# JOSE LARO

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## SUMMARY

Full Stack Web Developer leveraging a background in graphic design to provide creative solutions to complex issues. Earned a certificate in Full Stack Web Development from the University of Central Florida. Effective at combining creativity and problem solving to develop user-friendly applications.

## TECHNICAL SKILLS

**Languages:** React**,** JavaScript, TypeScript, CSS, Sass, HTML5
**Applications:** GitHub, MongoDb, Atlas, MySQL, DBeaver
**Tools: React,** Node, Bootstrap, Bulma, Express

## PROJECTS

**¿Dondé?** | github.com/jmasone15/travel-planner-project **| dondetravel.herokuapp.com**

- Full fledged travel planner focused on user experience.
- React, Node, MongoDB, JWT, Google Maps API
- React Developer, Front End Developer

**Tabulate** | github.com/JRLaro/Tabulate-React **| https://tabulate-notes.herokuapp.com/**

- Note taking application, with full CRUD and user authentication.
- React, JavaScript, MongoDB, JWT
- React Developer, Full Stack Developer

**Leftover/HangOver** | github.com/JRLaro/JJAM **| jrlaro.github.io/JJAM/**

- Fridge to table recipe generator
- Bulma, JavaScript, JQuery
- Front End Developer

## EXPERIENCE

**Customer Operations / Team Lead**
**National Restaurant Association**
**2018-2020**

*Job Description:*
- Quality Assurance - Monitored call queues, occurrences, adherence
- Monitored call queues and delegated agents appropriately
- Curate training material and resources to ensure success
- Deliver weekly individual KPI and Metric reports
- Update and monitor performance issues and worked towards creative solutions

**Data Analyst / FSA**
**Alight Solutions**
**2016-2018**

*Key Accomplishments:*
- Read source documents such as canceled checks, sales reports or bills, and entered the Data in specific fields for subsequence entry
- Compared data with source documents, pr re-entered data in verification format to detect error
- Compiled, sort and verified the accuracy of data
- Use statical methods to analyze data and generate useful business reports
- Update and monitor performance issues and worked towards creative solutions

**Lexus of Orlando**
**Technical Specialist**
**2014-2016**

*Key Accomplishments:*

- Supported the Client Sales Advisor on Product Related Tasks and Activities.
- Fully Explained Vehicle Features, Application and Benefits based on Client's needs
- Maintained Constant Communication with Designated Sales Personnel at the Dealership on Vehicle Delivery and any Schedule Changes.
- Scheduled Appointments in a Timely Manner and Maintains Communication with Clients Regarding any Changes to Scheduled time.
- Acquires and Maintains total Product Knowledge on all Vehicles and Understands Competitors Vehicle Features, Benefits and Shortcomings.
- Achieved Client Satisfaction Objectives as Assigned by Management and Follows up with New Owners to Ensure Delivery Satisfaction.
- Assisted in Other Areas of the Sales Department and Performs other Administrative Duties, as Assigned.

## EDUCATION

**Full Stack Developer -** University of Central Florida                      Orlando, FL
**Digital Marketing Media -** Southeastern University                      Lakeland, FL
**Organizational Leadership -** Southeastern University                      Lakeland, FL