Combining indicators of value to inform the library's assessment of eJournals

Klara Maidenberg Assessment Librarian, University of Toronto Libraries

Assessment? Librarian?



Klara Maidenberg Assessment Librarian University of Toronto Libraries

Library assessment is a set <u>of processes</u> undertaken by library staff to measure whether resources and services have met library users' expectations and identify how a library might need to improve.¹

Assessment Librarians use traditional research methods, UX methodologies, data analysis and other approaches to ensure that the library's collections, services and spaces reach their goals, meet user needs and continue to improve.

Library collections – scholarly journals

• **Scholarly journals** are communication venues for an audience of researchers, not for the general public. Each has a focus on a specific field or discipline.

• Publishers are the 'vendors' who organize, finance and produce scholarly journals. Typically, a publisher will have anywhere from 5 to 5000

journals that they produce.

 Once upon a time, scholarly journals published in print.

In recent decades, they have increasingly moved to an electronic format, and are accessible online to subscribers through IP authentication.



Library collections – scholarly journals

- Publishers incur costs for the journals they produce and want to recoup that cost by licensing access to the journals to readers (individuals, companies, or libraries).
- Some publishers operate as not-for-profit and some are for-profit.
- In either case, access to a journal's full-text content is protected by a paywall, and enabled for recognized IP ranges from paying customers.

How the library acquires eJournals

The Big Deal

The Big Deal

"A comprehensive licensing agreement in which a library or library consortium agrees to buy electronic access to all or a large portion of a publisher's journals for a cost based on expenditures for journals already subscribed to by the institution(s) plus an access fee"

(Frazier, 2005)

The Big Deal



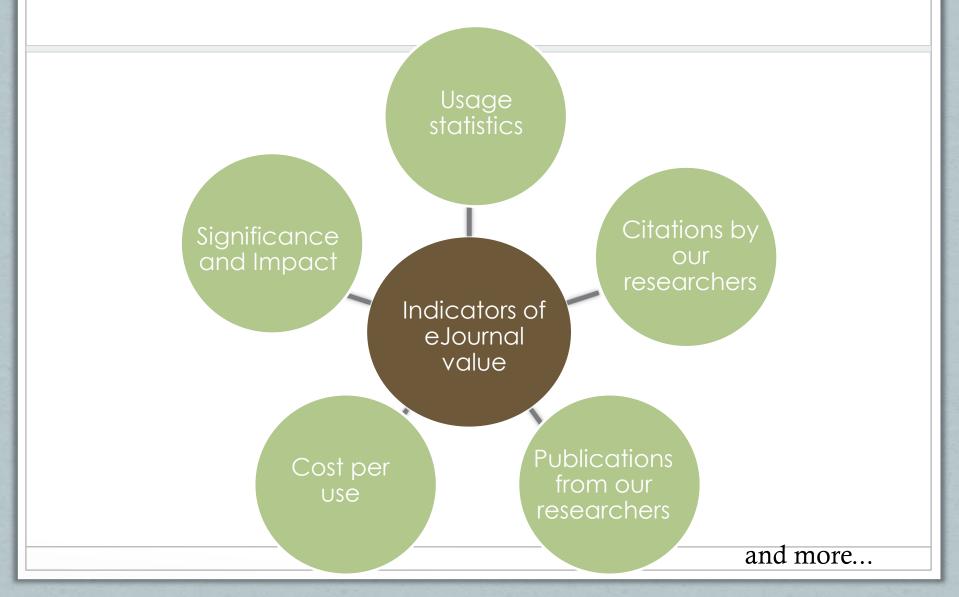
Collections Assessment

The practice of measuring and determining the performance, quality or value of a product or resource.



Indicators of Value

We assess relative value by utilizing metrics (=proxies for value).



Indicator 1: Usage of eJournals

Counting Online Usage of Networked Electronic Resources (COUNTER)

- The industry standard for recording and reporting electronic resources use
- Governs formatting of usage reports
- Ensures that usage from different vendors/platforms can be compared
- Reports show what is being accessed and how much



Journal Report 1 (R4)	Number o	f Successfu	ıl Full-Text	Article Requ	uests by Mo	nth and Jou	ırnal 🔫					
Account: C000050024: University Of Toro	nto - Cana	da Consort	ium									
Period covered by Report:												
2018-01-01 to 2018-12-31												
Date Run:												
4/25/2019												
				Proprieta			Reporting	Reporting	Reporting			
			Journal	ry		Online	Period	Period	Period			
Journal	Publisher	Platform	DOI	Identifier	Print ISSN	ISSN	Total	HTML	PDF	Jan-18	Feb-18	Mar-18
Total for all journals		ScienceDi	rect licens	ed content			2432336	1418572	1013699	206425	211501	276832
AASRI Procedia	Elsevier	ScienceDi	r	AASRI	2212-6710	5	25	0	25	5	1	3
Academic Pediatrics	Elsevier	ScienceDi	r	ACAP	1876-2859	1876-2867	981	551	430	114	57	84
Academic Radiology	Elsevier	ScienceDi	r	XACRA	1076-6332	1878-4046	949	542	407	70	41	42
ACC Current Journal Review	Elsevier	ScienceDi	r		1062-1458	3	11	9	2	0	0	1
Accident Analysis & Prevention	Elsevier	ScienceDi	r	AAP	0001-4575	5	3857	2186	1671	383	266	597
Accident and Emergency Nursing	Elsevier	ScienceDi	r	IENJ	0965-2302	<u>)</u>	23	9	14	7	1	3
Accounting Forum	Elsevier	ScienceDi	r	ACCFOR	0155-9982	1467-6303	180	117	63	12	16	10
Accounting, Management and Information	Elsevier	ScienceDi	r	INFORG	0959-8022	2	14	7	7	4	0	0
Accounting, Organizations and Society	Elsevier	ScienceDi	r	AOS	0361-3682	2	1088	568	520	62	27	444
Achievements in the Life Sciences	Elsevier	ScienceDi	r	ALS	2078-1520	2078-1520	24	21	3	2	2	0
Acta Anaesthesiologica Taiwanica	Elsevier	ScienceDi	r	AJA	1875-459	1875-452X	91	66	25	12	8	7
Acta Astronautica	Elsevier	ScienceDi	r	AA	0094-576	5	1909	1221	688	341	203	383
Acta Biomaterialia	Elsevier	ScienceDi	r	ACTBIO	1742-706	1878-7568	4371	2960	1411	383	348	390
Acta de Investigación Psicológica	Elsevier	ScienceDi	r	AIPPRR	2007-4719)	5	5	0	0	0	2
Acta Ecologica Sinica	Elsevier	ScienceDi	r	CHNAES	1872-2032	2	55	22	33	10	9	6
Acta Genetica Sinica	Elsevier	ScienceDi	r	JGG	0379-4172	0379-4172	1	0	1	0	0	0
Acta Haematologica Polonica	Elsevier	ScienceDi	r	ACHAEM	0001-5814	1	8	5	3	0	0	0
Acta Histochemica	Elsevier	ScienceDi	r	ACTHIS	0065-1283	1618-0372	242	163	79	31	30	26
Acta Materialia	Elsevier	ScienceDi	r	AM	1359-6454	1	4076	2458	1618	326	447	483
Acta Mathematica Scientia	Elsevier	ScienceDi	r	AMASCI	0252-9602	2	33	0	33	0	1	2
Acta Mechanica Solida Sinica	Elsevier	ScienceDi	r	CAMSS	0894-916	1860-2134	40	3	37	7	4	8
Acta Metallurgica	Elsevier	ScienceDi	r	AM	0001-6160)	314	0	314	29	35	44
Acta Metallurgica et Materialia	Elsevier	ScienceDi	r	AM	0956-715	L	200	0	200	17	42	32
Acta Metallurgica Sinica (English Letters)	Elsevier	ScienceDi	r		1006-719	L	1	0	1	0	1	0
Acta Oecologica	Elsevier	ScienceDi	r	ACTOEC	1146-609	(276	197	79	54	30	37

Journal Report 1 (R4)				Article Requ	uests by Mic	mun and Jol	ımaı					
Account:C000050024:University Of Toro	nto - Cana	da Consort	ium									
Period covered by Report:												
2018-01-01 to 2018-12-31												
Date Run:												
4/25/2019												
				Proprieta			Reporting	Reporting	Reporting			
			Journal	ry		Online	Period	Period	Period			
Journal	Publisher	Platform	DOI		Print ISSN	ISSN	Total	HTML	PDF	Jan-18	Feb-18	Mar-1
Total for all journals		ScienceDi	rect license	ed content			2432336		1013699	206425	211501	27683
AASRI Procedia	Elsevier	ScienceDi	r	AASRI	2212-6716	5	25	0	25	5	1	
Academic Pediatrics	Elsevier	ScienceDi	r	ACAP	1876-2859	1876-2867	981	551	430	114	57	8
Academic Radiology	Elsevier	ScienceDi	r	XACRA	1076-6332	1878-4046	949	542	407	70	41	4
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Accounting, Management and Information	Elsevier	ScienceDi	r	INFORG	0959-8022	2	14	7	7	4	0	
Accounting, Organizations and Society	Elsevier	ScienceDi	r	AOS	0361-3682	2	1088	568	520	62	27	44
Achievements in the Life Sciences	Elsevier	ScienceDi	r	ALS	2078-1520	2078-1520	24	21	3	2	2	
Acta Anaesthesiologica Taiwanica	Elsevier	ScienceDi	r	AJA	1875-4597	1875-452X	91	66	25	12	8	
Acta Astronautica	Elsevier	ScienceDi	r	AA	0094-5765	5	1909	1221	688	341	203	38
Acta Biomaterialia	Elsevier	ScienceDi	r	ACTBIO	1742-7063	1878-7568	4371	2960	1411	383	348	39
Acta de Investigación Psicológica	Elsevier	ScienceDi	r	AIPPRR	2007-4719)	5	5	0	0	0	
Acta Ecologica Sinica	Elsevier	ScienceDi	r	CHNAES	1872-2032	2	55	22	33	10	9	
Acta Genetica Sinica	Elsevier	ScienceDi	r	JGG	0379-4172	0379-4172	1	0	1	0	0	
Acta Haematologica Polonica	Elsevier	ScienceDi	r	ACHAEM	0001-5814	1	8	5	3	0	0	
Acta Histochemica	Elsevier	ScienceDi	r	ACTHIS	0065-1283	1618-0372	242	163	79	31	30	- 2
Acta Materialia	Elsevier	ScienceDi	r	AM	1359-6454	1	4076	2458	1618	326	447	48
Acta Mathematica Scientia	Elsevier	ScienceDi	r	AMASCI	0252-9602	2	33	0	33	0	1	
Acta Mechanica Solida Sinica	Elsevier	ScienceDi	r	CAMSS	0894-9166	1860-2134	40	3	37	7	4	
Acta Metallurgica	Elsevier	ScienceDi	r	AM	0001-6160)	314	0	314	29	35	4
Acta Metallurgica et Materialia	Elsevier	ScienceDi	r	AM	0956-7153	L	200	0	200	17	42	;
Acta Metallurgica Sinica (English Letters)	Elsevier	ScienceDi	r		1006-7193	L	1	0	1	0	1	
Acta Oecologica	Elsevier	ScienceDi	r	ACTOEC	1146-609)	<	276	197	79	54	30	3

Journal Report 1 (R4)				Article Requ	lests by Mo	nth and Jou	ırnal					
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Period covered by Report:												
2018-01-01 to 2018-12-31												
Date Run:												
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Journal	Publisher		DOI		Print ISSN	ISSN	Total	HTML	PDF	Jan-18	Feb-18	Mar-1
Total for all journals	-1 .			ed content	2242 574	_	2432336			206425	211501	27683
AASRI Procedia	Elsevier	ScienceDir		AASRI	2212-6716		25			5	1	_
Academic Pediatrics	Elsevier	ScienceDir		ACAP		1876-2867				114	57	8
Academic Radiology	Elsevier	ScienceDir		XACRA		1878-4046				70	41	4
ACC Current Journal Review	Elsevier	ScienceDir			1062-1458		11			0	0	
Accident Analysis & Prevention	Elsevier	ScienceDir		AAP	0001-4575		3857	2186		383	266	59
Accident and Emergency Nursing	Elsevier	ScienceDir		IENJ	0965-2302		23			7	1	
Accounting Forum	Elsevier	ScienceDir		ACCFOR		1467-6303				12	16	1
Accounting, Management and Information		ScienceDir		INFORG	0959-8022		14			4	0	
Accounting, Organizations and Society	Elsevier	ScienceDir		AOS	0361-3682		1088			62	27	44
Achievements in the Life Sciences	Elsevier	ScienceDir		ALS		2078-1520				2	2	
Acta Anaesthesiologica Taiwanica	Elsevier	ScienceDir		AJA		1875-452X				12	8	
Acta Astronautica	Elsevier	ScienceDir		AA	0094-5765		1909		688	341	203	38
Acta Biomaterialia	Elsevier	ScienceDir		ACTBIO		1878-7568				383	348	39
Acta de Investigación Psicológica	Elsevier	ScienceDir		AIPPRR	2007-4719		5			0	0	
Acta Ecologica Sinica	Elsevier	ScienceDir		CHNAES	1872-2032	2	55			10	9	
Acta Genetica Sinica	Elsevier	ScienceDir		JGG	0379-4172	0379-4172			_	0	0	
Acta Haematologica Polonica	Elsevier	ScienceDir		ACHAEM	0001-5814	1	8	5		0	0	
Acta Histochemica	Elsevier	ScienceDir		ACTHIS	0065-1283	1618-0372	242			31	30	2
Acta Materialia	Elsevier	ScienceDir		AM	1359-6454	1	4076	2458	1618	326	447	48
Acta Mathematica Scientia	Elsevier	ScienceDir	-	AMASCI	0252-9602	2	33	0	33	0	1	
Acta Mechanica Solida Sinica	Elsevier	ScienceDir	-	CAMSS	0894-9166	1860-2134	40	3	37	7	4	
Acta Metallurgica	Elsevier	ScienceDir	-	AM	0001-6160)	314	0	314	29	35	4
Acta Metallurgica et Materialia	Elsevier	ScienceDir		AM	0956-7151	L	200	0	200	17	42	3
Acta Metallurgica Sinica (English Letters)	Elsevier	ScienceDir			1006-7191	L	1	0	1	0	1	
Acta Oecologica	Elsevier	ScienceDir		ACTOEC	1146-609)	<	276	197	79	54	30	3

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2018-01-01 to 2018-12-31												
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4/25/2019												
				Proprieta			Reporting	Reporting	Reporting			
			Journal	ry		Online	Period	Period	Period			
Journal	Publisher	Platform	DOI	Identifier	Print ISSN	ISSN	Total	HTML	PDF	Jan-18	Feb-18	Mar-18
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AASRI Procedia	Elsevier	ScienceDi	r	AASRI	2212-6716	5	25	0	25	5	1	3
Academic Pediatrics	Elsevier	ScienceDi	r	ACAP	1876-2859	1876-2867	981	551	430	114	57	84
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ACC Current Journal Review	Elsevier	ScienceDi	r		1062-1458	3	11	9	2	0	0	1
Accident Analysis & Prevention	Elsevier	ScienceDi	r	AAP	0001-4575	5	3857	2186	1671	383	266	597
Accident and Emergency Nursing	Elsevier	ScienceDi	r	IENJ	0965-2302	!	23	9	14	7	1	3
Accounting Forum	Elsevier	ScienceDi	r	ACCFOR	0155-9982	1467-6303	180	117	63	12	16	10
Accounting, Management and Information	Elsevier	ScienceDi	r	INFORG	0959-8022	!	14	7	7	4	0	0
Accounting, Organizations and Society	Elsevier	ScienceDi	r	AOS	0361-3682		1088	568	520	62	27	444
Achievements in the Life Sciences	Elsevier	ScienceDi	r	ALS	2078-1520	2078-1520	24	21	3	2	2	0
Acta Anaesthesiologica Taiwanica	Elsevier	ScienceDi	r	AJA	1875-4597	1875-452X	91	66	25	12	8	7
Acta Astronautica	Elsevier	ScienceDi	r	AA	0094-5765	5	1909	1221	688	341	203	383
Acta Biomaterialia	Elsevier	ScienceDi	r	ACTBIO	1742-7061	1878-7568	4371	2960	1411	383	348	390
Acta de Investigación Psicológica	Elsevier	ScienceDi	r	AIPPRR	2007-4719)	5	5	0	0	0	2
Acta Ecologica Sinica	Elsevier	ScienceDi	r	CHNAES	1872-2032	!	55	22	33	10	9	6
Acta Genetica Sinica	Elsevier	ScienceDi	r	JGG	0379-4172	0379-4172	1	0	1	0	0	0
Acta Haematologica Polonica	Elsevier	ScienceDi	r	ACHAEM	0001-5814	-	8	5	3	0	0	0
Acta Histochemica	Elsevier	ScienceDi	r	ACTHIS	0065-1281	1618-0372	242	163	79	31	30	26
Acta Materialia	Elsevier	ScienceDi	r	AM	1359-6454		4076	2458	1618	326	447	483
Acta Mathematica Scientia	Elsevier	ScienceDi	r	AMASCI	0252-9602		33	0	33	0	1	2
Acta Mechanica Solida Sinica	Elsevier	ScienceDi	r	CAMSS	0894-9166	1860-2134	40	3	37	7	4	8
Acta Metallurgica	Elsevier	ScienceDi	r	AM	0001-6160)	314	0	314	29	35	44
Acta Metallurgica et Materialia	Elsevier	ScienceDi	r	AM	0956-7151		200	0	200	17	42	32
Acta Metallurgica Sinica (English Letters)	Elsevier	ScienceDi	r		1006-7191		1	0	1	0	1	0
Acta Oecologica	Elsevier	ScienceDi	r	ACTOEC	1146-609	(276	197	79	54	30	37

Journal Report 1 (R4)	Number o	f Successfu	ıl Full-Text	Article Requ	ests by Mo	nth and Jou	ırnal					
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4/25/2019												
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			Journal	ry		Online	eriod	Period	Period			
Journal	Publisher	Platform	DOI	Identifier	Print ISSN	ISSN	otal	HTML	PDF	Jan-18	Feb-18	Mar-18
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Academic Pediatrics	Elsevier	ScienceDi	r	ACAP	1876-2859	1876-2867	981	551	430	114	57	84
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Accident Analysis & Prevention	Elsevier	ScienceDi	r	AAP	0001-4575	5	3857	2186	1671	383	266	597
Accident and Emergency Nursing	Elsevier	ScienceDi	r	IENJ	0965-2302	2	23	9	14	7	1	3
Accounting Forum	Elsevier	ScienceDi	r	ACCFOR	0155-9982	1467-6303	180	117	63	12	16	10
Accounting, Management and Information	Elsevier	ScienceDi	r	INFORG	0959-8022	2	14	7	7	4	0	0
Accounting, Organizations and Society	Elsevier	ScienceDi	r	AOS	0361-3682	2	1088	568	520	62	27	444
Achievements in the Life Sciences	Elsevier	ScienceDi	r	ALS	2078-1520	2078-1520	24	21	3	2	2	0
Acta Anaesthesiologica Taiwanica	Elsevier	ScienceDi	r	AJA	1875-4597	1875-452X	91	66	25	12	8	7
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Acta de Investigación Psicológica	Elsevier	ScienceDi	r	AIPPRR	2007-4719)	5	5	0	0	0	2
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Acta Genetica Sinica	Elsevier	ScienceDi	r	JGG	0379-4172	0379-4172	1	0	1	0	0	0
Acta Haematologica Polonica	Elsevier	ScienceDi	r	ACHAEM	0001-5814	1	8	5	3	0	0	0
Acta Histochemica	Elsevier	ScienceDi	r	ACTHIS	0065-1281	1618-0372	242	163	79	31	30	26
Acta Materialia	Elsevier	ScienceDi	r	AM	1359-6454	1	4076	2458	1618	326	447	483
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Acta Mechanica Solida Sinica	Elsevier	ScienceDi	r	CAMSS	0894-9166	1860-2134	40	3	37	7	4	8
Acta Metallurgica	Elsevier	ScienceDi	r	AM	0001-6160)	314	0	314	29	35	44
Acta Metallurgica et Materialia	Elsevier	ScienceDi	r	AM	0956-7151	L	200	0	200	17	42	32
Acta Metallurgica Sinica (English Letters)	Elsevier	ScienceDi	r		1006-7191	L	1	0	1	0	1	0
Acta Oecologica	Elsevier	ScienceDi	r	ACTOEC	1146-609)	(276	197	79	54	30	37

Every indicator of value is flawed



- Reliance on a single indicator can lead to skewed or inaccurate assessment
- The use of several indicators will better illuminate the value of a product

"To use usage statistics as an absolute criterion for judging value is dangerous and misunderstands the scholarly system"

Singleton, A. (2010). Why Usage is Useless. *Learned Publishing*, 23(3),179-184.

Indicator 2: Count of publications by our researchers

Faculty Publications Data: definition

A list of records representing published scholarly artifacts where at least one author is affiliated with UofT

Uncovering correlation between train delay and train exposure to bad weather

By: Ling, XM (Ling, Ximan)^[1]; Peng, Y (Peng, Yang)^[1]; Sun, SL (Sun, Shilin)^[1]; Li, PP (Li, Panpan)^[2]; Wang, P (Wang, Pu)^[1]

PHYSICA A-STATISTICAL MECHANICS AND ITS APPLICATIONS

Volume: 512 Pages: 1152-1159 DOI: 10.1016/j.physa.2018.07.057

Published: DEC 15 2018 Document Type: Article View Journal Impact

Advances in Intelligent Systems and Computing

Volume 726, 2019, Pages 972-979

5th National scientific and practical conference on Perspectives on the use of New Information and Communication Technology (ICT) in the Modern Economy, 2018; Pyatigorsk; Russian Federation; 1 February 2018 through 1 February 2018; Code 214129

Transformation of the Russian labor market as a result of development of internet technologies (Conference Paper)

Bogoviz, A.V.ª 🖂, Lobova, S.V.^{b,c} 🖂, Alekseev, A.N.^d 🗟, Shabarchina, I.V.^e 🗟, Yankovskaya, V.V.^d 🖾 🙎

^aFederal Research Center of Agrarian Economy and Social Development of Rural Areas, All Russian Research Institute of Agricultural Economics, Federal State Budgetary Scientific Institution, Moscow, Russian Federation ^bUral State University of Economics, Ekaterinburg, Russian Federation

Color State Offiversity Parnaul Pussian Federation

^cAltai State University, Barnaul, Russian Federation

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You searched for: ORGANIZATION- ENHANCED: (University of Toronto) More	■ Select Page	Analyze Results Citation Report feature not available. [?]
Create an alert	Acute exacerbations of progressive-fibrosing interstitial lung diseases By: Kolb, Martin; Bondue, Benjamin; Pesci, Alberto; et al. EUROPEAN RESPIRATORY REVIEW Volume: 27 Issue: 150 Article Number: 180071 Published: DEC 31 2018	Times Cited: 7 (from Web of Science Core Collection)
Refine Results	Got it! UTL	Usage Count ✓
Search within results for Q	2. The unaffordable city: Housing and transit in North American cities By: Kramer, Anna CITIES Volume: 83 Pages: 1-10 Published: DEC 31 2018	Times Cited: 2 (from Web of Science Core Collection)
Filter results by:	Got it! UTL View Abstract ▼	Usage Count ✓
☐ ❤️ Highly Cited in Field (407) ☐ ♦ Hot Papers in Field (74)	A longitudinal human phantom reliability study of multi-center T1-weighted, DTI, and resting state fMRI data By: Hawco, Colin; Viviano, Joseph D.; Chavez, Sofia; et al. Group Author(s): SPINS Grp	Times Cited: 1 (from Web of Science Core Collection) Usage Count >
Open Access (8,481) Associated Data (212)	PSYCHIATRY RESEARCH-NEUROIMAGING Volume: 282 Pages: 134-142 Published: DEC 30 2018 Get it! UTL	osage count
Refine	4. A novel task for examining the neural basis of Theory of Mind deficits in bipolar disorder	Times Cited: 1
Publication Years	By: Grant, Kiran; Hassel, Stefanie; Bobyn, Jacqueline A.; et al.	(from Web of Science Core Collection)

Web of Science

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Add to Marked List

Reliability of administrative data for evaluating quality of systemic cancer treatment.

By: Krzyzanowska, MK (Krzyzanowska, Monika K.); Powis, ML (Powis, Melanie Lynn); Taback, Nathan); Diong, C (Diong, Christina); Enright, K (Enright, Katherine); Booth, CM (Booth, Christopher M.); Trudeau, ME (Trudeau, Maureen E.)

JOURNAL OF CLINICAL ONCOLOGY

Volume: 35 Supplement: 15 Meeting Abstract: e18269

DOI: 10.1200/JCO.2017.35.15_suppl.e18269

Published: MAY 20 2017

Document Type: Meeting Abstract

View Journal Impact

Conference

Conference: 53rd Annual Clinical Science Meeting of the American-Society-of-Clinical-Oncology (ASCO) / Symposium on Old Targets, New Drugs - Her2 and

MET

Location: Chicago, IL Date: JUN 02-07, 2017

Sponsor(s): Amer Soc Clin Oncol

Author Information

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