



VALU
VA LEARNING UNIVERSITY

MyCareer@VA

MyCareer@VA Training References

U.S. Office of Personnel Management, “2012 Federal Employee Viewpoint Survey,” Washington, U.S. Office of Personnel Management, 2012.

David Allen, *Retaining Talent: A Guide to Analyzing and Managing Employee Turnover* (Alexandria, VA: The SHRM Foundation, 2008).

Ron Elsdon, *Building Workforce Strength: Creating Value through Workforce and Career Development* (Santa Barbara, CA: ABC-CLIO, 2010).

Jessica Frincke, “2006 U.S. Job Retention Poll Findings,” Alexandria, VA, Society for Human Resource Management, 2006.

Beverly Kaye and C. Patrick Smith, “Career Development: Shifting from Nicety to Necessity,” *T&D Magazine*, January 1, 2012, (p. 14-17).

Kim Lamoureux, “Career Pathing: Optimizing Engagement, Learning, and Retention,” Oakland, CA, Bersin by Deloitte, 2013.

Society for Human Resource Management, “2012 Employee Job Satisfaction and Engagement: How Employees are Dealing with Uncertainty,” Alexandria, VA, Society for Human Resource Management, 2012.

U.S. Department of Labor, “Table 10: Quits Levels and Rates by Industry and Region, Not Seasonally Adjusted,” Bureau of Labor Statistics Economic News Release, December 11, 2012.

U.S. Department of Veterans Affairs, “Strategic Plan Refresh, FY 2011-2015,” Washington, U.S. Dept. of Veterans Affairs, 2011.

U.S. Department of Veterans Affairs, “VA Leadership Competency Model,” Washington, U.S. Dept. of Veterans Affairs, June 2011.

