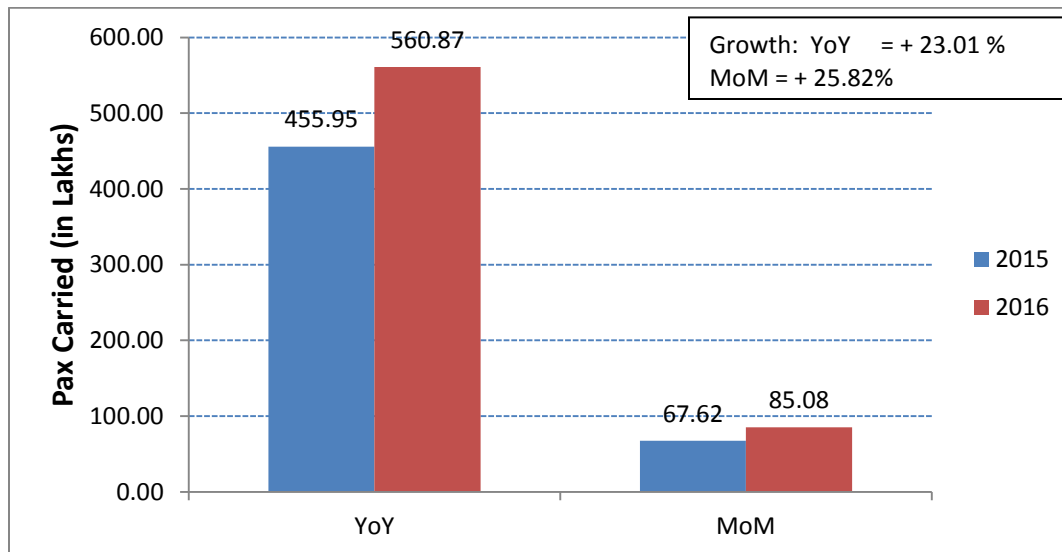


Subject: Performance of domestic airlines for the year 2016.

Traffic data submitted by various domestic airlines has been analysed for the month of July 2016. Following are the salient features:

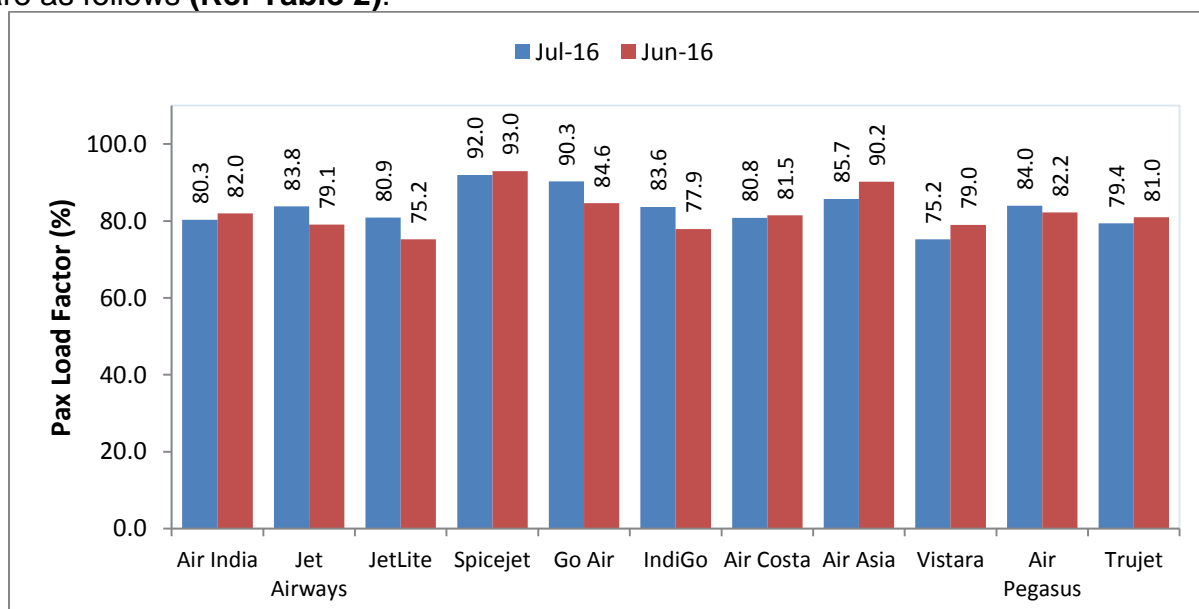
Passenger Growth

Passengers carried by domestic airlines during Jan-Jul 2016 were **560.87 lakhs** as against **455.95 lakhs** during the corresponding period of previous year thereby registering a **growth of 23.01% (Ref Table 1)**.



Passenger Load Factor

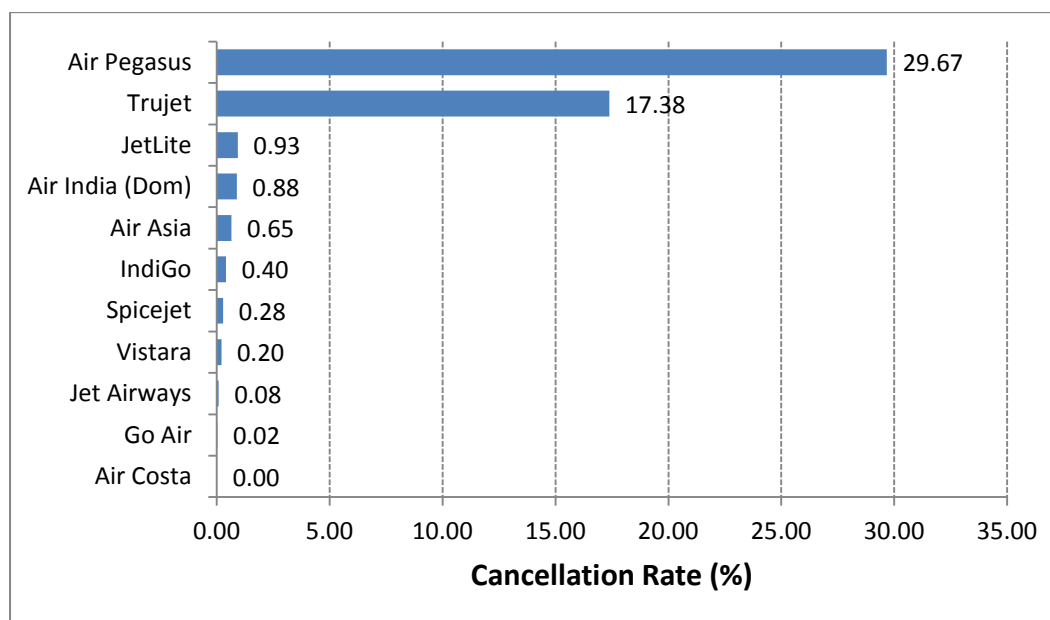
The passenger load factors of various scheduled domestic airlines in July 2016 are as follows (Ref Table 2):



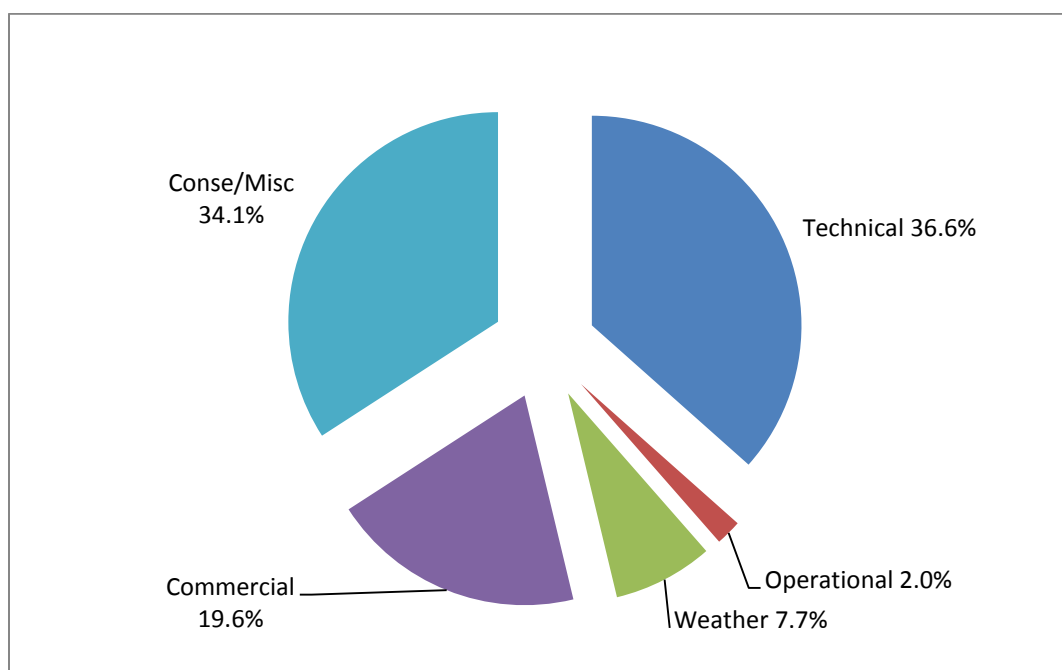
The passenger load factor in the month of July 2016 has almost remained constant compared to previous month primarily due to the end of tourist season.

Cancellations

The overall cancellation rate of scheduled domestic airlines for the month of July 2016 has been 0.70%. Airline-wise details of cancellations are as follows:

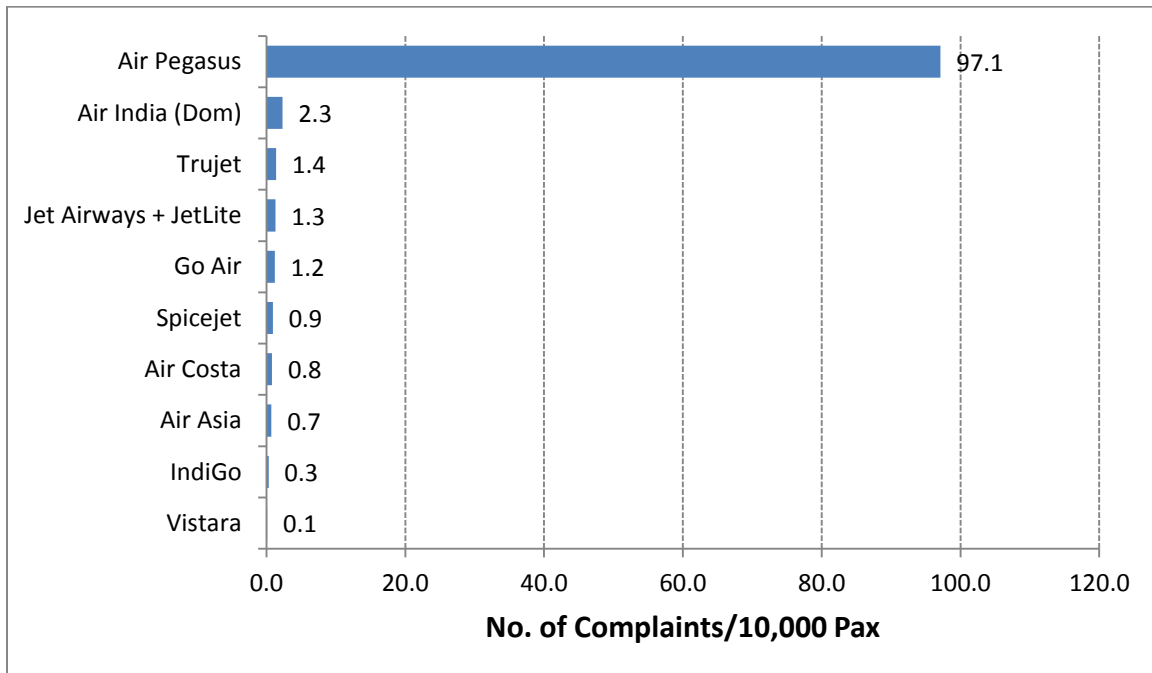


Various reasons of cancellations are indicated below:

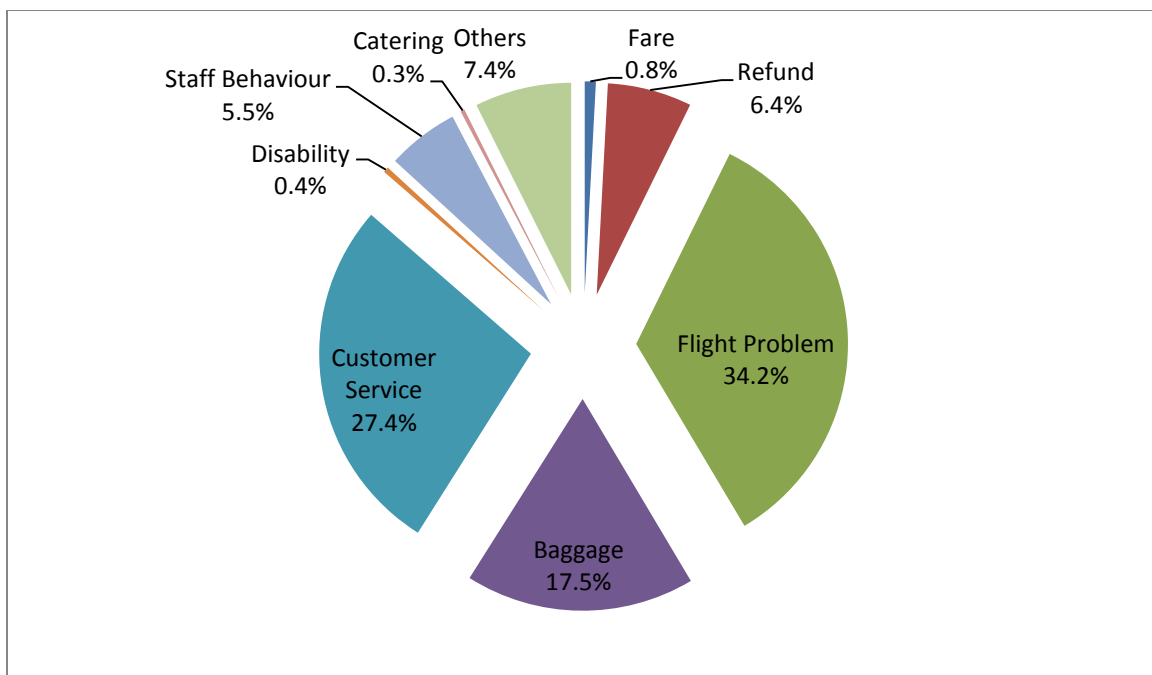


Passenger Complaints during the month

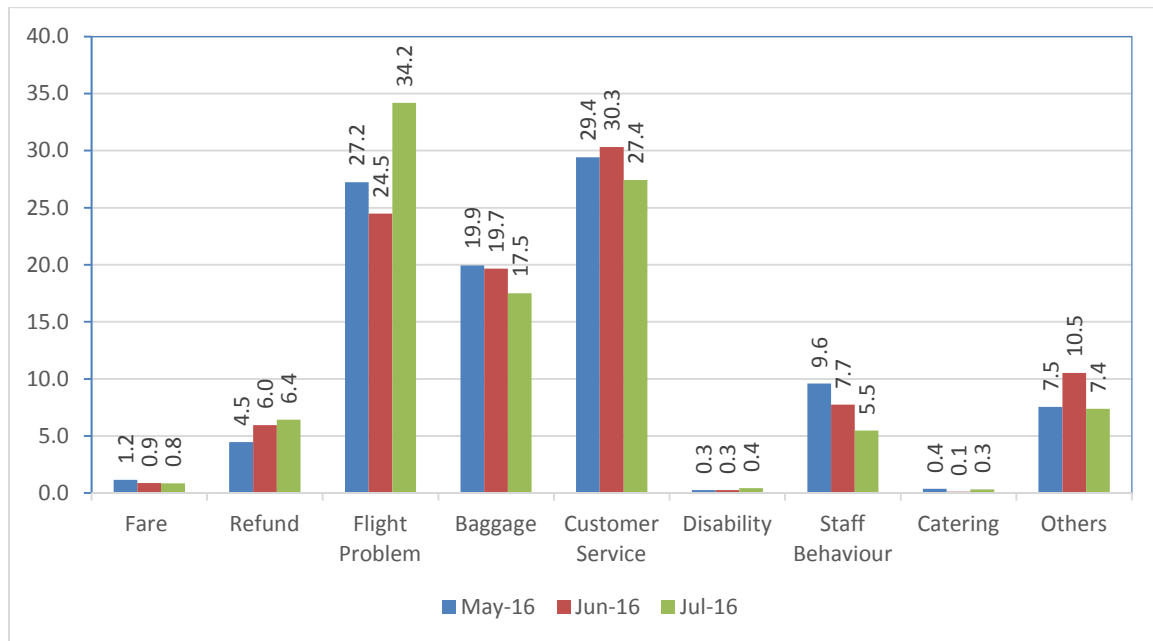
During July 2016, a total of 948 passenger related complaints had been received by the scheduled domestic airlines. The number of complaints per 10,000 passengers carried for the month of July 2016 has been 1.1. The airline-wise details are as follows:



Various reasons of passenger complaints are indicated below:



The reason for complaint as percentage compared to the previous month is as follows:



Airline-wise status of redressal of complaints is given at Table – 4.

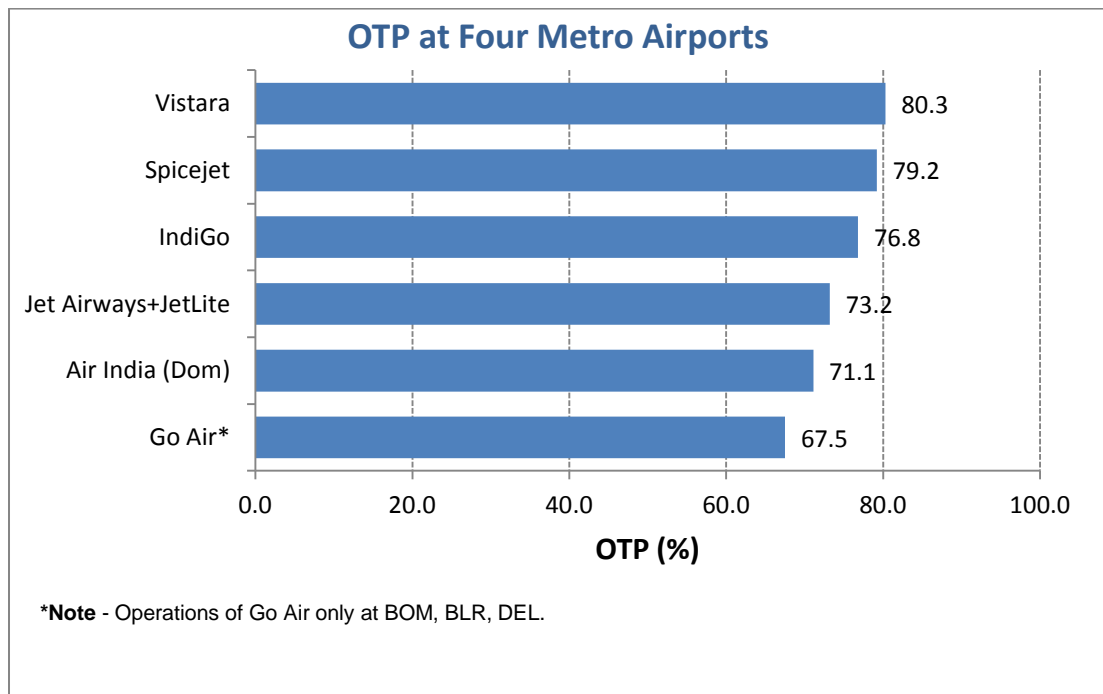
Compliance of Route Dispersal Guidelines

During the month of July 2016, all the scheduled domestic airlines complied with the mandatory capacity deployment requirements contained in the Route Dispersal Guidelines. Airline-wise details are given in the following Table:

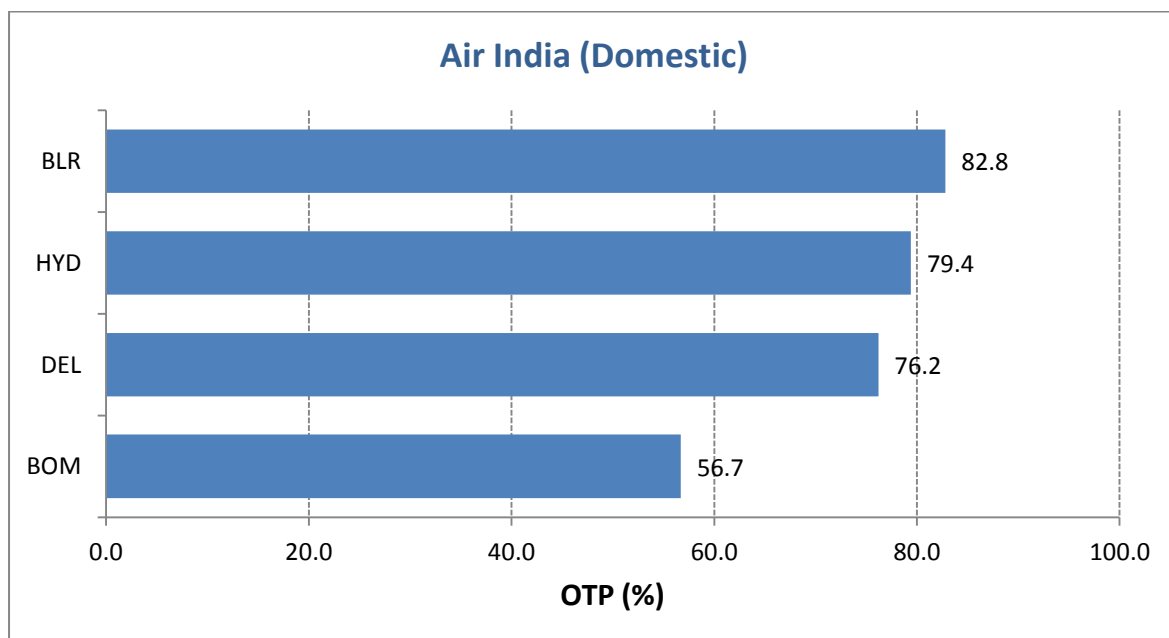
Airline	ASKM Deployment (%) of Category I		
	Cat III	Cat IIA	Cat II
Air India + Alliance Air	111.9	1.70	21.8
Jet Airways + JetLite	70.7	1.04	13.1
Spicejet	99.6	1.22	26.9
Go Air	161.6	1.36	74.7
IndiGo	134.5	1.16	23.3
Vistara	61.7	1.71	23.3
Air Asia	308.4	5.48	35.8
Minimum Capacity Requirement in accordance with RDG (As % of Capacity Deployed in Category I)			
• Category II	-	10%	
• Category IIA	-	1%	
• Category III	-	50%	

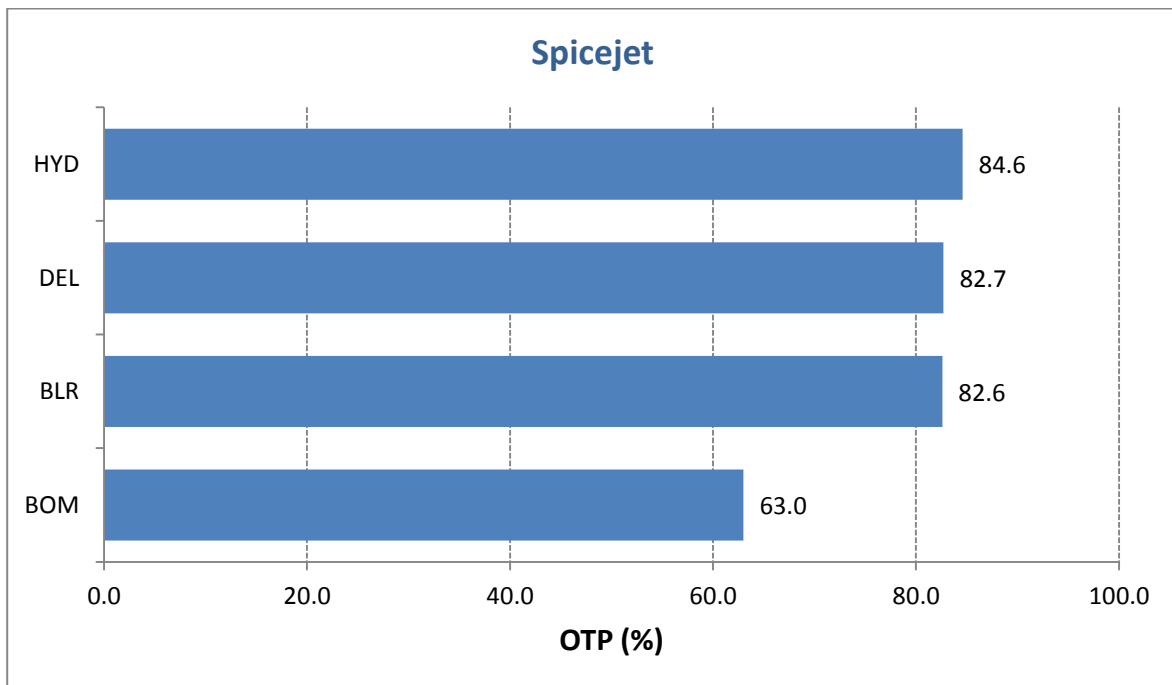
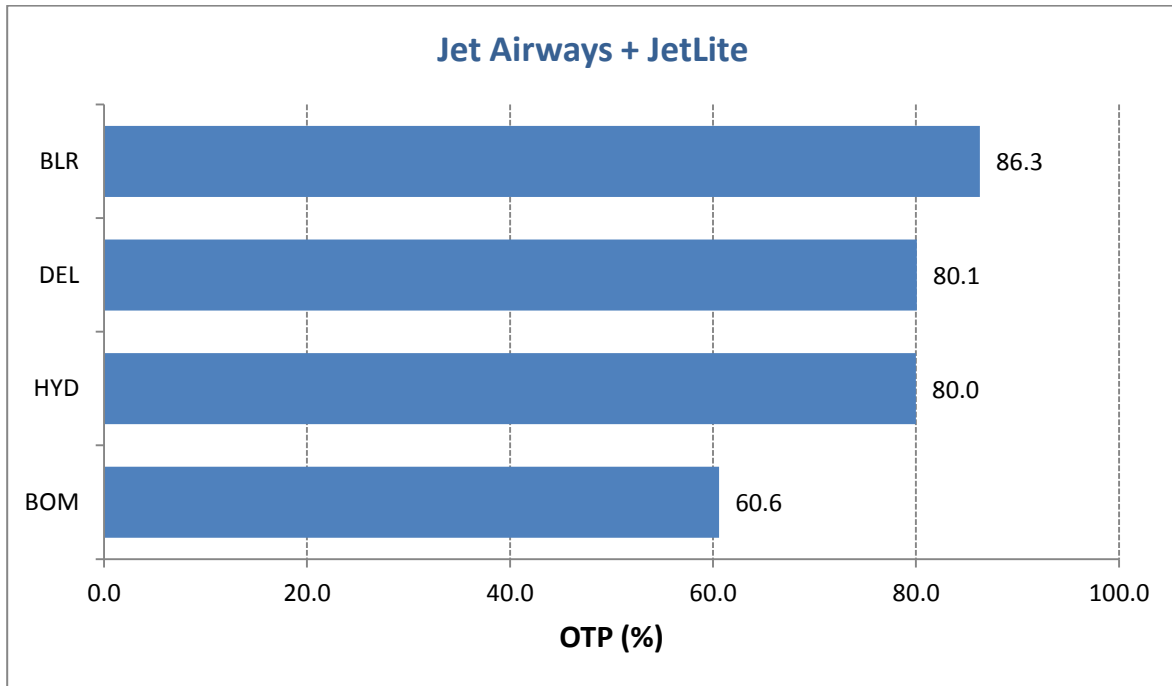
On-Time Performance (Scheduled Domestic Airlines)

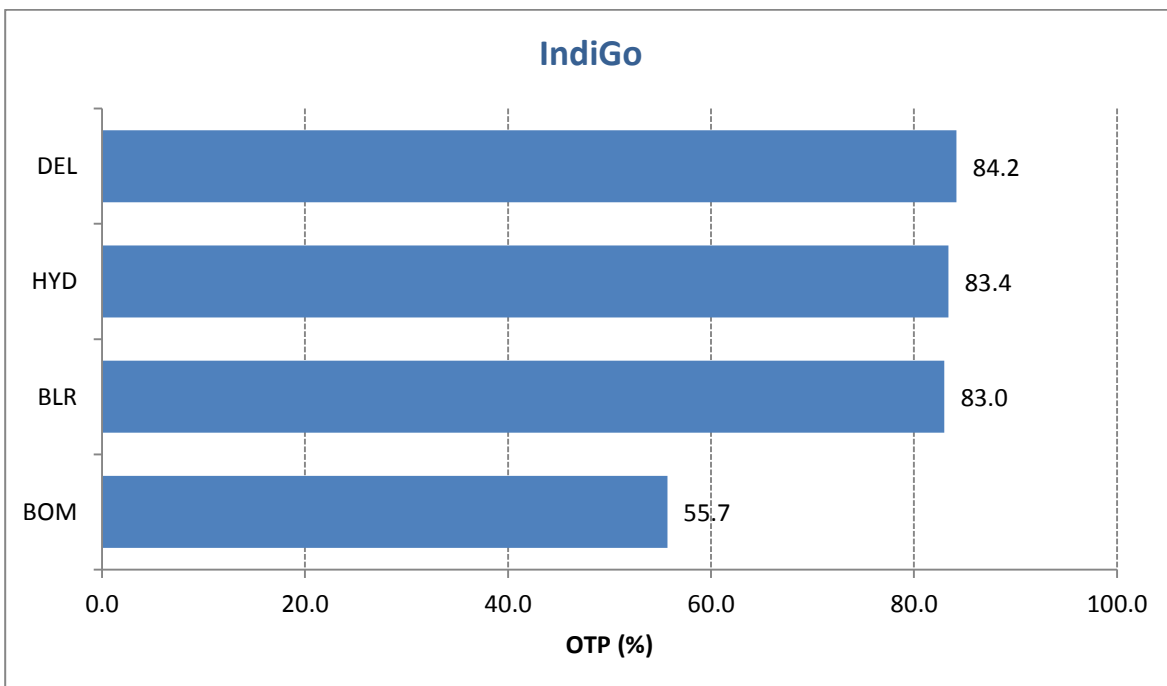
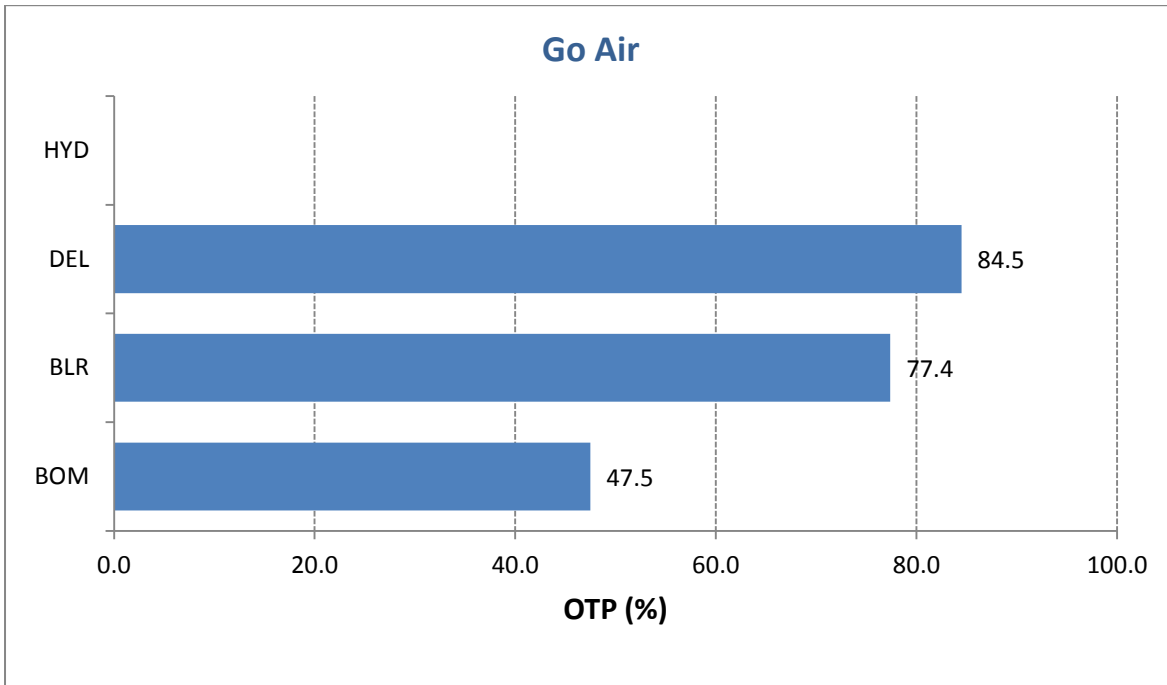
On-Time Performance (OTP) of scheduled domestic airlines has been computed for four metro airports viz. Bangalore, Delhi, Hyderabad and Mumbai. Airline-wise OTP at four metro airports for the month of July 2016 is as follows:

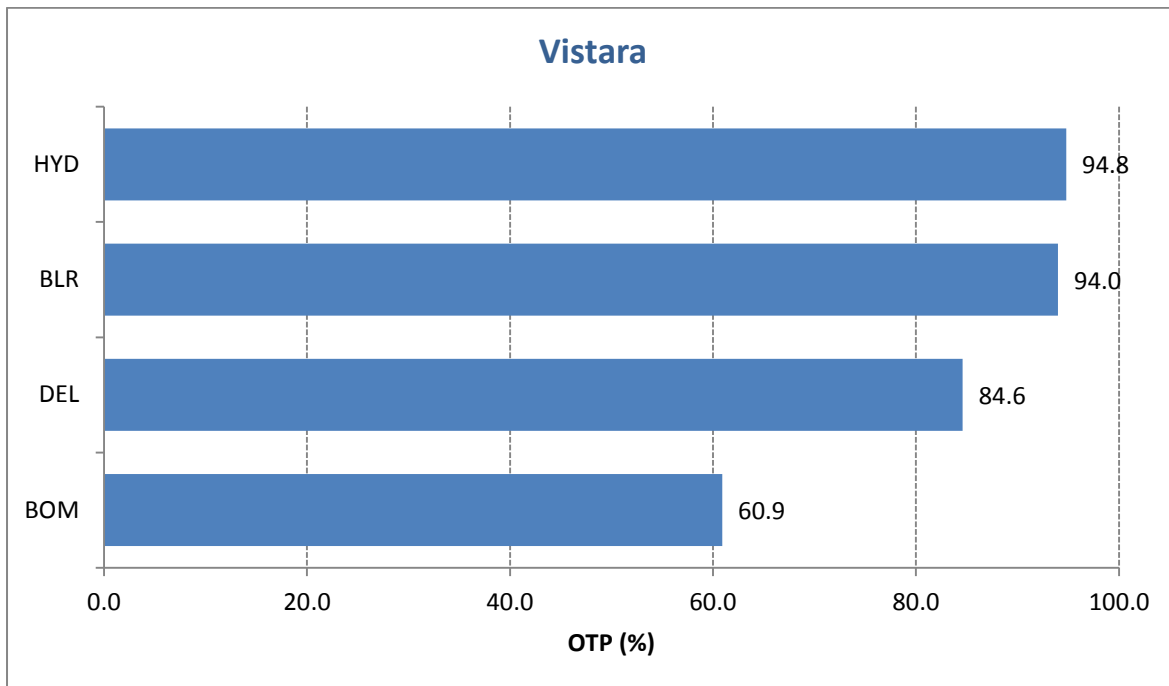


Airport-wise On-Time Performance of scheduled domestic airlines complying with Route Dispersal Guidelines is as follows:

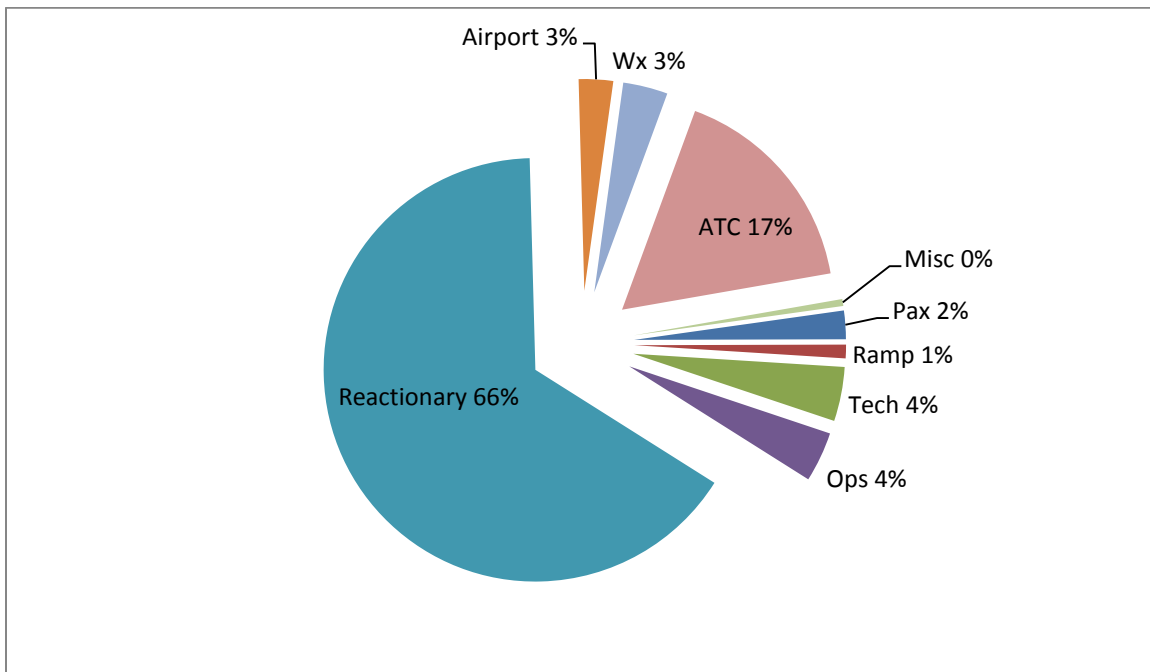








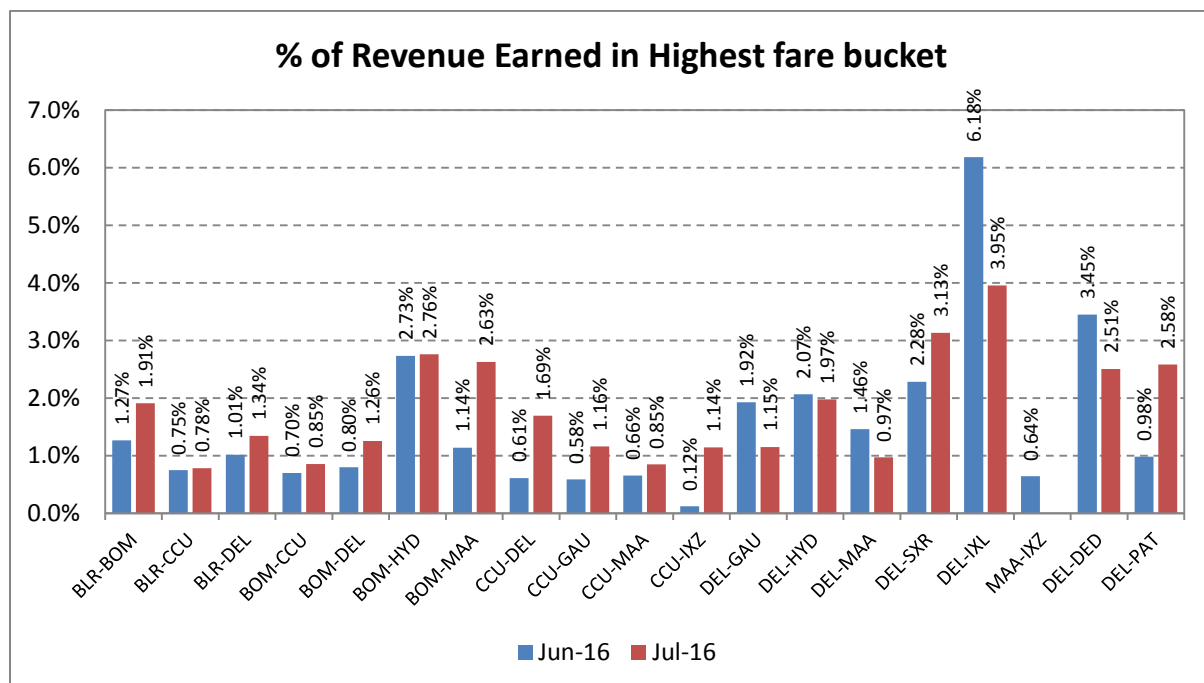
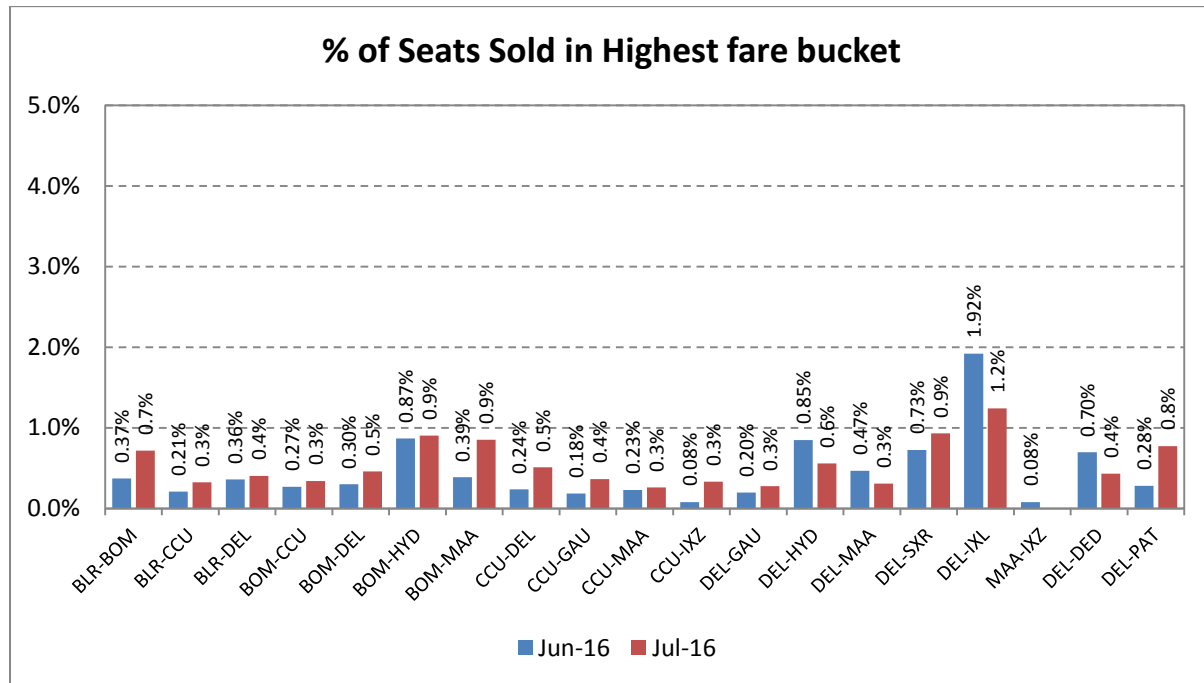
Reasons for delay have been analysed, which are presented below. It has been found that majority of delays have been attributed to 'Reactionary'.



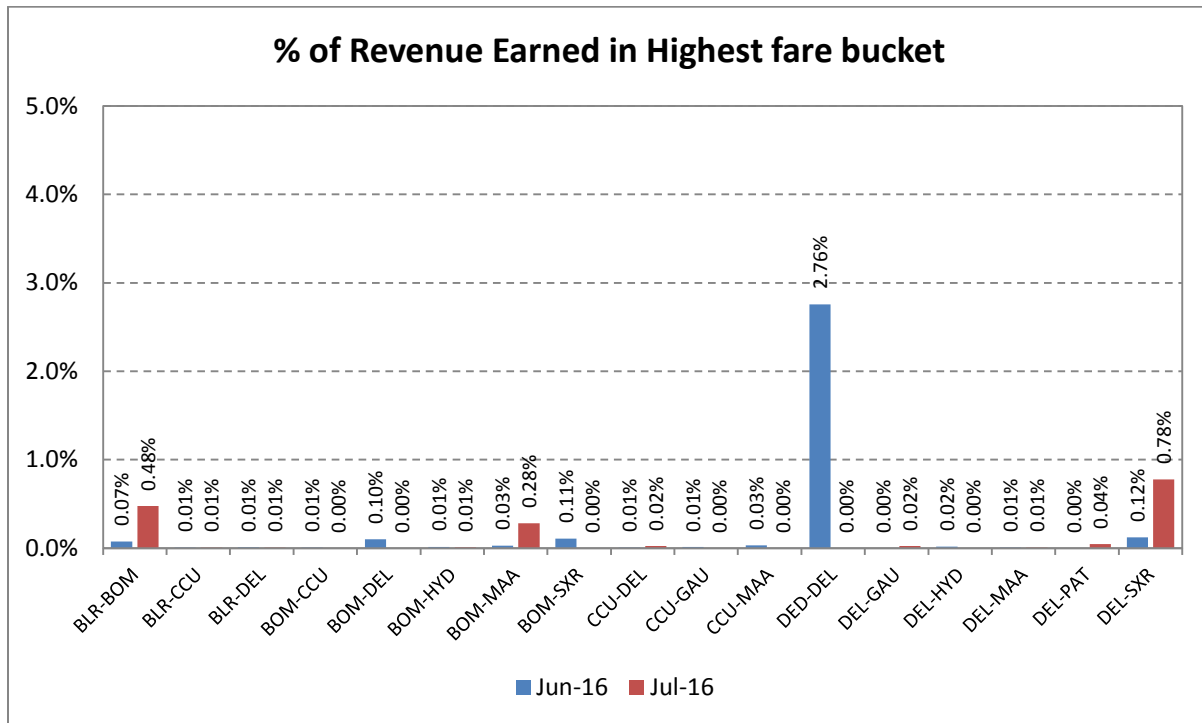
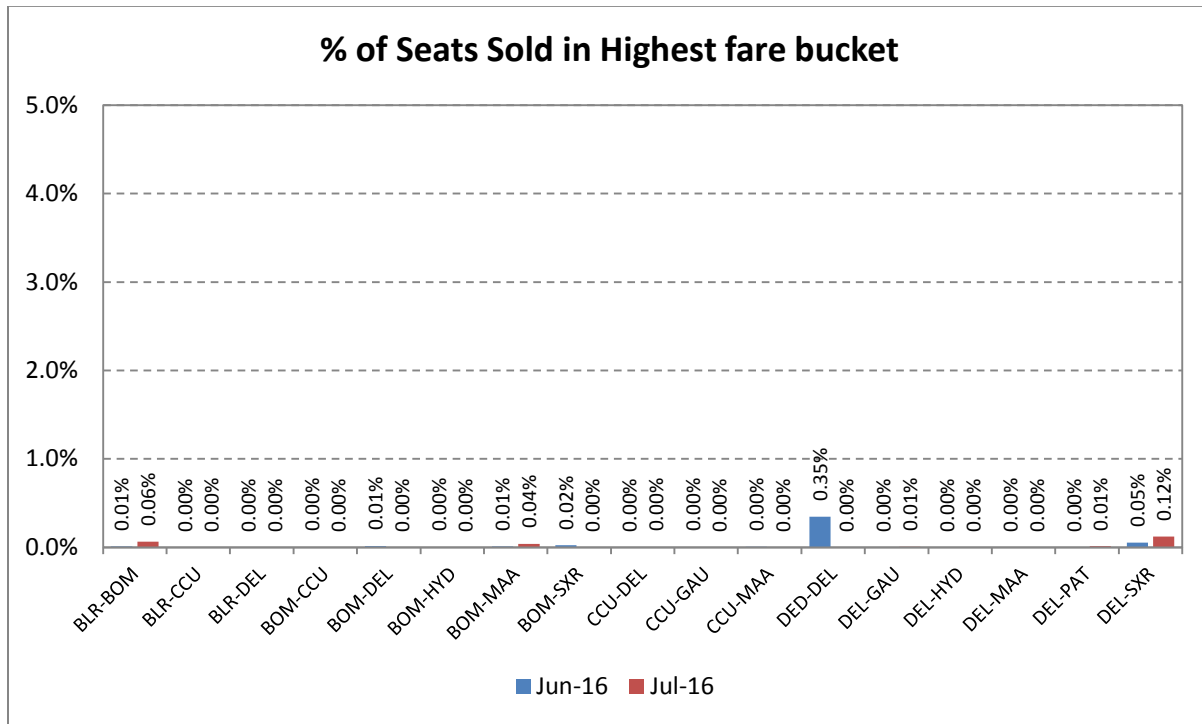
Revenue Earned & Seats Sold in Highest Fare Bucket

The revenue earned and the number of seats sold by scheduled private airlines in the highest fare bucket on select 20 sectors is as follows:

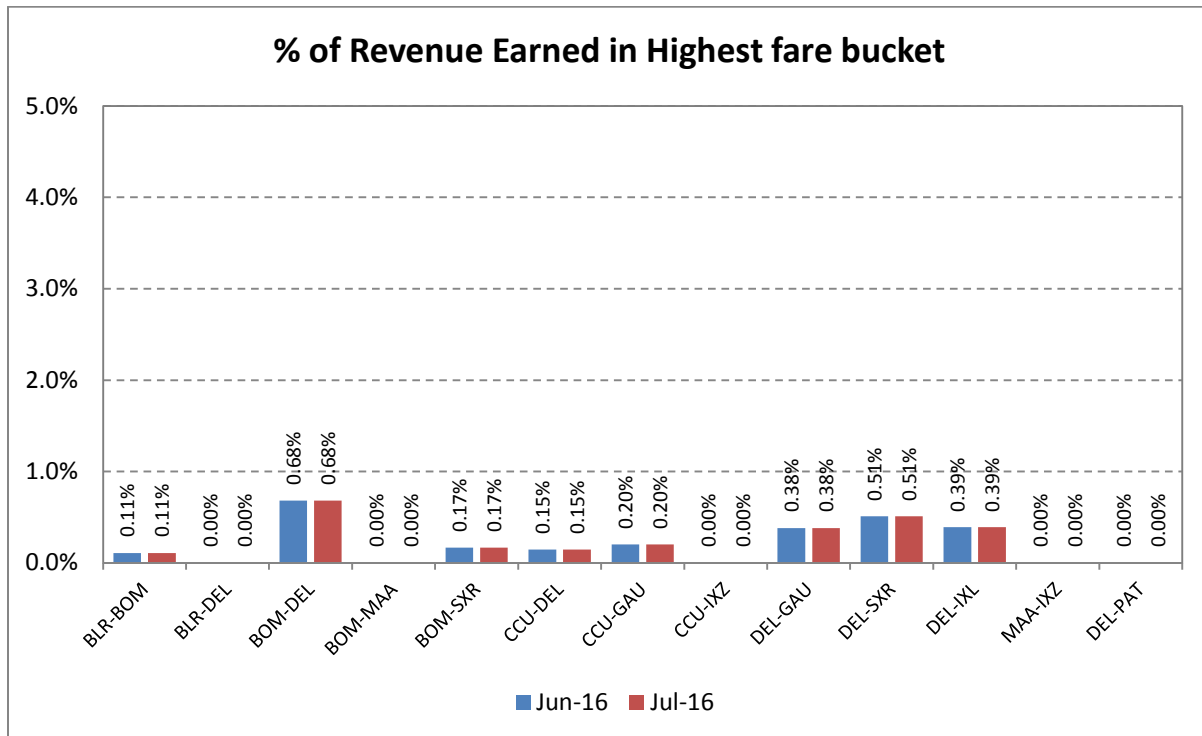
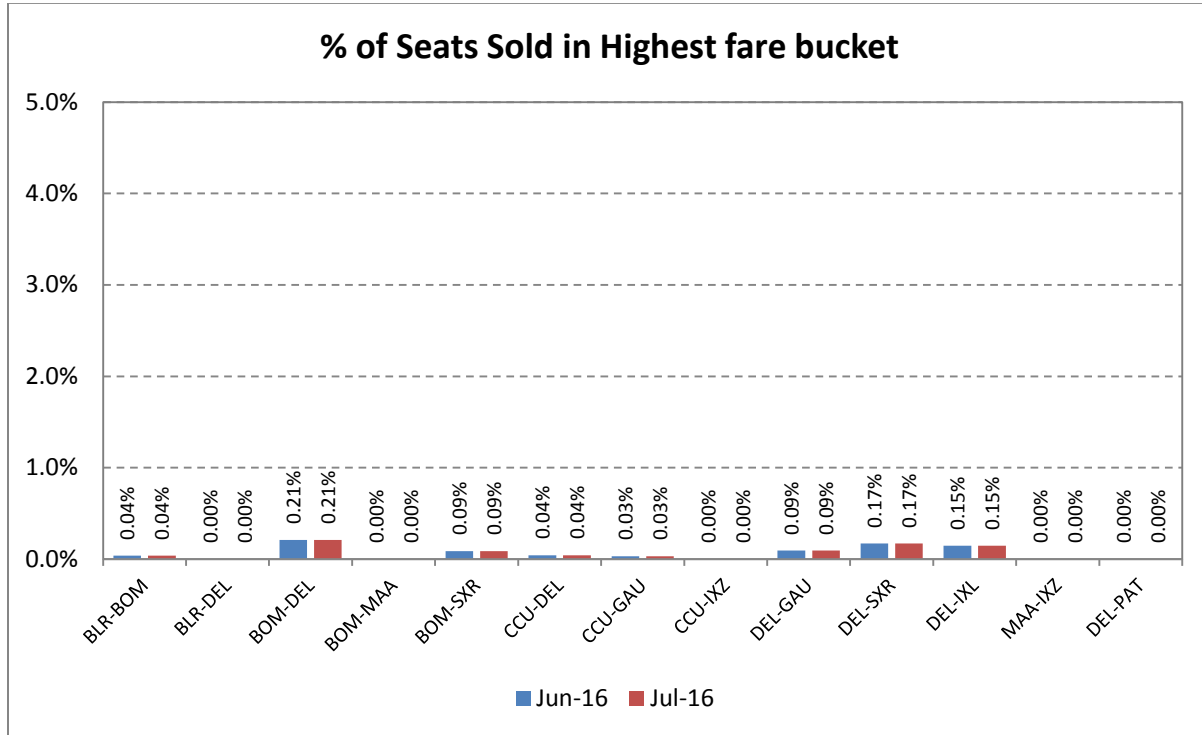
Jet Airways



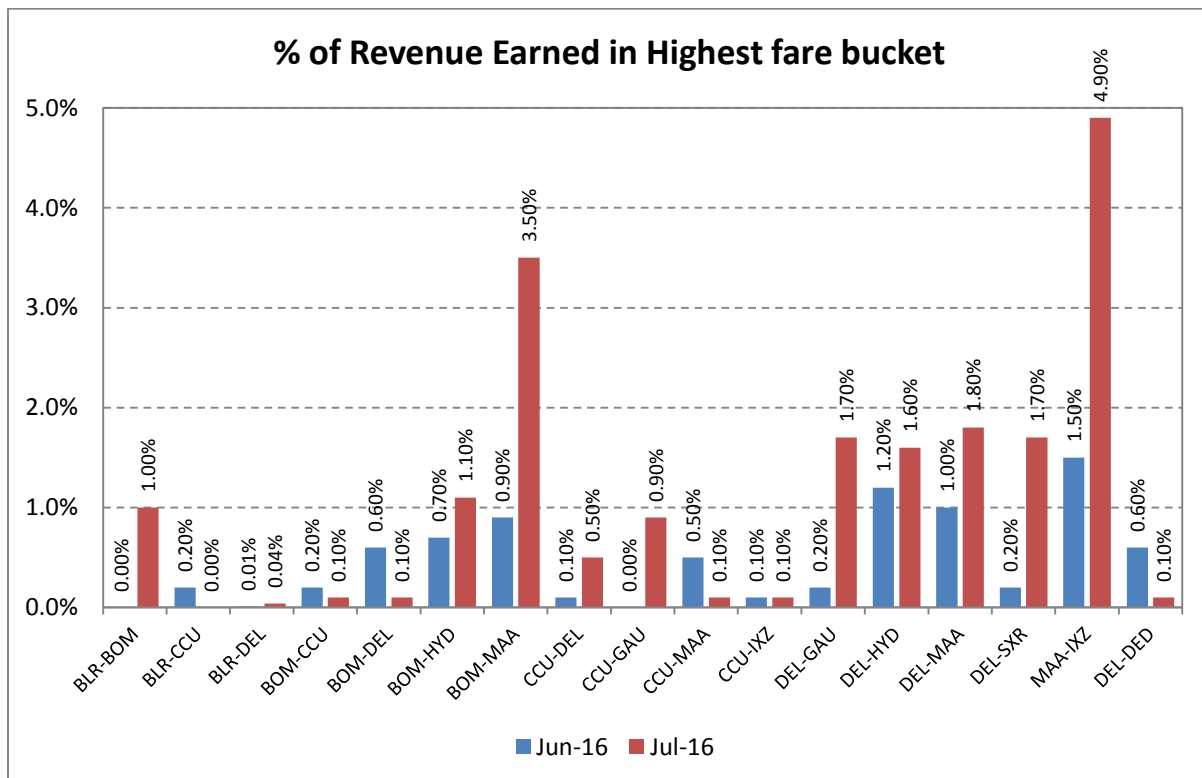
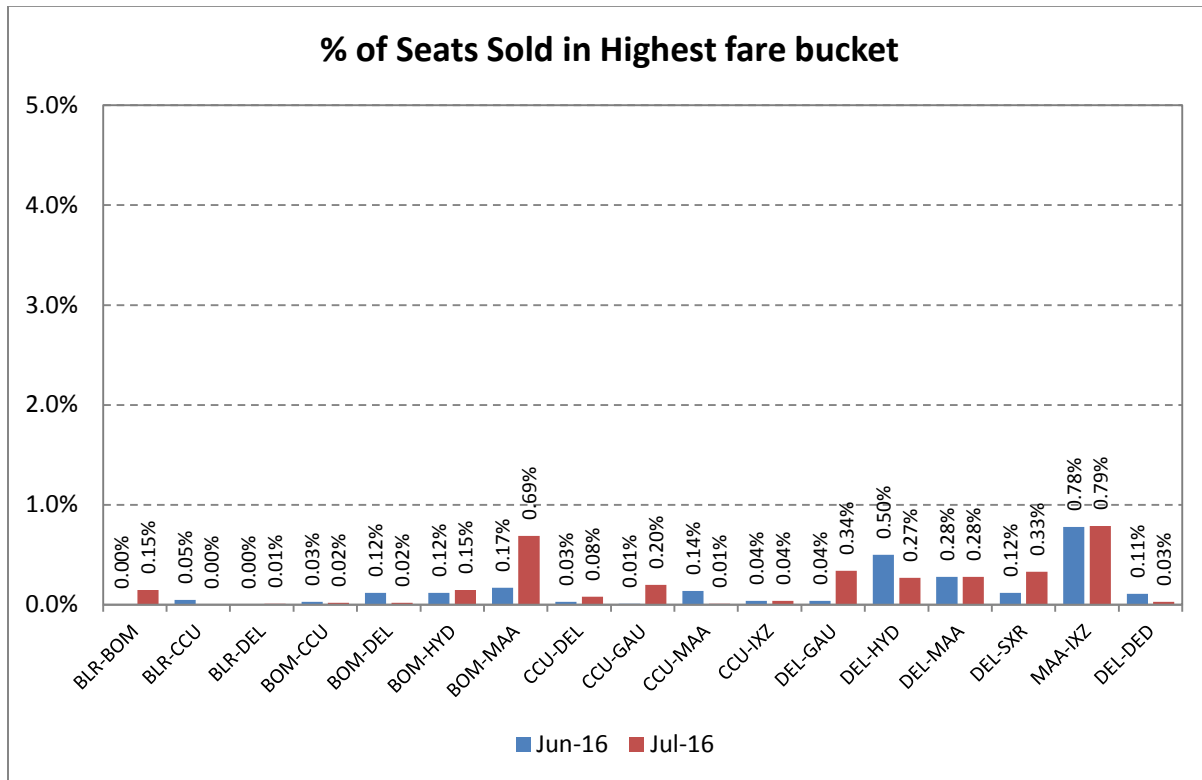
Indigo



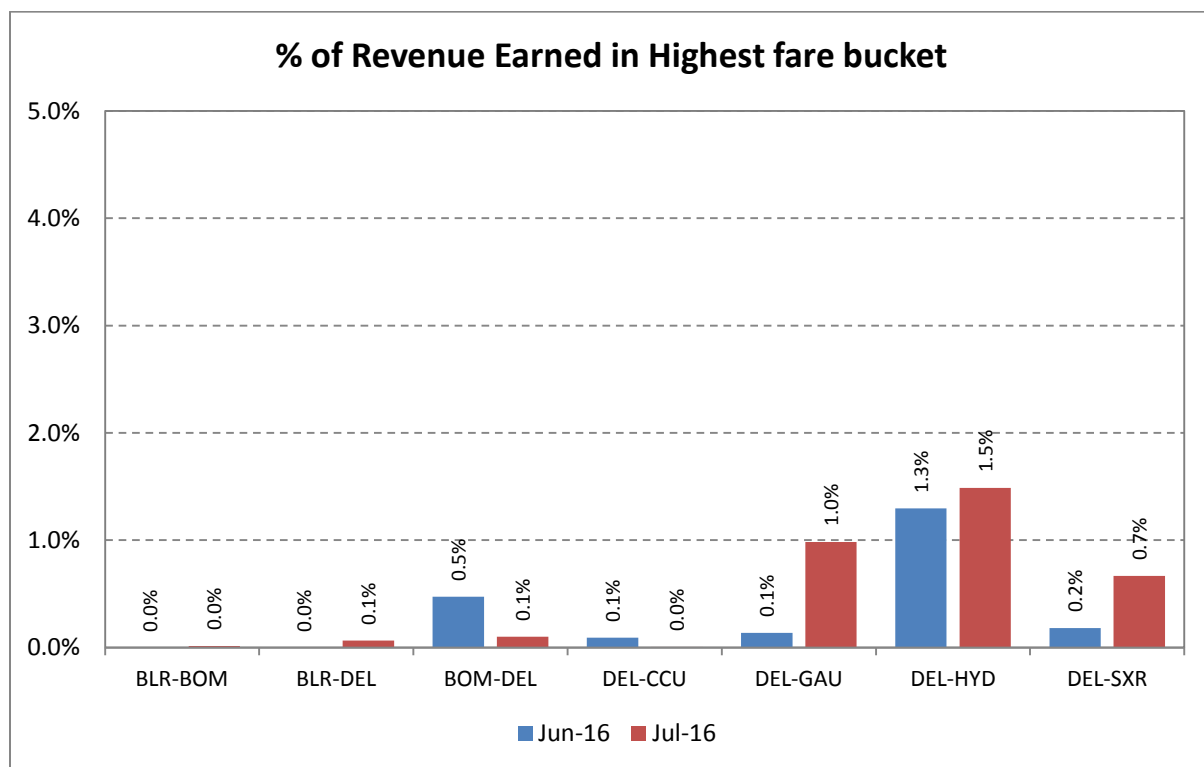
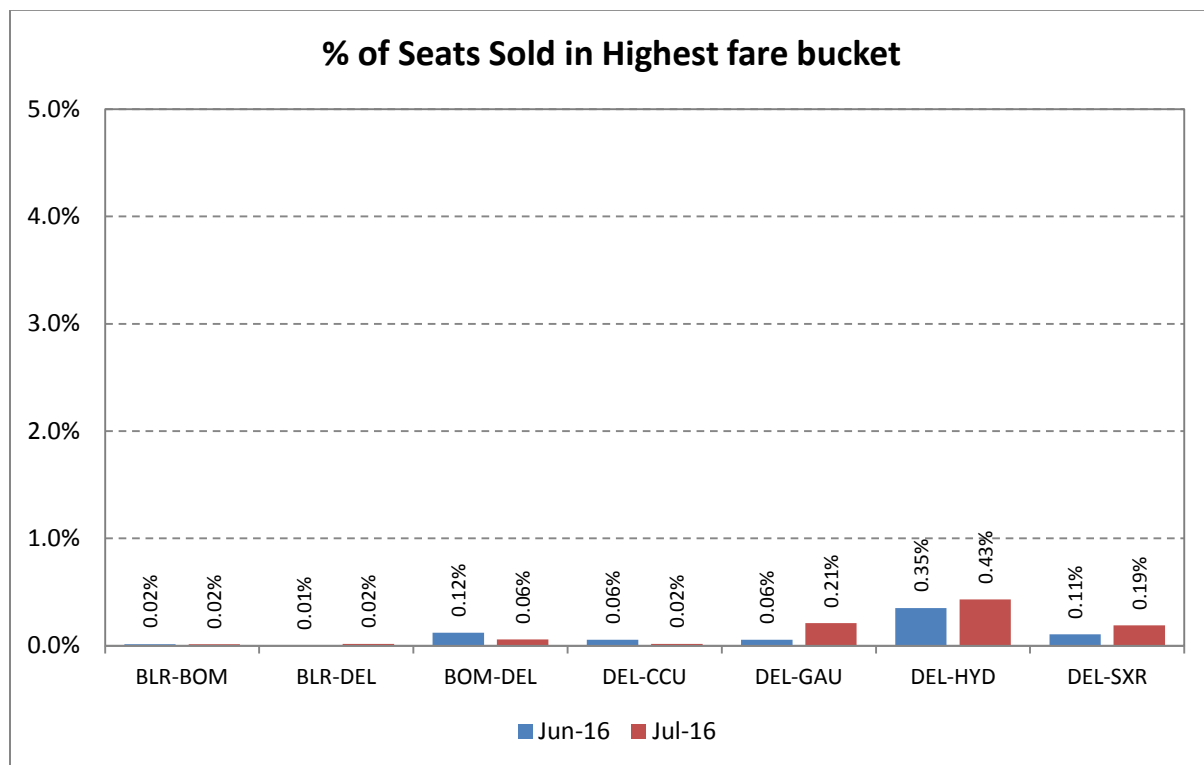
Go Air



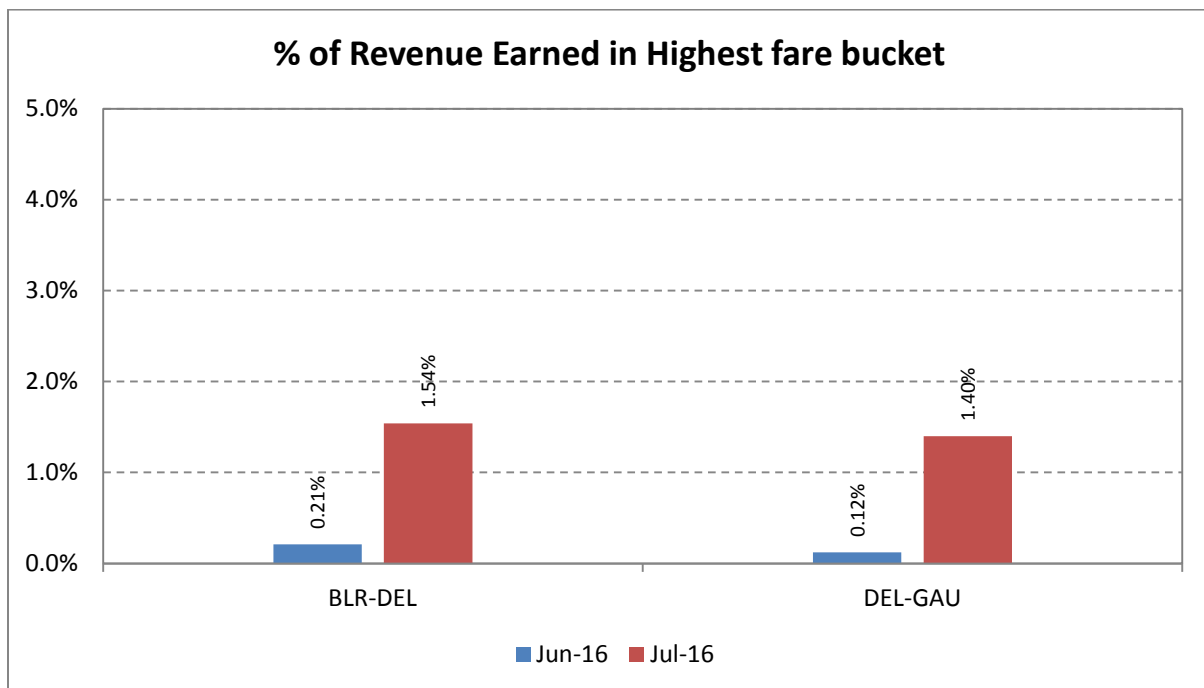
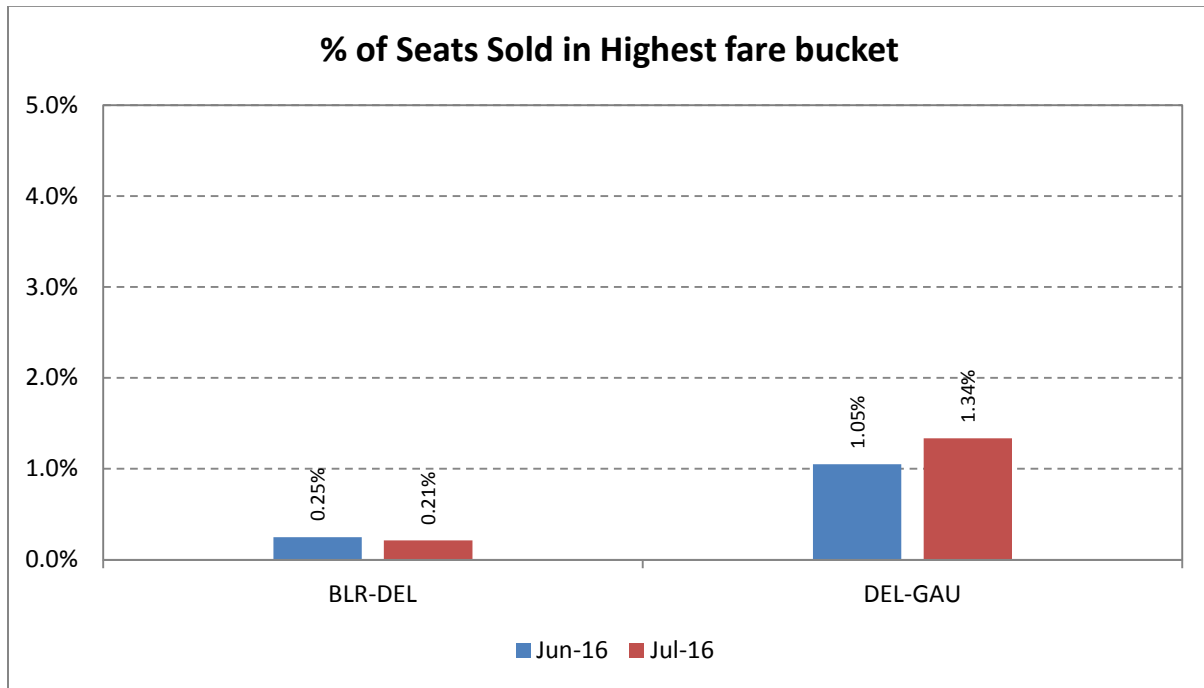
Spicejet



Vistara



Air Asia



Compliance of CAR Section 3, Series M, Part IV

In accordance with the Civil Aviation Requirement Section 3, Series M, Part IV, airline are required to submit data on number of cases of denied boarding, cancellations and delays along with the status on a monthly basis.

Airline	Denied Boarding		Cancellations		Delays Beyond 2 Hrs	
	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities & Compensation	No. of Pax Affected	Status of Facilities
Air India	234	<ul style="list-style-type: none"> • Refund • Rebooked on other flights • Hotel accommodation • Compensation of Rs. 11.25 lakhs 	2376	<ul style="list-style-type: none"> • Refunds • Rescheduling • Hotel accommodation • Compensation of Rs. 18.08 lakhs 	33590	<ul style="list-style-type: none"> • Refreshments • Refunds where pax desired • Rescheduling • Compensation of Rs. 54.88 lakhs
Jet Airways and JetLite	861	<ul style="list-style-type: none"> • Refund • Rebooked on other flights • Hotel accommodation • Compensation of Rs. 23.07 lakhs 	347	<ul style="list-style-type: none"> • Refunds • Rescheduling • Hotel accommodation • Compensation of Rs. 1.44 lakhs 	2642	<ul style="list-style-type: none"> • Refreshments • Refunds where pax desired • Rescheduling
Spicejet	Nil	Nil	1090	<ul style="list-style-type: none"> • Refreshments • Rescheduling • Compensation of Rs. 1.12 lakhs 	3750	<ul style="list-style-type: none"> • Refreshments • Transfer to other airlines • Compensation of Rs. 3.47 lakhs
Go Air	Nil	Nil	187	<ul style="list-style-type: none"> • Refreshments • Rescheduling 	3637	<ul style="list-style-type: none"> • All pax given refreshments • Refunds where pax desired • Rescheduling
IndiGo	Nil	Nil	Nil	Nil	19116	<ul style="list-style-type: none"> • Refreshments
Air Costa	Nil	Nil	Nil	Nil	421	<ul style="list-style-type: none"> • Refreshments • Rescheduling • Compensation of Rs. 0.6 lakhs
Air Asia	16	<ul style="list-style-type: none"> • Rescheduling • Compensation of Rs. 1.24lakh 	494	<ul style="list-style-type: none"> • Refreshments • Rescheduling • Compensation of Rs. 2.58 lakhs 	1520	<ul style="list-style-type: none"> • Refreshments • Rescheduling • Compensation of Rs. 2.38 lakhs
Vistara	Nil	Nil	Nil	Nil	711	<ul style="list-style-type: none"> • Refreshments • Rescheduling
Trujet	Nil	Nil	42	<ul style="list-style-type: none"> • Refreshments • Rescheduling 	16	<ul style="list-style-type: none"> • Refreshments • Rescheduling

SUMMARY

Denied Boarding		Cancellations		Delays	
No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities & Compensation	No. of Pax Affected	Facilities
1111	Rs. 35.56 lakhs compensation	4796	Rs. 23.215 lakhs compensation and facilities	65953	Rs. 61.33 lakhs towards compensation and facilities

Table 1**TOTAL DOMESTIC PASSENGERS CARRIED BY SCHEDULED DOMESTIC AIRLINES (IN LAKHS) - YEAR 2016**

Month & Year	Air India (Domestic)	Private Carriers	Total Domestic	Percentage Share	
				Private Carriers	Air India
Jan	12.23	64.32	76.55	84.0	16.0
Feb	11.54	63.22	74.76	84.6	15.4
Mar	11.61	67.11	78.72	85.3	14.7
Ist Quarter	35.38	194.65	230.03	84.6	15.4
Apr	11.98	67.34	79.32	84.9	15.1
May	13.49	73.20	86.69	84.4	15.6
Jun	12.37	67.38	79.75	84.5	15.5
IIInd Quarter	37.84	207.92	245.76	84.6	15.4
Jul	12.61	72.47	85.08	85.2	14.8
Aug					
Sep					
IIIrd Quarter	12.61	72.47	85.08	85.2	14.8
Oct					
Nov					
Dec					
IVth Quarter					
Total	85.83	475.04	560.87	84.7	15.3

Data of 2015	Air India (Domestic)	Private Carriers	Total Domestic	Percentage Share	
				Private Carriers	Air India
I st Qtr	32.93	152.53	185.46	82.2	17.8
II nd Qtr	32.02	170.85	202.87	84.2	15.8
III rd Qtr	10.94	56.68	67.62	83.8	16.2
IV th Qtr					
Total	75.89	380.06	455.95	83.4	16.6
Growth (%) =	+13.10	+24.99	+23.01		

Table 2

MONTH-WISE SEAT FACTOR OF SCHEDULED OPERATORS IN 2016
(PASSENGER LOAD FACTOR IN PERCENTAGE)

Month	Air India (Dom)	Jet Airways	JetLite	Spice Jet	Go Air	IndiGo	Air Costa	Air Asia	Vistara	Air Pegasus	Trujet
Jan	81.7	82.5	82.5	92.1	84.9	84.7	84.0	81.9	74.8	83.8	83.4
Feb	79.9	83.0	80.9	92.3	86.4	86.0	87.1	85.5	73.9	85.4	78.9
Mar	75.7	79.1	77.0	91.1	86.3	85.1	82.1	82.7	74.7	76.6	77.9
Apr	78.9	78.5	78.3	93.2	87.8	85.8	84.0	84.8	77.9	78.1	78.1
May	84.7	82.6	80.9	93.5	88.6	87.2	85.7	86.8	80.1	80.0	80.7
Jun	82.0	79.1	75.2	93.0	84.6	77.9	81.5	90.2	79.0	82.2	81.0
Jul	80.3	83.8	80.9	92.0	90.3	83.6	80.8	85.7	75.2	84	79.4
Aug											
Sep											
Oct											
Nov											
Dec											

Table 3

MARKET SHARE OF SCHEDULES DOMESTIC AIRLINES (YEAR 2016)

Month & Year	Passengers Carried (in Lakhs)												Market Share (%)											
	Air India	Private Air Carriers										Total												
		Jet Airways	Jet Lite	Spice Jet	Go Air	IndiGo	Air Costa	Air Asia	Vistara	Air Pegasus	Trujet													
Jan	12.23	14.32	2.06	10.11	6.20	27.26	0.59	1.75	1.50	0.24	0.29	76.55	16.0	18.7	2.7	13.2	8.1	35.6	0.8	2.3	2.0	0.3	0.4	
Feb	11.54	13.73	2.06	9.76	5.95	27.54	0.57	1.67	1.49	0.19	0.26	74.76	15.4	18.4	2.8	13.1	8.0	36.8	0.8	2.2	2.0	0.3	0.3	
Mar	11.61	13.89	2.06	10.06	6.56	30.23	0.54	1.77	1.58	0.14	0.28	78.72	14.7	17.6	2.6	12.8	8.3	38.4	0.7	2.2	2.0	0.2	0.4	
1stQtr	35.38	41.94	6.18	29.93	18.71	85.03	1.70	5.19	4.57	0.57	0.83	230.03	15.4	18.2	2.7	13.0	8.1	37.0	0.7	2.3	2.0	0.2	0.4	
Apr	11.98	12.62	2.41	10.21	6.76	30.67	0.64	1.67	1.83	0.20	0.33	79.32	15.1	15.9	3.0	12.9	8.5	38.7	0.8	2.1	2.3	0.3	0.4	
May	13.49	13.94	2.54	10.96	7.01	33.37	0.65	1.90	2.21	0.21	0.41	86.69	15.6	16.1	2.9	12.6	8.1	38.5	0.7	2.2	2.5	0.2	0.5	
Jun	12.37	12.96	2.27	10.10	6.64	30.23	0.62	1.73	2.27	0.21	0.35	79.75	15.5	16.3	2.8	12.7	8.3	37.9	0.8	2.2	2.8	0.3	0.4	
2ndQtr	37.84	39.52	7.22	31.27	20.41	94.27	1.91	5.30	6.31	0.62	1.09	245.76	15.4	16.1	2.9	12.7	8.3	38.4	0.8	2.2	2.6	0.3	0.4	
Jul	12.61	13.90	2.39	9.94	7.16	33.84	0.65	1.91	2.25	0.14	0.29	85.08	14.8	16.3	2.8	11.7	8.4	39.8	0.8	2.2	2.6	0.2	0.3	
Aug																								
Sep																								
3rdQtr	12.61	13.90	2.39	9.94	7.16	33.84	0.65	1.91	2.25	0.14	0.29	85.08	14.8	16.3	2.8	11.7	8.4	39.8	0.8	2.2	2.6	0.2	0.3	
Oct																								
Nov																								
Dec																								
4thQtr																								
TOTAL	85.83	95.36	15.79	71.14	46.28	213.14	4.26	12.40	13.13	1.33	2.21	560.87	15.3	17.0	2.8	12.7	8.3	38.0	0.8	2.2	2.3	0.2	0.4	

Table 4

Airline	Complaints		Redressal Status	
	Total	Per 10,000 Passengers Carried	Closed	Open
Air Costa	5	0.8	5	-
Air Asia	14	0.7	14	-
Vistara	3	0.1	3	-
Go Air	85	1.2	85	-
IndiGo	103	0.3	103	-
Spicejet	86	0.9	86	-
Jet Airways + JetLite	216	1.3	216	-
Air India (Dom)	296	2.3	208	88
Air Pegasus	136	97.1	112	24
Trujet	4	1.4	4	-
Total	948	1.1	836	112