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NP – 321

**I Semester B.H.M. Examination, March/April 2023
(F+R) (NEP) (2021-22 and Onwards)
HOTEL MANAGEMENT
HMC 5 : Accommodation Operation – I**

Time : 2½ Hours

Max. Marks : 60

Instruction : *Read the instructions **carefully** and number the answers **correctly**.*

SECTION – A

1. Answer **any five** out of seven sub-questions : **(5×2=10)**
- a) Define a resort.
 - b) Expand FHRAI.
 - c) What is "Proprietary Ownership" hotel ?
 - d) Define an efficiency room.
 - e) What is published rate ?
 - f) Name the capital city of Holland and Portugal.
 - g) What are eco-friendly cleaning products ?

SECTION – B

- Answer **any four** out of five questions : **(4×5=20)**
- 2. Explain the importance of bell desk in a hotel.
 - 3. Listout and explain different types of meal plans.
 - 4. Classify hotels based on clientele.
 - 5. Elaborate on the factors that motivate people to travel.
 - 6. Draw the organization structure of the housekeeping department of a hotel.

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SECTION – C

Answer **any three** out of five questions :

(3×10=30)

7. Elaborate on the concept of alternative accommodations.
 8. Tourism can be Boon and also Bane to a country. Justify.
 9. List the job description and job specification of an executive housekeeper.
 10. Explain the sections of front office with the help of a layout.
 11. Hotels are an integral part of tourism. Justify.
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