

# Jackie Lee

Coder + Designer

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Seattle, WA

## EXPERIENCE

### Loan Signing Agent

2021 - Present

#### Advance Mobile Notary - Bellevue, WA

- Notarized over 1000 mortgage loan packets for real estate closing.
- Ensure content of loan documents are communicated and understood by clients.
- Ability to work well under different environments and time constraints.
- Worked independently on assignments and coordinated with the team for scheduling new appointments.

### Print Supervisor

2015 - 2021

#### OfficeDepot / OfficeMax - Seattle, WA

- Designed marketing materials, mock ups, and wireframes.
- Worked closely with clients to achieve requirements in design.
- Closely collaborate with the team to solve complex issues within production.
- Ability to meet deadlines while juggling multiple assignments.

## PROJECTS

### UX Designer + Coder

Jan 2017 - July 2017

#### Gun-A-Be-Safe - Bothell, WA

- Designed concept storyboards, wireframes and prototypes for IOS and Web applications.
- Conducted Usability testing and heuristic evaluations.
- Developed an IOS mobile application using Xcode with programming language Swift.
- Built web services for partnering database with PHP and MySQL.
- Worked closely with stakeholders and audience to empathize with end users.

### UX Researcher

Dec 2016

#### Catharsis - Bothell, WA

- Integrated the core fundamentals of Research Through Design into concept mobile applications.
- Executed both primary and secondary research on emotion regulating topics.
- Conducted questionnaire to better understand intended user for mobile games.
- Created interactive prototypes through code and visual design.

### UX Designer

Jun 2016

#### Housing First Study Program - Bothell, WA

- Gathered data and pain points of client's work through UX methods.
- Deployed cultural probes to better understand the lives of stakeholders.
- Built paper prototypes and electronic prototypes.
- Created journey maps and work flows of users.

## EDUCATION

### BA, Interactive Media Design

2012 - 2017

#### University of Washington - Bothell, WA

- Annual dean's list recipient.

## SKILLS

User Experience Design, Visual Design, Agile, Teamwork, Collaboration, Leadership, Critical Thinking, Programming, Time Management, Self-Motivation, Problem Solving

## TOOLS

**Visual Design:** Photoshop, Illustrator, InDesign, Publisher

**Coding:** HTML, CSS, PHP, Javascript, MySQL, Swift, Arduino, Processing

**Prototyping:** InVision, Proto.IO, Balsamiq, Sketch

**User Research:** Usability Testing, Conducting Interviews, Questionnaire, Mood Boards