### **Step 1: Data Sourcing (Google Maps)**

Goal: Find businesses that are potential clients.

- Input: Business category (e.g., "Restaurants", "Retail Stores", "Law Firms").
- Data Extracted from Google Maps API / scraping:
  - Business Name
  - Address / City / Location
  - Phone Number
  - Website (if available)
  - Ratings & Reviews
- Stack:
  - Google Places API (official, but limited data)
  - Scraper (fallback to bypass API limits)
  - Store in Postgres / SQLite / MongoDB

### Step 2: Qualification Engine

**Goal:** Don't waste time on bad leads.

- Filters:
  - Has a website (higher conversion potential).
  - Rating > 3.5 stars (means they care about reputation).
  - Business type matches your ICP (Ideal Customer Profile).
- Extra Layer (AI): Use NLP to scan reviews or website to detect if they need automation (e.g., "slow service", "manual booking", "outdated site").
- Stack:
  - Python + LangChain / custom classifiers
  - o Simple rules + AI model for better qualification

#### Step 3: Data Enrichment (Facebook & Instagram)

Goal: Add social presence to make outreach stronger.

#### Process:

- o Crawl Facebook Pages & Instagram accounts using **business name + city**.
- Extract:
  - Followers count (audience size).
  - Engagement rate (likes/comments ratio).
  - Last post activity (are they active?).
- Match with business websites → confirm same entity.

#### Output:

- Social profile links
- Engagement insights
- Contact form / messenger links

### **Step 4: Outreach Automation**

**Goal:** Reach out with **personalized messages** that don't sound robotic.

#### • Channels:

- Email (scraped from website or found via Hunter.io/other lookup).
- Instagram DMs (manual + semi-automation, because insta is strict).
- Facebook Messenger (via API or Page inbox).

### Personalization Strategy:

- Mention their business name + something from reviews/social posts.
- Highlight how automation can fix pain points (bookings, reviews, response speed, inventory, marketing).
- Soft CTA → book a free call or trial.

#### Stack:

- o n8n / Zapier for workflow orchestration.
- o Gmail API / SMTP for email sending.
- Meta Graph API for FB/Instagram (if possible).
- o AI (GPT-5) for writing undetectable personalized messages.

## **Step 5: Engagement Tracking & Follow-ups**

Goal: Don't drop leads halfway.

### CRM Tracking:

- Every outreach logged (who, when, message content).
- $\circ$  Status: Contacted  $\rightarrow$  Replied  $\rightarrow$  Meeting  $\rightarrow$  Closed.

### Automated Follow-ups:

- 1st email/DM: intro + pain point.
- 2nd (after 3 days): case study / success story.
- o 3rd (after 1 week): "closing the loop" message.

#### • Stack:

- Airtable / Notion CRM or custom DB.
- Automated reminders for manual follow-ups.

### **Step 6: Conversion Funnel**

**Goal:** Turn interest  $\rightarrow$  client.

#### • Options:

- Free audit call (Calendly link).
- o Free demo (automation mock-up for their biz).
- Quick-win offer (low-cost starter package).

### Tracking KPI's:

Outreach → Reply rate

- o Reply → Meeting booked
- Meeting → Deal closed
- o CAC (Customer Acquisition Cost) vs LTV (Lifetime Value)

# **Agent Architecture (AI-Powered Flow)**

- 1. Google Maps Agent: Extracts business data.
- 2. Qualification Agent: Filters based on criteria.
- 3. **Social Enrichment Agent:** Finds FB/IG presence.
- 4. Outreach Agent: Crafts & sends personalized messages.
- 5. **CRM Agent:** Logs all activity + manages follow-ups.
- 6. **Analytics Agent:** Monitors conversion KPIs.