JONATHAN MAYHER

3108 Sussex Dr. St. Charles, MO 63301

636-724-8575 (h) 314-623-1966(c)

https://github.com/JMayher

Jlmhm5@gmail.com

# 

**Summary**

Professional with over seven years of experience in the life insurance industry performing multiple job functions. Over eight years of life claims processing experience and one year of policy service experience. Completed LC101 course and currently working toward completing Launchcode Liftoff course.

**Education**

**Bachelor of Science in Accounting,** University of Missouri - St. Louis, MO (2006)

**Skills**

C#

Python

Visual Studio

Windows

**Professional Experience**

**Kemper** - St. Louis, MO **05/2006 - Present**

*Life Claims Adjuster*

* Manage claims process from beginning to resolution of claim. Research policies and determine beneficiaries. Review contract language to determine company liability and total benefit owed to beneficiary.
* Determine if policies are paid current and in benefit. Research policy accounting to determine if benefits are still owed to beneficiary.
* Use excellent written communication skills to communicate with claimants and beneficiaries to obtain necessary documents to proceed with claim.
* Use time management skills to work in a production environment. Work with multiple computer systems at once to maximize efficiency and meet and exceed production standards while minimizing errors.
* Responsible for knowing and understanding laws in multiple states as they pertain to the life insurance industry, including but not limited to divorce decree laws and small estate laws.
* Work within a team environment to ensure all department goals are achieved while simultaneously reaching and exceeding all individual expectations and goals.
* Achieved designations of ALMI and ARA through educational opportunities provided through employment.

*Policy Service Representative*

* Performed various tasks associated with service of policies including processing loans, cash surrenders, and making beneficiary and owner changes.
* Understand and apply state laws for multiple states as they pertain to ownership of life insurance policies.

**Volunteer Work**

Vita 2009

* Prepared personal income tax returns for low income individuals