

Julian T. Lall

NOC ENGINEER I

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Objective

Experienced NOC Engineer with a strong background in system administration, automation, and cloud security. Passionate about problem-solving, process improvement, and mentoring peers to drive operational excellence.

Experience

NOC Engineer I

Systems Engineering

October 2024 - Present

- Resolved high-priority incidents and ensuring business continuity by solving escalated issues with complexity daily.
- Utilizing automation and scripting to innovate and to improve client environments using intelligent solutions.
- Performing project audits and improving documentation whenever possible.
- Collaborating with teams to implement process improvements through SOPs and developing training workshops to enhance efficiency and knowledge sharing.

Network Administrator II

Systems Engineering

February 2024 – October 2024

- Delivered excellent system administrator services, providing training and support for peers and new hires.
- Maintained client environments through monthly audit checklists and follow-up procedures.
- Managed escalated tickets and projects, deploying, and upgrading client systems as required.
- Led the Cloud Security Task Force, conducting cloud security audits and overseeing the implementation of robust security measures to enhance platform resilience and compliance.

Education/Certifications

Associate of Applied Science in Applied Electronics and Computer Science with Honors - Kennebec Valley Community College, Fairfield, ME (September 2017 - May 2019)

Bachelors Degree in Software Engineering, NSLS Inductee – Western Governors University (November 2022 – Present – Expected Graduation Date: 12/2025)

CompTIA Project+, Amazon Web Services Cloud Practitioner, NSLS Leadership Training, CompTIA Network+, TestOut Network Pro, Testout PCPro