



# Smart911

Help us protect your family



## [www.smart911.com](http://www.smart911.com)

### What is Smart911?

A free program that allows citizens who live or work in Douglas County to register their phone numbers and build a "Safety Profile" with potential life-saving information that is available to first responders when 9-1-1 is called.

Participants enter information through the secure Smart911 web site at [www.smart911.com](http://www.smart911.com). They build a "Safety Profile" on a private data repository, registering the life-saving information they want available to 9-1-1 dispatchers in case of an emergency. The information can include things like medical histories, disabilities, allergies, rescue needs, domestic violence histories, home and work addresses, and even photos of individual family members. Participants enter as little or as much information as they want. This information is tied to your specific phone numbers you have registered with Smart911 and only becomes available when those phones are used to call 9-1-1.

### Who should use Smart911?

Everyone owning a phone who lives or works in Douglas County!

But especially:

- Anyone with young children in the home
- Anyone with a special needs resident
- Anyone with a resident having medical concerns
- Anyone with special security and home access situations
- Anyone with special pets
- Anyone having the potential for a domestic violence situation

### How does Smart911 Work?

When you dial 9-1-1 from a phone number you have registered your Safety Profile that you completed at [www.smart911.com](http://www.smart911.com) is immediately made available to 9-1-1 dispatchers who then relay it to the appropriate first responders. You decide ahead of time what information you want included in your profile, but remember the more information you provide, the better first responders are able to help you in an emergency. You are the only one that can add or change information. Your profile is secure and is only available to dispatchers when 9-1-1 is called from a registered number.

Remember, Smart911 is free, secure and could save your life or the life of a loved one. Help us protect you and your family. Enroll today at [www.smart911.com](http://www.smart911.com)