



NP – 402

V Semester B.B.A. Examination, January/February 2025
(NEP) (Freshers/Repeaters)
AVIATION MANAGEMENT
5.5 E2 : Cabin Crew Management

Time : 2½ Hours

Max. Marks : 60

Instruction : Answers should be written in **English** only.

SECTION – A

Answer **any six** sub-questions. **Each** sub-question carries **2** marks. **(6×2=12)**

1. a) Who is called senior cabin crew ?
- b) What is the main objective of cabin crew trainings ?
- c) Differentiate between formal and semi-formal.
- d) List out any two types of cuisines.
- e) List out any two make up requirements for men and women.
- f) Define dangerous goods.
- g) Write any 2 causes of turbulence.

SECTION – B

Answer **any three** questions. **Each** question carries **4** marks. **(3×4=12)**

2. Explain about pre-flight preparations and flight preparation.
3. Write about the qualification and criteria for SEP instructor.
4. Discuss the importance of grooming.
5. Discuss the components of differences training.
6. Write a short note on airline catering activities.

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SECTION – C

Answer **any three** questions. **Each** question carries **12** marks.

(3×12=36)

7. Explain the classification of dangerous goods.
 8. Write a note on :
 - i) Minimum requirement and qualification of cabin crew.
 - ii) Pre-flight preparation of a cabin crew.
 9. Outline the wardrobe essentials for men and women.
 10. Discuss the components of senior cabin crew training.
 11. Explain the different types of world cuisines.
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