Justyn Napolitano

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Summary

Entry-Level Software Developer skilled in Java, Kotlin, Golang, and front-end technologies (HTML, CSS, JavaScript, Bootstrap). Experienced in building scalable applications through academic and personal projects. Detail-oriented and adaptable team player eager to contribute problem-solving and coding skills to deliver effective software solutions.

Education

B.S. Information Technology   **06/2019 - 12/2024**
Arizona State University at Tempe, Arizona

Relevant Coursework: Database management and SQL queueing, Applied Programming Language IT, Cloud Computing, Advanced Excel in Business, Middleware Programming & Database Security, Computer Applications & Info Technology

Technical Skills

Programming Languages: SQL, Java**,** JavaScript, Kotlin, Golang, Python, C, C++, Command Prompt
Front-End: HTML, CSS, Bootstrap
Software Suites: Microsoft Excel (VLOOKUPs, pivot tables, formulas) Google Workspace
Networking Principles: TCP/IP, SSH, VLANs, Subnetting
Development Tools: Git, GitHub, VSCode, IntelliJ IDEA, Eclipse

Certifications

- AWS Certified Cloud Practitioner (In Progress)
- Commonwealth Bank Introduction to Software Engineering Job Simulation on Forage
- Sololearn Certifications (SQL, Java, JavaScript)

Professional Experience

Shift Supervisor, Starbucks, West Sayville, New York | **09/2014 - Recent**
- Managed 25+ baristas, ensured 90%+ customer satisfaction, resolved issues promptly, increased monthly sales by 30%

Chromebook Technician, Bayshore High School, New York | **07/2020**
- Repaired hardware/software issues on Chromebooks, resolving over 100+ technical support cases.
- Automated ticketing system documentation using Google Sheets, reducing manual entry time by 25%.
- Developed a troubleshooting workflow that improved first-attempt success rates by 30%.
- Collaborated with senior technicians to optimize device management processes, reducing repair turnaround by 20%.

Relevant Projects

Sign-In Sheet, Work Project | **07/2020**
- Developed a streamlined Google Sheets and Forms sign-in system using advanced Excel features (formulas, VLOOKUPs, pivot tables), reducing sign-in time by 20% and enhancing reporting accuracy and speed.
- Automated tracking of student debt, loaned Chromebooks, and repair costs, reducing data retrieval time by 25%.
- Created a Chromebook loan form improving device return accountability and cutting search time by 40%.
- Generated concise reports from form data, increasing retrieval efficiency by 30%.

Personal Projects

Website Portfolio and Match 3 RPG Game | Link: https://jnapzz.github.io/Portfolio/
- Developed a web-based match-3 RPG game inspired by *Legendary: Game of Heroes*, featuring distinct factions and hero rarities.
- Implemented strategic gem-matching combat mechanics using JavaScript and HTML5.
- Designed a polished, interactive UI showcasing skills in game logic and front-end development.
- Created a clean, responsive portfolio website to effectively present projects and technical skills.