



NP – 449

V Semester B.B.A. Examination, February/March 2024
(NEP) (Freshers)

AVIATION MANAGEMENT
5.5 : Cabin Crew Management

Time : 2½ Hours

Max. Marks : 60

Instruction : Answers should be written in **English** only.

SECTION – A

1. Answer **any six** sub-questions. **Each** sub-question carries **2** marks. (6×2=12)

- a) What is meant by Breath analyser ?
- b) What are dangerous goods ?
- c) List out any two objectives of cabin Crew Training.
- d) Mention the classification of beverages.
- e) What is Pedicure ?
- f) What do you mean by cabin crew competency card ?
- g) What is the basic requirement of First Aid Instructor ?
- h) What is meant by Aircraft type training ?

SECTION – B

Answer **any three** questions. **Each** question carries **4** marks. (3×4=12)

- 2. Explain the general skills obtained by a cabin crew.
- 3. Explain the various causes for turbulence.
- 4. What are the responsibilities of Crew Resource Management ?
- 5. Discuss the various types of skin.
- 6. Give a brief note on the hygiene practices of cabin crew.

P.T.O.



SECTION – C

Answer **any three** questions. **Each** question carries **12** marks.

(3×12=36)

7. Explain the general requirements and qualification of a cabin crew.
 8. Write a note on the following.
 - a) Airline flight travel safety information.
 - b) Types of emergency landing of an aircraft.
 9. Discuss the components of Recurrent training and differences training.
 10. Discuss the various skin care tips for various types of skins.
 11. Explain in detail the various classifications of beverages.
-