# Acme Packages

Acme, Inc. is a holding that encompasses many companies worldwide, including Acme Packages, Inc. Their business consists in helping customers publish their transport request, transporters publish an offer to deliver packages and both applies to offers or request, respectively.

The goal of this project is to develop a web information system that Acme Packages, Inc. can use to run their business. This document provides a formal requirement specification.

## C-level requirements

Information requirements

1. The actors of the system are administrators, customers, and transporters. For every actor, the system must store a name, an optional middle name, a surname, an optional photo, an email, an optional phone number, an optional address. The system also stores the NIF of every transporter.
2. Actors can exchange messages. For every message, the system must keep track of the sender, the recipients, the moment when it was sent, the subject, the body, its priority, and some optional tags. Priorities are HIGH, NEUTRAL, or LOW; no other values are expected. Every actor has the following message boxes: in box, out box, trash box, and spam box. When an actor receives a message, it gets to the in box unless the system flags it as spam, in which case it gets to the spam box. When he or she sends a message to another user, it’s saved to the out box. When an actor removes a message from a box other than trash box, it is moved to the trash box; when he or she removes it from the trash box, then it is removed from the system. The previous boxes are pre-defined, and the actors must not be allowed to delete them, to change their names, or to move them. Actors can create new boxes that they can manage arbitrarily. Note that a message may be stored in several boxes and, but the system must keep a unique copy; removing a message from the “trash box” removes it from every other box.
3. Customers publish requests. For every request, the system must store a ticker, the moment when it’s published, a description, an address to be delivered, a maximum price, a deadline, total weight