II Semester B.B.A. Examination, August/September 2023 (NEP)

BUSINESS ADMINISTRATION Paper – 2.2: Human Resource Management

Time: 21/2 Hours

Max. Marks: 60

Instruction: Answer should be written in English only.

SECTION - A

- I. Answer any 6 sub-questions. Each sub-question carries two marks. (6×2=12)
 - 1) a) Define Recruitment.
 - b) What is meant by promotion?
 - c) What is lay-off?
 - d) What do you mean by remuneration?
 - e) What is meant by preliminary interview?
 - f) What is monotony?
 - g) Give the meaning of incentive scheme.
 - h) What is right sizing of workforce?

SECTION - B

II. Answer any 3 questions. Each question carries four marks.

 $(3 \times 4 = 12)$

- 2) What is attrition? Mention the types of attrition.
- 3) What are the objectives of training?

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- 4) Discuss the importance of performance appraisal.
- 5) Mention the objectives of induction programme.
- 6) Explain the types of interviews.

SECTION - C

- III. Answer any 3 questions. Each question carries twelve marks. (3×12=36)
 - 7) Discuss the duties and responsibilities of HR Manager.
 - 8) Briefly explain the various sources of recruitment.
 - 9) Explain the various training methods.
 - 10) Explain the bases of promotion.
 - 11) Explain in brief the models of employee engagement.