**JUAN MIGUEL C. TORRES**

IT Intern

**Phone:** 0915-955-2412

**Email:** tjuanmiguel116@gmail.com

**Address:** Brgy. Talisay, Lipa, Batangas

**CAREER OBJECTIVE**  
Pursuing a career as a customer service representative where I can provide creative solutions to different customer needs and challenges, while further developing my knowledge and skills in customer service excellence.

**EDUCATION**

* **BS Information Technology (2021 – 2025) (Ongoing)**

University of Batangas Lipa Campus

Leviste Hwy, Lipa, Batangas City

**EXPERIENCE**

* **Technical Support and Troubleshooting Assistant – Family and Friends (Ongoing)**
* Guided and assisted family members and friends in troubleshooting computer problems and account issues

**SKILLS**

* Effective Time Management Skills
* Ability to Multitask
* Computer Literate
* Problem Solving Skills
* Good verbal and written communication skills
* Troubleshooting Skills
* Adaptability

**ADDITIONAL EXPERIENCE**

* Hosted a Tree Planting Activity for NSTP2 (CWTS)

(March 2023)

**REFERENCES**

Available upon request.