Web page starts with user details

Welcome to the Incident Reporting System

Hello,

First of all, thank you for participating in this!

As a primary requirement, we kindly request you to fill out your details below.

Full Name:

Enter your full name

Age:

Enter your age

Gender:

--Select--

By clicking the button below, you will be directed to the task description page, and your information will be saved securely for the study.

Proceed to Task

2. A very detailed task description for the user

Task Description

Task Introduction

You will be asked to report a security incident through different types of incident reporting systems. Read the task details and report the incident using **System A** and **System B**. Please start with **System A** and then proceed to **System B** to submit the incident. Once you have completed reporting the incident using both systems, you can fill out the questionnaire. Now, please proceed to read the task.

Imagine You Are John Wick

A skilled **cybersecurity analyst** working in the IT department of **TechSecure Inc.**. While working on your company laptop, you receive a **suspicious email**. Your training alerts you that this may be a **phishing attack** aimed at stealing confidential company data. The severity of the issue has been assessed as critical, and it requires immediate reporting to the **Security Operations Center** to mitigate potential threats effectively.

Suspicious Email Details

- **From:** account-security@unknownmail.com
- **To:** john.wick@techsecure.com
- **Subject:** *Action Required: Unusual Login Detected on Your Account*
- **Date:** *25th January 2025*
- **Time:** *3:47 PM*
- **Content:**

  > Dear User,
  >
  > We have detected unusual activity in your account. To ensure your account remains secure, please verify your login details immediately by clicking the link below:
  >
  > Verify Your Account
  >
  > If you do not verify within 24 hours, your account will be temporarily suspended.
  >
  > Regards,
  > TechSecure Account Security Team

- **Attachment:** When you are asked to upload a PDF, you can upload any PDF file from the computer you are using as proof. The system does not validate the content of the uploaded file.

Are You Ready?

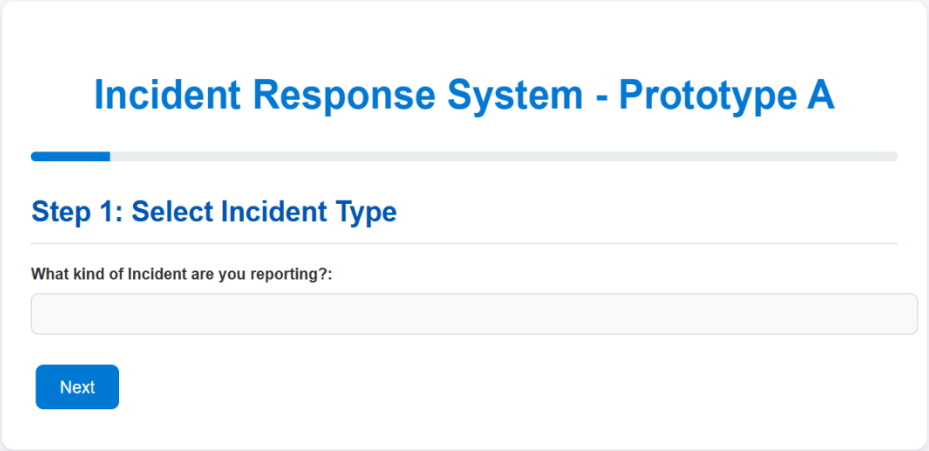If you understand this task, **let's get started!**

After completing both tasks, please fill out the questionnaire.

[System A] [System B] [Questionnaire]

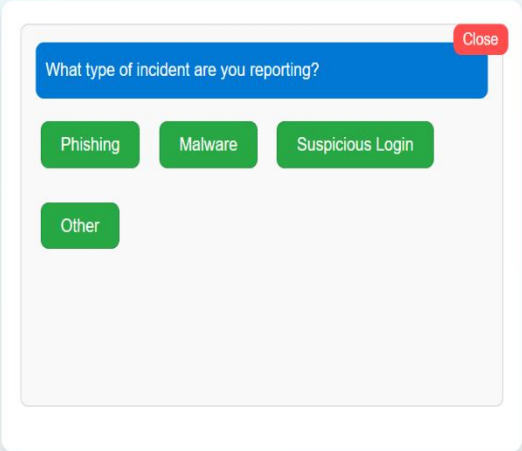# 3. User performs variant A

Incident Response System - Prototype A

Step 1: Select Incident Type

What kind of Incident are you reporting?:

[Next]

4.User performs variant B

What type of incident are you reporting?   Close

[Phishing]   [Malware]   [Suspicious Login]

[Other]

5.Questionnaire

Important Information for Filling Out the Questionnaire

Instructions for the Questionnaire

- **Separate Evaluation for Each System:** The questionnaire is divided into **two sections**, one for each system:
    - **System A**
    - **System B**

- **Provide Honest Feedback:** Use the provided 1 (**Strongly Disagree**) to 5 (**Strongly Agree**) scale to rate your responses.

- **Unique Feedback for Each System:** Ensure your responses for **System A** and **System B** are based only on your experience with the respective system.

- **Submit Once Completed:** Submit the form once you have answered all questions for both systems.

Ready to Provide Feedback?

Click the button below to start the questionnaire.

[To the Questionnaire]

Users will complete the SUS questionnaire separately for both variants and submit it.