



CB – 451

**VI Semester B.B.A. (Aviation Management)
Examination, August/September 2023
(CBCS) (2022 – 23 and Onwards) (Fresh)
Paper – 6.4 : DISASTER MANAGEMENT**

Time : 3 Hours

Max. Marks : 70

Instruction : Answer should be written in **English** only.

SECTION – A

I. Answer **any 5** questions. **Each** carries **2** marks.

(5×2=10)

- 1) What do you mean by Hijack ?
- 2) State any 4 quick response checklist.
- 3) Who is airport manager ?
- 4) Who is duty officer ?
- 5) What is corporate communication ?
- 6) What do you mean by quick response checklist ?
- 7) Who is emergency response co-ordinator ?

SECTION – B

II. Answer **any 3** questions. **Each** carries **5** marks.

(3×5=15)

- 1) Explain scope of disaster management.
- 2) Explain the responsibilities of spokes person.
- 3) Explain briefly crisis management and family assistance programme.
- 4) Explain in detail about travel arrangements.
- 5) Explain general guidelines of family notification.

P.T.O.



SECTION – C

III. Answer **any 3** questions. **Each** carries **15** marks.

(3×15=45)

- 1) What are the roles and responsibility of spokes person ?
 - 2) Explain the responsibilities of airport manager during emergency.
 - 3) Explain in detail the responsibilities of operational control centre.
 - 4) What is Quality Assurance Quality Audit ? State the requirements for Quality Assurance Quality Audit.
 - 5) What are the responsibilities of an airline during accident and serious incident ?
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