## **Joint Research Centre**

the European Commission's in-house science service



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Serving society Stimulating innovation Supporting legislation

# **CO<sub>2</sub>MPAS:** User Communication

24-Nov-2016: "Rally" release



## Reporting bugs/errors, asking questions to the CO<sub>2</sub>MPAS-Team

- It is very important that all CO<sub>2</sub>MPAS users assist in its further improvement by:
- Providing feedback when available
- Communicating bugs/errors in the software
- Requesting specific guidance when necessary

CO<sub>2</sub>MPAS team will support you and try to find the solution as soon as possible given the availability of resources.

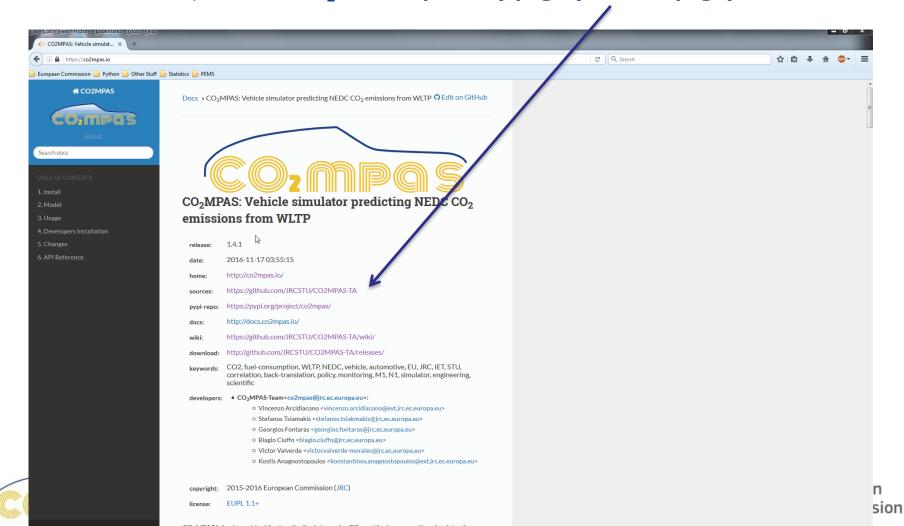




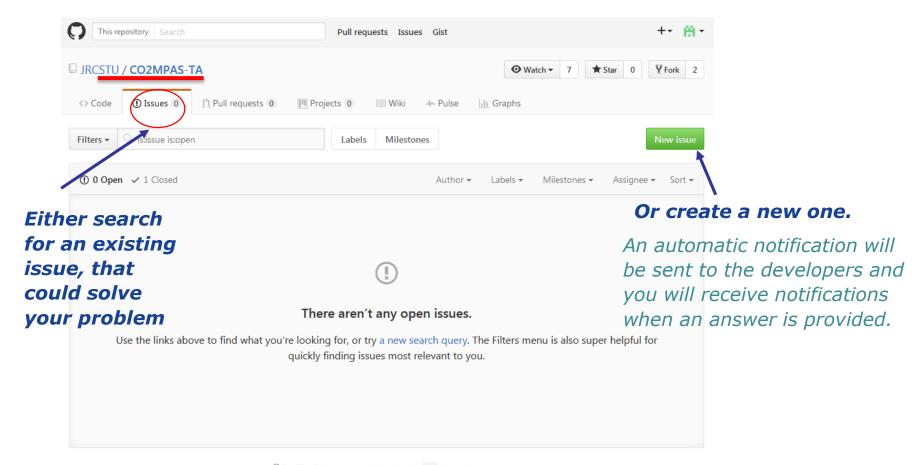
#### How to reach us

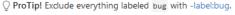
#### CO<sub>2</sub>MPAS website <u>www.co2mpas.io</u> provides a series of links

To raise issues, visit the CO<sub>2</sub>MPAS repository page (GIT-hub page):



#### https://github.com/JRCSTU/CO2MPAS-TA/issues

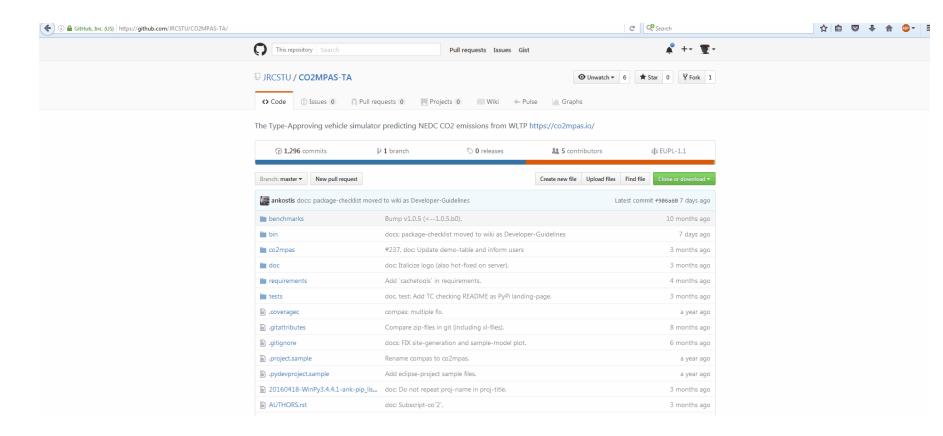








#### https://github.com/JRCSTU/CO2MPAS-TA/issues







#### Some notes:

- Make sure that your question has not yet been asked before by using the search box.
- Give as much information as possible regarding the problem faced and, if possible, provide files to the CO<sub>2</sub>MPAS-Team to be able to replicate the problem.
- Alternatively, you can send an e-mail to the CO<sub>2</sub>MPAS functional mailbox: <u>CO2MPAS@jrc.ec.europa.eu</u>

For more information, you can visit the CO2MPAS user guidelines:

https://github.com/JRCSTU/CO2MPAS-TA/wiki/CO2MPAS-user-guidelines





#### Important links:

- 1. https://github.com/JRCSTU/CO2MPAS-TA/issues
- 2. <u>CO2MPAS@jrc.ec.europa.eu</u> (functional mailbox)

#### Useful links:

- 1. <a href="https://github.com/JRCSTU/CO2MPAS-TA/wiki/CO2MPAS-user-guidelines">https://github.com/JRCSTU/CO2MPAS-TA/wiki/CO2MPAS-user-guidelines</a>
- 2. <a href="https://github.com/adam-p/markdown-here/wiki/Markdown-Cheatsheet">https://github.com/adam-p/markdown-here/wiki/Markdown-Cheatsheet</a>

## Thank you for your attention



