## **Business Domain**

There are plenty of different types of businesses in the world but the fact is that the domain of our client is not a business domain. Our client works in the domain of education information and entertainment, in a library. However, since our client works within a college, entertainment is not as prominent among the selection compared to that of information and research materials, they are primarily focused on education. Our client's industry is not related to profit, libraries are services provided by the government. They are to provide access to books, periodicals, newspapers, and media in general which allow users to properly research their topics at hand (Encyclopedia Britannica). Each province of Canada is in charge of the funding of their libraries, however different ministries are appointed for public libraries and academic ones (Ontario Library Association). Public libraries are funded directly from the Ministry of Tourism, Culture and Sport where academic libraries are funded by their academic institution which, in turn, is funded by the Ministry of Training, Colleges, and Universities (Ontario Library Association). Education is "the transmission of the values and accumulated knowledge of a society" and we see the library as a means of facilitating this idea (Encyclopedia Britannica).

https://www.britannica.com/topic/library

http://www.accessola.org/web/OLA/ADVOCACY/Ongoing\_Library\_Issues/Funding/OLA/Issues\_Advocacy/Governance\_and\_Funding\_of\_Libraries.aspx?hkey=b8e1c42f-a71d-4cd6-8bd9-6de263f9712f

https://www.britannica.com/topic/education