



DEPARTMENT OF VETERANS AFFAIRS

September 4, 2024

JAMAR LITTLE
6529 S EBERHART AVE
CHICAGO IL 60637

In reply, refer to:
377/NW
File Number: 360782144
JAMAR LITTLE

IMPORTANT

Dear JAMAR LITTLE,

We received mail indicating that you would like us to review a claim for degenerative arthritis with spinal stenosis (back pain), cervical degenerative arthritis with spinal stenosis (cervicalgia), right knee strain (right anterior knee pain), pes planus, constipation (irritable bowel syndrome), obstructive sleep apnea, scars on cheeks, neck, and chin, skin condition, PTSD, migraine, gastro esophageal reflux disease (GERD) (throat condition) that we previously denied. VA regulations require you to file this request on the proper form.

What Should You Do?

To begin processing your request, you must review the table below regarding the proper form to use. Then, complete, sign, and return that form to us. If you do not feel ready to submit your claim, you may also submit an intent to file identifying the general benefit(s) you are seeking. If a completed application is received within one year from the date that a complete intent to file is received and we decide that you are entitled to VA benefits, we may be able to compensate you from the date we received your complete intent to file.

Your Situation	Form to use
VA last made a decision on the claimed issue less than one year ago, and you have no new evidence to submit for VA to consider.	VA Form 20-0996, <i>Decision Review Request: Higher-Level Review</i>
You have new and relevant evidence to submit for VA to consider.	VA Form 20-0995, <i>Decision Review Request: Supplemental Claim</i>
VA last made a decision on the claimed issue less than one year ago, and you want to have the decision reviewed by the Board of Veterans' Appeals.	VA Form 10182, <i>Decision Review Request: Board Appeal (Notice of Disagreement)</i>

We will take no further action until we receive your completed form. To locate these forms, go to

the website www.va.gov/vaforms, or call us at 1-800-827-1000.

If VA last made a decision on the claimed issue less than one year ago, and you want to have the decision reviewed by the Board of Veterans' Appeals, please complete a VA Form 10182, Decision Review Request: Board Appeal (Notice of Disagreement).

Veterans Signals (VSignals), a VA Customer Experience Survey

VA is conducting short surveys to gather feedback regarding the new decision review process. VA will randomly select survey participants from individuals who filed a request for a decision review. The survey will be sent via email and should take less than three minutes to complete. If selected, you will receive a survey within 10 days of the date on your notification letter. To be considered for VA surveys, please review your va.gov profile and ensure we have your current email address. The survey may not route to your inbox, so please check your junk folder.

What is VA.gov?

VA.gov provides electronic resources in a self-service environment to Servicemembers, Veterans, and their families. Use of these resources often helps us serve you faster! Through the VA.gov website you can:

- Submit claims for benefits and/or upload documents directly to the VA
- Request to add or change your dependents
- Update your contact and direct deposit information and view payment history
- Track the status of your claim or appeal
- Obtain verification of military service, civil service preference, or VA benefits
- And much more!

Enrolling in VA.gov is easy. Just visit www.va.gov for more information. If you submit a claim in the future, consider filing through VA.gov. Filing electronically, especially if you participate in our fully developed claim program, may result in a faster decision than if you submit your claim through the mail.

Where to Send Written Records

Please mail all written responses to the **Compensation Benefits** address listed on the attached Where to Send Your Correspondence chart.

If You Have Questions or Need Assistance

If you have any questions or need assistance with this claim, you may contact us by telephone, e mail, or letter.

If You	Here Is What To Do.
Telephone	Call us at 1-800-827-1000. If you use a Telecommunications Device for the Deaf (TDD), the Federal number is 711.

If You	Here Is What To Do.
Use the Internet	Send electronic inquiries through the Internet at https://www.va.gov/contact-us/ .
Write	VA now uses a centralized mail system. For all written communications, put your full name and VA file number on the letter. Please mail all written correspondence to the appropriate address listed on the attached Where to Send Your Written Correspondence chart, below.

In all cases, be sure to refer to your VA file number 360782144.

If you are looking for general information about benefits and eligibility, you should visit our web site at <https://www.va.gov>, or contact us, or explore our FAQs and other resources at <https://www.va.gov/contact-us/>.

We sent a copy of this letter to AMERICAN LEGION, who you have appointed as your representative(s). If you have questions or need assistance, you can also contact your representative.

Respectfully,

Regional Office Director

Enclosure(s): Where To Send Your Correspondence

cc: AMERICAN LEGION
POA National Organization

Where to Send Your Correspondence

Documents may be submitted by mail, in person at a VA regional office or electronically. However, VA recommends submitting correspondence electronically as this is the fastest method of receipt.

VA provides several tools to assist in electronic submission. To learn more about how to submit documents and claims electronically, visit www.va.gov/disability/upload-supporting-evidence. You can also go directly to access.va.gov to digitally upload any correspondence using QuickSubmit.

By visiting www.va.gov you can also check your claim status and learn about other VA benefits.

If you need assistance, you can find a local, accredited representative at <https://www.benefits.va.gov/vso/>

If you prefer to mail your correspondence, please use the related mailing address below:

Compensation Benefits Department of Veterans Affairs Compensation Intake Center P.O. Box 4444 Janesville, WI 53547 Toll Free Phone: 1-800-827-1000 Toll Free Fax: (844) 531-7818	Pension & Survivors Benefits Department of Veterans Affairs Pension Intake Center P.O. Box 5365 Janesville, WI 53547 Toll Free Phone: 1-800-827-1000 Toll Free Fax: (844) 655-1604
Board of Veterans' Appeals Department of Veterans Affairs Board of Veterans' Appeals P.O. Box 27063 Washington, DC 20038 Toll Free Fax: (844) 678-8979	Fiduciary Department of Veterans Affairs Fiduciary Intake Center P.O. Box 5211 Janesville, WI 53547 Toll Free Phone: 1-800-827-1000 Toll Free Fax: (888) 581-6826

These addresses serve **all United States and foreign locations.**



You can also send a text message to 838255 to receive confidential support 24 hours a day, 7 days a week, 365 days a year. For more information, visit www.veteranscrisisline.net