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Internet-Based Research - SBE

Georgia Institute of Technology - Group 2 Social / Behavioral Research Investigators and Key Personnel

Quiz Results

You correctly answered 4 of 5 quiz questions.

Question 1

Question Consent to participate in research is an ongoing process. Which of

the following strategies would help ensure that participation in a

survey about a sensitive personal topic remains voluntary

throughout a study?

Your Answer Designing the survey so that subjects are not forced to answer one

question before going to the next.

Result Correct

Comment Voluntary participation in research includes the right to withdraw

from a study at any time and the right to choose not to answer questions. On-line surveys that force subjects to answer one

question before going to the next violate the requirement that all participation in research be voluntary. Providing contact information

for the researcher, privacy policies, and description of the survey are

important, but they do not address the requirement.

Question 2

Question Revelations about the Facebook Emotional Contagion study

highlights what key ethical consideration to conducting research

using social media?

Your Answer Participants who use social media have expectations of privacy that

may be at odds with the reality that their data is available publicly.

Result Incorrect

Correct Answer Users of social media sites, like Facebook, may not fully understand

all of the terms to which they are agreeing to when accepting a sites'

terms of use.

Comment The use of information on social media sites may meet the definition

of research with human subjects and fall under the purview of a research ethics committee. It is true that social media users may have expectation of privacy that are at odds with how information is

made available on social media; however, the main ethical

considerations the Facebook Emotional Contagion study presents are rooted in questions about consent. In the Facebook Emotional Contagion study, the researchers did not secure individual consent

from the 700,000 Facebook used whose news feed they

manipulated. Instead, they relied on language in the terms of use Facebook users agreed to ("analysis, testing, [and] research") as a means to argue they did not need to consent each individual. This highlights that key issue that individuals on social media may not fully understand all of the terms to which they are agreeing to when

accepting a sites' terms of use.

Question 3

Question Which of the following methods could be considered a "best

practice" in terms of informing respondents how their answers to an

on-line survey about personal information will be protected?

Your Answer The investigator uses the informed consent process to explain how

respondent data will be transmitted from the website to his encrypted database without ever recording respondents' IP

addresses, but explains that on the internet confidentiality cannot be absolutely guaranteed.

Result Correct

Comment

Although there are no guaranteed methods to assure absolute confidentiality of research data collected on-line, some internet-based research experts have identified "best practices" for describing commonly accepted confidentiality protections, such as including explanations about how data are transmitted from the subject to the investigator, how the investigator will maintain and secure the data. Consent processes should also include a discussion to emphasize that there is no way to guarantee absolute confidentiality if data are of a personal or sensitive nature.

Question 4

Question Researchers designing online studies should consider the following

with respect to participant protections.

Your Answer Re-identification methods are unique to internet-based research.

Result Correct

Comment

One of the biggest risk of harm to subjects taking part in social and behavioral sciences research is the inadvertent disclosure of private identifiable information that could damage their reputations, employability, insurability, or subject them to criminal or civil liability. In most internet-based research, the primary risk of harm is loss of confidentiality. Because re-identification methods are unique to internet-based researchers, researchers need to carefully consider how to best ensure participant protections when designing online studies.

Question 5

Question

The internet can be used as a research tool or as the object of a study. Which of the following examples best describes an investigator using the internet as a research tool?

Your Answer An investigator uses his Facebook wall to post a URL link to a survey

he is hosting on SurveyMonkey.

Result Correct

Comment Investigators use the internet as a research tool when they actively

engage, or interact, with their participants on-line. This can include distributing an instrument via email or hosting a web-based survey on an on-line survey provider, recruiting subjects from on-line panels, conducting interviews on-line, facilitating focus groups in private chat rooms, and posting on-line experiments or interventions

on web-based service providers.

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