

QUANG PHONG NGUYEN

Apartment A5 Vicoland, Van Don St., Son Tra district, Da Nang city
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PROFILE:

Enthusiastic and dedicated third-year university student with a strong desire to support people. Highly adaptable with a friendly attitude towards everyone. Skilled in customizing media, and proficient in various tasks related to using a personal computer.

WORK EXPERIENCE:

Chill Hub Milktea & Cocktails

Server | July 2022 - December 2022

- Presented menu, made recommendations, answered all questions regarding food and drinks.
- Handled payments including cash and electronic payments.
- Improved communication skill by talking to customers, as well as English via foreigners.
- Improved customer service skill and problem solving skill.

IELTS Fighter

Teacher Assistant | March 2023 - July 2024

- Provided one-on-one and small group tutoring, helping students improve their English language skills.
- Assisted lead teachers in preparing lesson plans.
- Monitored student progress and provided feedback.
- Improved confidence and English communication skills by interacting with students.

EDUCATION:

2022 - now | Vietnam-Korea University of Information and Communication Technology

Bachelor of Computer Science - Software Engineering

Expected graduation: 2026

CERTIFICATES:

IELTS Certificate April 2022

Overall Score: Band 7.0

- Speaking: 7.0
- Writing: 6.0
- Listening: 7.0
- Reading: 7.5

"Thanh niên Đà Nẵng với ASEAN - Hội nhập và phát triển 2020" -- Consolation prize

SKILLS:

- Adaptability and team collaboration skills.
- Proficient in customer service.
- Proficient in creative thinking.
- Computer skills.