John Marc Casquio

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Versatile and experienced professional with Web Programmer, Project Management, QA Analyst/Tester, and Database Management expertise. I have successfully delivered and enhanced numerous projects from concept to launch. My experiences in various technologies and collaborating with various nationalities, tools, and problem-solving skills allow me to adapt to new challenges and provide quality results. An employee that can work independently but also a team player that can collaborate with cross functional team.

Experience

November 2023 – November 2024
Web Programmer | Pacific Sea BPO Services, Inc. | Makati, Philippines
Managed internal websites developed with CodeIgniter, PHP, HTML, CSS, jQuery, and various plugins, overseeing the creation of new features and the enhancement of existing functionality. Collaborated closely with cross-functional teams, including QA, front-end developers, UI/UX designers, web designers, and project managers, to ensure the delivery of high-quality solutions. Handled some front-end development tasks and database management. Additionally, developed several mini-projects using Laravel, jQuery, and Bootstrap.

February 2022 – March 2023
Jr Fullstack Web Developer | WeDo BPO Services, Inc | Ortigas, Philippines
Successfully developed four key projects, including two company websites, a payroll system, a hotel management system, and a point-of-sale system, utilizing technologies such as HTML, CSS, JavaScript, jQuery, AJAX, Axios, PHP, Laravel, SQL, and WordPress. Managed both company and client databases, ensuring smooth data operations. Maintained daily communication with clients and prepared weekly reports for Monday stakeholders meetings. Documented system workflows and processes, and handled website management through GoDaddy and cPanel.

Freelance Works
Project Manager | Plumnetworks | Canada
Successfully managed 13 client projects from diverse nationalities, utilizing various technologies including Laravel, CodeIgniter, PHP, WordPress, Shopify, WIX, React, and more, overseeing each project from initiation to completion. Of these, 9 were developed from scratch, while the remainder were transitioned from previous project managers, and deployed 8 projects before contract deadlines. Actively monitored project progress to ensure alignment with goals and objectives, and maintained daily communication with stakeholders, including team members, clients, and management, to ensure smooth project execution.

QA Analyst Level 1 Support | Genius Education | Brooklyn, NY
Performed daily testing to identify and resolve bugs and issues reported by clients and users. Executed test cases, documented defects, and verified the implementation of fixes. Provided technical support to both users and clients, ensuring timely resolutions. Utilized regression, functional, manual, and automated testing methods to thoroughly address and document all encountered bugs.

January 2021 – January 2022
UI/UX | 1Travel | United Kingdom
Created mock-ups and templates, and deployed custom CSS classes for the easy usage of the front-end team. Conducted user research and surveys to further improve website designs. Collaborated with cross-functional teams and stakeholders to ensure that the design met the client's standards.

Education

June 2015 - April 202
BS Information Technology
Forbes College Legazpi

Skills

PHP, Laravel, Codeigniter
Javascript, JQuery, AJAX, Axios
HTML, CSS, Bootstrap, Tailwind
Database Management
UI/UX Management

QA (Manual and Automated Testing)
ZAP Penetration Testing
Project Management
Troubleshooting

Tools

Microsoft Office Suites
Google Suites
Figma
Adobe XD
Canva
Draw.io
Adobe Suites
Zendesk
Jira
Notion

Redmine
AWS Wickr Pro
Slack
Zoom
Skype
Docker
XAMPP
VSCode
Github
Gitlab