Joseph Clift

Experienced product specialist in the advertising and information service sectors josephclift.com | josephmathewclift@gmail.com

EXPERIENCE

Ascential Events, London — Product Specialist

IUNE 2018

Working across Ascential's Cannes Lions and WARC brands, I help build information services products aimed at the creative community.

- Working across commercial, content and marketing teams, I translate user needs into product requirements through data analysis and user research.
- I document requirements from the business for upcoming products and features in functional specs.
- Following launch, I measure the new features' success. To optimise performance, I design and run A/B and multivariate tests.
- I am responsible for managing the development backlog, working with the business and the head of web development to organise sprints across two teams working in SCRUM.
- I've overhauled issue tracking, project documentation and metrics reporting, helping Cannes Lions web asset lovethework.com to its most successful festival to date.

WARC, London — Product Manager

MARCH 2014 - JUNE 2018

WARC is the world's largest advertising information service. Working in an Agile web development team, for a specialist audience of ad agencies and brands.

- I was the main point of contact between the web development and the business liasing with our editorial, financial, sales and marketing teams.
- I was responsible for communicating site performance metrics around the company, and ran demo sessions for prototypes of upcoming features.
- I conducted a global research project that culminated in WARC's <u>Future of Strategy report</u>: the company's most-viewed report of 2017.

WARC, London — Web Producer

IANUARY 2010 - MARCH 2014

- I worked on WARC's suite of adspend and media costs data products.
- I developed and launched the <u>WARC 100</u>, a global rankings of the world's best advertising campaigns and companies.
- I led a team of freelancers to produce WARC Plus, an on-demand research service
- I also reported from industry events including Advertising Week, ad:tech and the Cannes Lions.

SKILLS

Web: HTML, CSS/Sass, basic JavaScript

Design & Prototyping: Adobe CS, UXPin

Version control: Git

Issue Tracking: Jira, Confluence

Data analysis: Kibana; Google Analytics, Tag Manager, Optimize; basic SQL

LANGUAGES

Native **English** speaker

Conversational **French** and **Spanish**

Currently learning **Arabic** (MSA and Levantine dialect)

INTERESTS

Volunteer and activist for Oxfam

Blogger and published writer

Avid bibliophile and traveller

REFERENCES ON REQUEST

Adfero, London — Financial Correspondent

JUNE 2007 - DECEMBER 2009

• Working for a news agency, I wrote news and features for clients including JPMorgan, Dresdner Kleinwort and the London Stock Exchange.

EDUCATION

General Assembly, London — Product Management

SEPTEMBER 2014 - DECEMBER 2014

University of Bristol — BA, MA English Literature

OCTOBER 2001 - FEBRUARY 2006

PROJECTS

The Future of Strategy — Global research project

A global research project that took about a year, alongside my day-to-day PM tasks. The final <u>Future of Strategy report</u> was based on a global survey of senior agency-side strategists. The report was the most-viewed article of the year on WARC, and findings were presented at industry events from Cannes Lions to Brand Week Istanbul.

WARC 100 — Digital benchmarking product

I built and launched the <u>WARC 100</u>, an annual ranking of the world's top marketing campaigns. It's now a globally-known ad industry benchmark. I helped design and build a solid ranking algorithm. It achieves global media coverage with each year's rankings announcement. WPP even uses its WARC 100 performance as a KPI in its financial results deck.

Artangled — A passion project

Visual art is a major passion of mine. To practice Git and CSS, and give me a place to publish my (copious) notes from the art shows I attend, I built <u>this deliberately</u> <u>simple art website</u>, using Github Pages and Jekyll. I commit weekly!

Agency Finder — General Assembly project

My <u>final presentation</u> at General Assembly was for an ad agency job finding service. I came up with the idea that, as my friends and peers at ad agencies were constantly changing jobs, there was a gap in the market for a specialist job finding service that complemented LinkedIn.