Jessica Lupanow jessicalupanow.com lupanow@usc.edu

EDUCATION

PhD, Computer Science

Human-Robot Interaction Focus University of Southern California Expected May 2023

BS, Engineering with Distinction

Minor in Creative Writing Harvey Mudd College May 2018

SKILLS

Programming

C++ Python **MATLAB** HTML/CSS/JS

Design & Prototyping

Photoshop Rapid prototyping Storyboarding Arduino

Collaboration

Spanish proficiency Project management Communication Mentoring

RELEVANT COURSES

Interaction Design & **Usability Testing Engineering Design Human-Robot Interaction** Communicating Science Intro to Cognitive Science Psychology of Collaboration **Project Management**

EXPERIENCE

Aug 2019

Web Designer

Present | Sentry Mirror | Valencia, CA

- Modernizing the company's website through the creation of new media and a full site redesign while maintaining the desired information architecture
- Creating a more convenient shopping process for customers by incorporating eCommerce options (under development)

Aug 2018 | NSF Doctoral Research Fellow

Present Interaction Lab at USC | Los Angeles, CA

- Improving the social skill development of children with Autism Spectrum Disorder through the creation and testing of a socially assistive robotic tutoring platform
- Designing interaction flows through storyboarding and computational modeling
- Addressing the needs of children with Autism Spectrum Disorder in web-based activity creation
- Mentoring 5+ undergraduate and graduate students

Jun 2017 | Technical Intern

Aug 2017 | Northrop Grumman | Huntsville, AL

- Solved reoccurring performance reporting issues with a dashboard for managers and executives
- Wireframed with PowerPoint and Excel for walking stakeholders through dashboard functionality
- Practiced Agile methods on 4 person team

PROJECTS

Website Redesign for Small Business

Reinvigorating outdated website for local small business through user research, wireframes, regular design critiques, and usability testing (in progress)

Responsibility in Human-Robot Interaction

Investigated the effect of human-like features on attribution of responsibility for failures during collaborative tasks