

**ALL QUESTIONS RELATE TO THE COMPUTER USED TO RUN CO2MPAS**

**Dear CO2MPAS user, to improve and refine our services we would like to have your feedback regarding the software and hardware specifications as well some additional information about the environment you are using for running CO2MPAS.**

**Therefore we kindly ask you to fill in the following questionnaire. Your support & feedback is highly appreciated.**

**What operating system are you using?**

- Windows 10
- Windows 8
- Windows 7
- Other (please specify) \_\_\_\_\_

**Do you have administrative rights (can you install any software on your PC)?**

- Yes
- No
- Don't know (please check with your support personnel)

**What is your processor type and speed?**

*Please check with your support personnel if in doubt*

\_\_\_\_\_

**How much RAM is available on your PC?**

*Please check with your support personnel if in doubt*

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**Is your computer connected to the internet?**

- Yes
- No

**Do you have a USB slot in your computer?**

- Yes
- No

**Do you have a CD/DVD-ROM in your computer?**

- Yes
- No

**Can you access the computer BIOS?**

*Please check with your support personnel if in doubt*

- Yes
- No

**In the following scale, how would you position yourself (for what regarding your TECHNICAL IT skills)?**

- Not skilled at all
- Somehow skilled
- Fairly Skilled
- Very skilled
- Extremely skilled

**Can you open a command prompt (on your computer) and execute some commands from the so-called "shell"?**

- Yes
- No
- Don't know

**How often are you using Co2mpas?**

*(once a day? twice a day? once a week? ...)*

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**Is there any suggestion regarding the CO2MPAS installation procedure you would like to comment?**

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**Is there any functionality, regarding CO2MPAS you would like to modify or propose?**

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