Frequently Asked Questions - Travel Support

Q1: What documents do I need for international travel?

A: A valid passport and, depending on your destination, a visa. Always check the official government site for up-to-date information.

Q2: Can I bring liquids in my carry-on bag?

A: Yes, but each liquid must be in a container of 100ml or less, and all containers must fit into a single, clear, resealable 1-liter plastic bag.

Q3: How early should I arrive at the airport?

A: It is recommended to arrive at least 2 hours before a domestic flight and 3 hours before an international flight.

Q4: What should I do if my baggage is lost?

A: Contact your airline's baggage claim desk immediately and file a report. Keep your baggage tags and boarding pass.

Q5: Are vaccinations required for travel?

A: Some countries require proof of vaccination for diseases such as Yellow Fever or COVID-19. Check the destination's health requirements before departure.