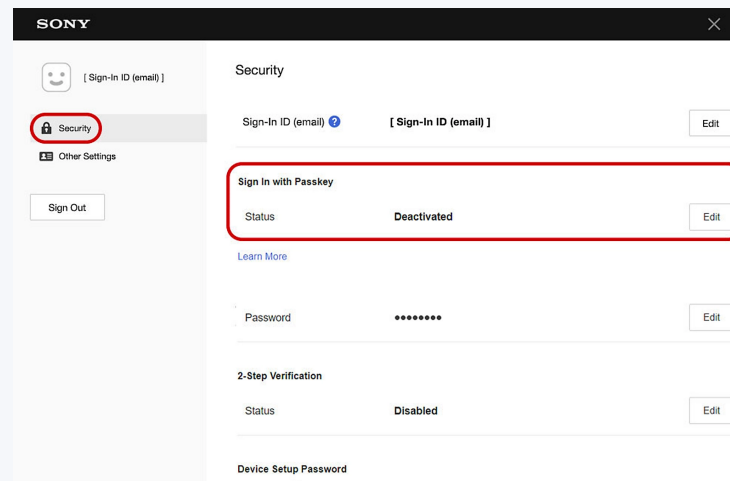# How to sign in to PSN with a passkey

Find out about how passkeys can make your account more secure, how to set one up and how to sign in to PlayStation™Network (PSN) with a passkey.

- [Set up passkey](#)
- [Sign in with a passkey](#)
- [Manage passkeys](#)

- [Revert to password sign in](#)
- [Having issues?](#)
- [FAQ](#)

How to set up a passkey on PSN

01 Sign in to [Account Management](#).

02 Go to **Security** and enable **Sign in with Passkey**.

03 Select **Create a Passkey**.

04 Choose how you want to create a passkey, and then follow the on-screen instructions to complete the setup.

Once you complete your passkey creation, you receive an email confirmation. You then [use the passkey](#) whenever you need to sign in to PSN.

- If you're using Android, make sure your Google account is compatible with Google Play services.

- Recommended passkey providers include iCloud Keychain, Google Password Manager, 1Password, and Dashlane.

- Some hardware security keys may encounter issues; consider using synced passkeys on mobile devices.

- On mobile devices, use the default camera application to activate and sign in with a

passkey.
Certain Android phones may require a QR scanner app installation for some passkeys.

How to sign in with your passkey on PlayStation Network

01 Navigate to the sign-in screen on your PlayStation®5 console, PlayStation®4 console or connected device.

Sign in to PSN ›

02 When you try to sign in, you are prompted to use your saved passkey to sign in.

- Passkeys are supported on most mobile devices with iOS 16+ or Android 9+.

- Avoid using a PIN code as a passkey on Android.

- If you're signing in on a web browser use the latest versions of Safari, Chrome, and Edge.

How to add a passkey on PSN

If you have a passkey set up for your account, follow these steps to add more passkeys.

01 Sign in to [Account Management](#).

02 Go to **Security** and select **Manage Passkeys**.

03 Select **Create a Passkey** and then **Create on This Device** or **Create on Another Device**.

04 Follow the on-screen instructions to set up a new passkey.

Remove a passkey on PSN	+

How to revert to password sign in on PSN

01 Sign in to [Account Management](#).

02 Go to **Security** and disable **Sign in with Passkey**.

03 Create a password to sign in to PSN.

Having Issues?

If you have issues signing in with your passkey or with your device, please select **Can't Sign In with Passkey** from the sign-in screen and sign in via email or QR code.

Please note:

- If you're having issues using passkey with Remote Play on Mac, please [revert to password sign in](#).

- If your web browser isn't updated, passkeys might not be supported. If you experience this type of issue, please [revert to password sign in](#).

- Using passkeys between some Android and Windows devices might cause issues. If you experience this type of issue, please select **Can't Sign In with Passkey**.

Frequently asked questions

What are passkeys?

Passkeys are a password replacement that allow you to securely log in to your accounts across the web by using biometrics like a fingerprint or face scan, or a screen lock PIN. Passkeys that are managed by phone or computer operating systems are automatically synced between the devices via a cloud service.

Can I use a passkey for PS Vita or PS3 consoles?

On PlayStation®3 consoles and PlayStation®Vita systems, signing in to PlayStation™Network requires a device password.

Sign in on PS3 consoles and PS Vita   ›

What happens if I lose my phone? Can I still sign in on another device?

If you have another device in the device ecosystem (such as iPad or Mac), you can sign in with that device, as the passkey is shared. If you can't access a valid passkey, please visit the guide below.

Recover your account   ›

Can I have multiple passkeys on my account?

Yes. Your passkey is usable on any device in its device ecosystem (e.g. an iPhone passkey is immediately usable on an iPad or Mac using the same Apple ID). You can also add additional passkeys.

Can I switch back to password-based authentication after using a passkey

Yes. You can revert to password authentication through your **Security** settings.

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