

Residential and General Service Energy Assistance Program

Applicability

To customers receiving service under residential or general service rates who meet the eligibility requirements.

Qualification

To qualify for the Energy Assistance Program, the customer must complete an eligibility application approved by the District. Applications are provided and processed by the District's designated agent.

Eligibility

To be eligible for the Energy Assistance Program the customer must meet the following requirements:

- The total gross household income must conform to the Government Income Guidelines as specified on the application,
- He/she cannot be claimed as a dependent on another person's income tax return,
- The service address shown on the application is the customer's primary residence.

Eligibility for Non-Profit Agencies

Non-Profit agencies must apply directly to the District for the Energy Assistance Program. To qualify for this program, the District must directly serve an agency. In addition, the agency must be a certified non-profit public or private agency, defined by the Internal Revenue Service code as a charitable and/or educational organization that owns and operates residential unit(s) and whose residents meet the Energy Assistance Program income guidelines. An energy survey of the residential unit(s) is recommended at the time of being placed on this program and implementation of recommended cost effective energy efficiency measures is encouraged.

Verification of Eligibility

Upon request, each applicant shall provide proof, satisfactory to the District or its designated agent, that they meet the eligibility requirements. Failure to provide proof as requested will be considered just cause for denial to the Energy Assistance Program. It is the customer's responsibility to immediately notify the District or its designated agent when eligibility requirements change to the extent that the applicant no longer qualifies for this program. Applicants served under this program will be subject to annual review and/or verification. Any intent to defraud the District will result in rebilling of the applicant's bill and removal from the Energy Assistance Program. The District reserves the right to take appropriate legal action as warranted.

Application

The Energy Assistance Program option will become effective commencing with the beginning of the billing period in which the request is received and approved. Return to another rate option will be effective commencing with the beginning of the billing period in which the request is received or the cancellation date, if this enrollment in the Energy Assistance Program is terminated.

(End)