

JOSE LARO

Apopka, FL 32703

Phone: (407) 952 - 8310 |

Email: jlaro.webdev@gmail.com

LinkedIn: [/jlaro](https://www.linkedin.com/in/jlaro) | Website: jlaro.dev

SUMMARY

Full stack web developer leveraging a background in graphic design providing creative solutions to complex issues. Dedicated and committed to creating user-friendly, mobile responsive applications while utilizing the most relevant technologies that are being used in today's leading industries.

TECHNICAL SKILLS

Frontend: ReactJS, JavaScript, TypeScript, CSS, Sass, HTML5, JQuery, Bootstrap

Backend: MongoDB, MySQL, ExpressJS

PROJECTS

¿Dondé? | dondetravel.herokuapp.com

- Full fledged travel planner focused on user experience.
- React, Node, MongoDB, JWT, Google Maps API

Leftover/HangOver | jrlaro.github.io/JJAM/

- Fridge to table recipe generator
- Bulma, JavaScript, JQuery

Tabulate | tabulate-notes.herokuapp.com

- Note taking application with user authentication
- React, JavaScript, Node, MongoDB, JWT, Redux

EDUCATION

Full Stack Developer: University of Central Florida

Digital Marketing Media: Southeastern University

Org. Leadership: Southeastern University

EXPERIENCE

Tech Support / Team Lead

National Restaurant Association

2018-2020

- Provides technical assistance with computer hardware and software.
- Quality Assurance - Monitored call queues, occurrences, adherence
- Create, monitor and resolved technical help-desk tickets
- Deliver weekly individual KPI and Metric reports
- Update and monitor performance issues and worked towards creative solutions

Data Analyst / FSA

Alight Solutions

2016-2018

- Read source documents such as canceled checks, sales reports or bills, and entered the Data in specific fields for subsequence entry
- Compared data with source documents, pre-entered data in verification format to detect error
- Compiled, sort and verified the accuracy of data
- Use statical methods to analyze data and generate useful business reports
- Update and monitor performance issues and worked towards creative solutions

Lexus of Orlando

Technical Specialist

2014-2016

- Supported the Client Sales Advisor on Product Related Tasks and Activities.
- Scheduled Appointments in a Timely Manner and Maintains Communication with Clients Regarding any Changes to Scheduled time.
- Acquires and Maintains total Product Knowledge on all Vehicles and Understands Competitors Vehicle Features, Benefits and Shortcomings.
- Achieved Client Satisfaction Objectives as Assigned by Management and Follows up with New Owners to Ensure Delivery Satisfaction.
- Assisted in Other Areas of the Sales Department and Performs other Administrative Duties, as Assigned.