{n-N+2}\dots w_{n-1} w_n}{\# w_{n-N+1}w_{n-N+2}\dots w_{n-1}}$$

Meaning?

"the probability of seeing the sequence  $w_{n-N+1}w_{n-N+2}...w_{n-1}w_n$  is the number of times (in the text) that the sequence  $w_{n-N+1}w_{n-N+2}...w_{n-1}$  is followed by  $w_n$  relative to the **total number** of times  $w_{n-N+1}w_{n-N+2}...w_{n-1}$  is seen in the text."

### Small Example (N=2)

- 4 sentences
- 1. <s> In the beginning was the Word, and the Word was with God, and the Word was God. </s>
- 2. <s> The same was in the beginning with God. </s>
  - <s> All things were made by him: and without him was made nothing that was made. </s>
- 4. <s> In him was life, and the life was the light of men. </s>

John 1:1-4 (Douay-Rheims Edition)

[Note 'start' (<s>) and 'end' (</s>) sentence tokens. These are used to ensure adjustments are not needed for sentence lengths.]

### Small Example (N=2) (continued)

- The following are all bigrams in this example: (the, word); (<s>, in); (God, </s>); (was, made); (the, beginning)
- #(the, word) = 3; #(the, beginning)=2; #(God, </s>)=2; #(<s>,all)=1
- #(the) = 7; #(God) = 3;
- These give relative frequencies
- P[word | the ] = 3/7; P[</s> | God ] = 0.5; P[beginning | the ] = 2/7; P[ all | <s> ] = 0.25

• This, of course, is a very small example.

#### How is it used?

- Suppose N=2 (bigrams = "all sequences of pairs in a text").
- First step: construct all bigrams and compute their *relative frequency* using the formula given.
- Prediction: "when W is typed suggest X, where (W,X) has the highest frequency of bigrams starting W". (use a threshold)
- Creative writing: "using an author's corpus of written work, perform an analysis of bigram frequency. Use this to guide random selections of words to parody writing style"

#### How is it used?

- Stylometry: "compute an author's 'writing profile' by forming a view of their use of specific bigram combinations"
- In plagiarism detection, often N-grams building on characters rather than words are used. If a large enough item of text (for example project dissertation) is being analysed, then inconsistencies in profiles over "text windows" may indicate multiple authors and provide evidence of collusion and/or plagiarism.

## Summary

- Natural Language Analysis is one significant application study within *Data Science*.
- Although the methodology offered by N-gram use has moved on and is now quite sophisticated, its initial development offers strong techniques.
- N-gram packages and *Natural Language* tools have been developed within **Python**. One of the most important being The Natural Language Toolkit
- Stylometric Analysis has been used to uncover *fraudulent* practices and has been considered as a tool to deal with *Generative Al abuses*.