

Jaime Lieberman

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Summary

After years of working in customer service roles I learned valuable skills such effective communication and problem solving. I am looking forward to taking those skills and applying them to a career I have always had a passion in, Web development. I am excited and hopeful for the opportunities, growth and satisfaction this career offers.

Education

Full Stack Web Development

Kenzie Academy • Indianapolis, IN

03/2024

Skills

Communication skills, Time management, Javascript, REST, Html5, Agile, CSS, Microsoft office, APIS, GIT, ReactJS, Node.js, MongoDB, Express.js, mongoose

Experience

Sales Associate/Customer Service

• Columbus, OH

02/2023 - 02/2023

- Listen to customers' concerns, issues and questions
 - Resolve customers' concerns and answer customers' questions to your best ability
 - Maintain a positive attitude and calmly respond to customers' complaints
 - Open new customer accounts
 - Attract customers by promoting the product and company positively, answering questions and addressing concerns as they arise
 - Recommend possible products to meet the customers' needs
 - Refer issues and questions to managers if necessary
 - gathering data collected during customer interactions
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Certificates

Full Stack Web Development