

# Bertram the Lonesome



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Bertram doesn't know much about technology. He uses an older blackberry phone. He can't talk his to family and friends because of COVID. He loves to tell stories to his family and is sad that he can no longer safely connect with his family.

## Implementation Considerations:

- Lives by himself
- Doesn't use tech often (tech illiterate)
- Uses an older phone
- Has trouble seeing/remembering things