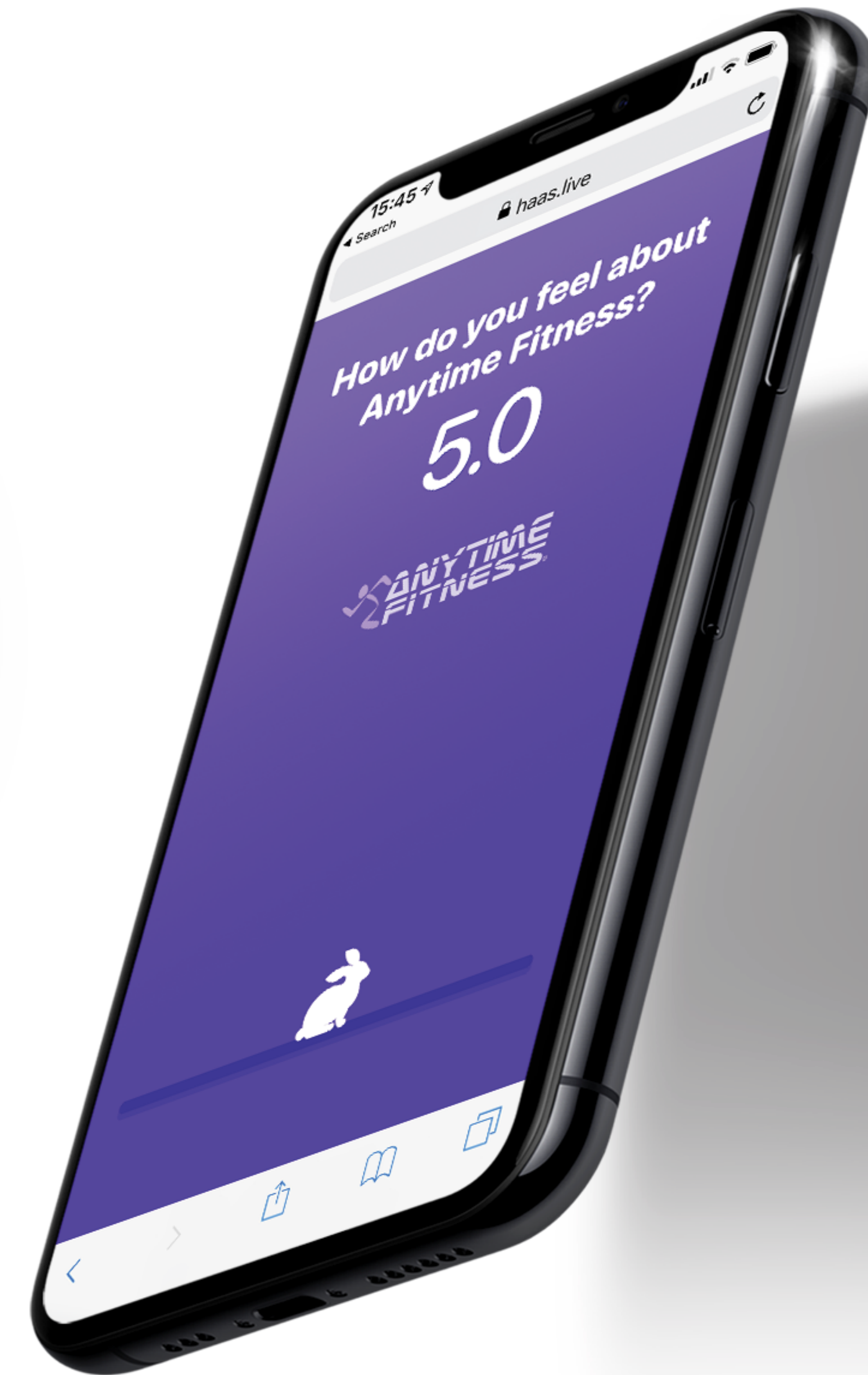




Feedback 2.0

Our natural-dialogue AI creates meaningful interactions with your customer. This provides real-time insights to fix what's wrong, when it's wrong.

 **haas**
happiness
as a service



Prevent Churn

through great Communication

haas provides scalable first-line customers services, keeping your support costs low and your customers happy.



Identify negative trends



Live-Chat and Call-Back integration



Trigger-Alerts for special cases



"82% of consumers have stopped doing business with a company because of bad customer service. (ZENDESK)"

"67% of customer churn could be avoided if the business resolved the customer's issue during their first interaction. (Kolsky)"

Increase Revenue and create up-sell Opportunities

"After building a relationship, customer spend grows alongside trust. Eventually, loyal customers spend 67% more than new ones. (CMO)"

"Loyal customers are 5x as likely to repurchase, 5x as likely to forgive, 4x as likely to refer, and 7x as likely to try a new offering. (Temkin Group)"

has cherishes your cheerleaders and pinpoints best practices.

Refer-A-Friend automation



Identify what your customers love



Boost your social media followers



Product Flowchart

Any Place and Time

QR-Code
E-Mail
SMS/Whatsapp
Code-embedded
Social Media integrated

1



Touchpoints

2



The Slider

How do you feel about 'X'

Beginning of a unique
positive | neutral | negative
feedback journey

Sentiment specific

Positive -> Promote/Upsell
Neutral -> Investigate
Negative -> Call2Action
(+Push Notification)

3



The Dialogue

4



Response

Adaptive multiple Choice Questions

+1000 possible paths in
30 seconds.

5



The Dashboard

Realtime Analytics



Individual:
Gender, Age, Location...
Aggregate:
Averages, Charts, Trends...

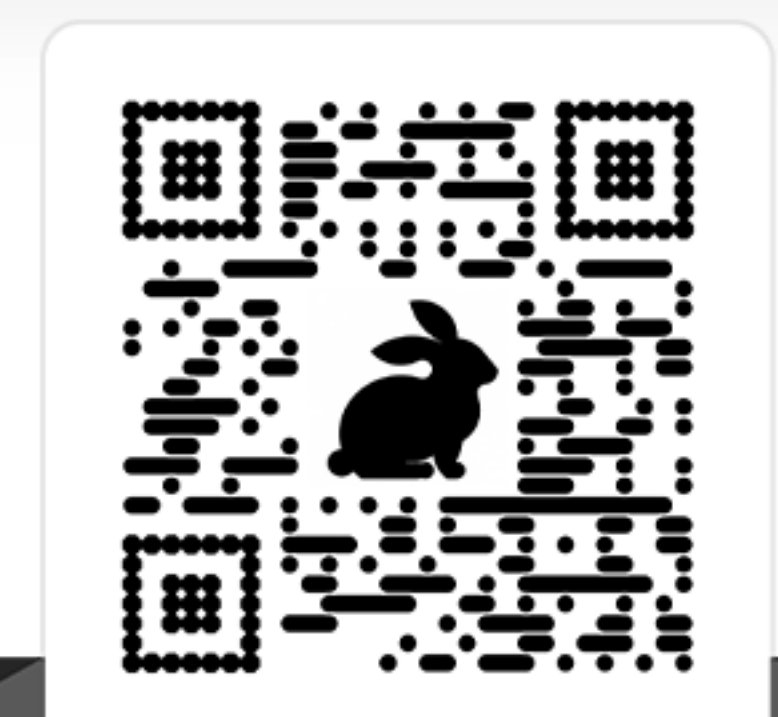
**happiness
as
a
service**





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Book a demo

