



QP – 409

VII Semester B.H.M. Examination, March/April 2022  
(CBCS – F + R) (2018 – 19 and Onwards)  
HOTEL MANAGEMENT

7.4 : Computers in Hospitality Services – II

Time : 3 Hours

Max. Marks : 70

**Instruction :** Read the questions *carefully* and write *neatly*.

SECTION – A

1. Answer **any five** questions. **Each** question carries **two** marks. (5×2=10)
- a) Expand OCR.
  - b) What are hard keys ?
  - c) Define "Sub-Recipes".
  - d) What is a printer controller ?
  - e) What is an automatic slip feed ?
  - f) List any two files maintained in Recipe Management Application.
  - g) Expand SMDR.

SECTION – B

- Answer **any three** questions. **Each** question carries **six** marks. (3×6=18)
- 2. Elucidate on the advantages of CAS.
  - 3. Explain the various POS account settlement devices.
  - 4. Explain the data available in labour master file.
  - 5. Describe the significance of sales analysis application.
  - 6. Elaborate on the types of on-board printing devices.

P.T.O.



SECTION – C

Answer **any three** questions. **Each** question carries **14** marks.

**(3×14=42)**

7. Elaborate on the various types of electronic locking devices.
  8. Explain the various files maintained by POS systems.
  9. Describe the various management reports generated by automated beverage systems.
  10. Explain the concept of menu management.
  11. Justify the need to interface various modules of PMS.
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