

Pamela Namwalo

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PROFESSIONAL SUMMARY

Technical Trainer and cosmetology professional with 15 years of hands-on salon experience and a strong record of learner success. Expert in hairdressing and beauty therapy with curricula mapped to KNEC/NITA standards. Recognized for structured, safe practical training, rigorous assessment, and mentoring that leads to employment, achieving a 90% graduate placement rate. Currently expanding capabilities through a Diploma in Caregiving to better serve people with disabilities and the elderly.

CORE COMPETENCIES

- Competency-based training (CBET) • Lesson planning • Curriculum design (KNEC/NITA aligned)
- Student assessment & moderation • Practical demonstrations • Mentoring & career guidance
- Salon hygiene & safety (OSH) • Inventory & workstation setup • Client service excellence
- Hairdressing & beauty therapy: styling, cutting, coloring, treatments, skincare, makeup, manicures/pedicures

PROFESSIONAL EXPERIENCE

Technical Trainer – Cosmetology [Institution/Training Centre], Nairobi | [YYYY]–Present

- Deliver competency-based training in Hairdressing & Beauty Therapy mapped to KNEC/NITA occupational standards.
- Design, document, and refresh modular curricula (theory & practical), including lesson plans, assessment tools, and practical checklists.
- Mentor and assess learners through continuous assessment and summative exams; provide individualized coaching and feedback.
- Facilitate industry attachments; maintain employer relationships that contributed to a 90% job placement rate for graduates.
- Implement strict hygiene, sanitation, and safety protocols for tools, chemicals, and workstations in the training environment.

Cosmetology Professional [Salon/Business Name], Nairobi | [YYYY]–[YYYY]

- Provided a full range of salon services (cutting, styling, coloring, treatments, skincare, makeup, manicures, pedicures) with consistent client satisfaction.
- Managed bookings, client consultations, after-care guidance, and follow-up—building and maintaining a loyal customer base over 15 years.
- Stayed current on trends, products, and techniques through continuous professional development to deliver safe, modern services.

EDUCATION & CERTIFICATIONS

Diploma in Hairdressing & Beauty Therapy [Institution Name], [Year]

Diploma in Caregiving (In Progress) [Institution Name], [Expected Year]

Professional Certifications:

- NITA Grade 3 & Grade 2 Certificates
- ITC compliant with NITA Grade 3 Certificate
- Training of Trainers (ToT) – KESVET
- Pedagogy Skills – KTTC
- KNEC Level 1 Certificate

SKILLS

- Technical: Hairdressing, Beauty Therapy, Manicures, Pedicures, Makeup Application, Skincare
- Training & Development: Curriculum Design, Student Assessment, Mentoring, Pedagogy, ToT
- Interpersonal: Customer Service, Communication, Client Management, Team Collaboration
- Professional: Time Management, Attention to Detail, Health & Safety Compliance, Industry Awareness

REFERENCES

Available on request.