

Sign in to your Adobe apps and services with a passkey



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Easily sign in with a passkey to your Adobe account without the hassle of remembering or resetting passwords. Use Adobe's passkey feature for a secure and convenient sign-in experience that eliminates the need to manage passwords.

What is a passkey?

Passkeys are a secure, convenient, and streamlined alternative to passwords. They offer enhanced protection against cyber-attacks and can be implemented across browsers and operating systems. Know how you can:

- [Set up a passkey](#)
- [Sign in with a passkey](#)
- [Remove a passkey](#)

How to set up a passkey

- 1 Go to <https://account.adobe.com/security>. Sign in when prompted.
- 2 Under **Sign-in and security** > **Passkeys**, select **Add**.



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New user?

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Sign-in and security

Password

To change your password, verify your current password, then create a new password that you don't use elsewhere. Change your password anytime you think it might have been compromised. For simple and secure sign-in, try the Adobe Account Access app to sign in without passwords.

Current password

.....

Change

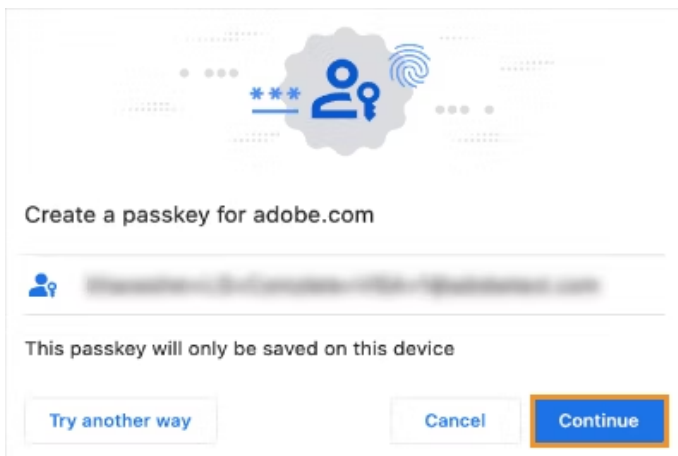
Passkeys

Sign in with the same biometric or PIN you use to unlock your device. Passkeys are easier and more secure than passwords, and can be removed if your device is lost or stolen. [Learn more about passkeys](#)


Add

You're prompted to create a passkey.

3 Select **Continue**.



Create a passkey for adobe.com



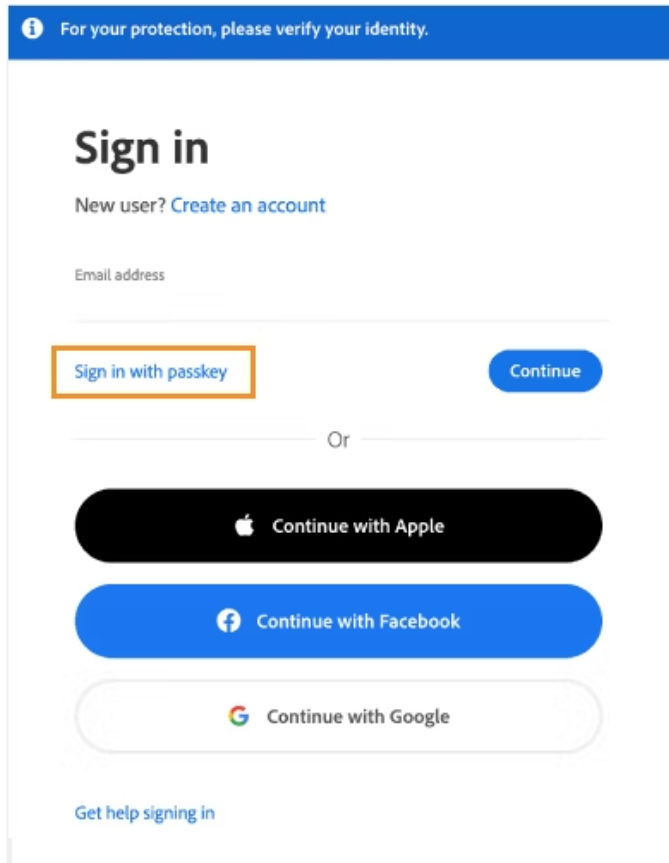
This passkey will only be saved on this device

[Try another way](#) [Cancel](#) [Continue](#)

4 Enter your system password or use the touch or face ID to complete the setup for your passkey.

How to sign in with a passkey


- 1 Go to <https://account.adobe.com>.
- 2 Select **Sign in with passkey**.



The screenshot shows the Adobe account sign-in interface. At the top, a blue banner reads "For your protection, please verify your identity." Below this, the heading "Sign in" is displayed, followed by a link for "New user? Create an account". An "Email address" input field is present. Below the input field, the "Sign in with passkey" button is highlighted with an orange border. To its right is a blue "Continue" button. Below these options, a horizontal line with the word "Or" in the center separates them from three social login buttons: "Continue with Apple" (black), "Continue with Facebook" (blue), and "Continue with Google" (white with a grey border). At the bottom left, there is a link that says "Get help signing in".

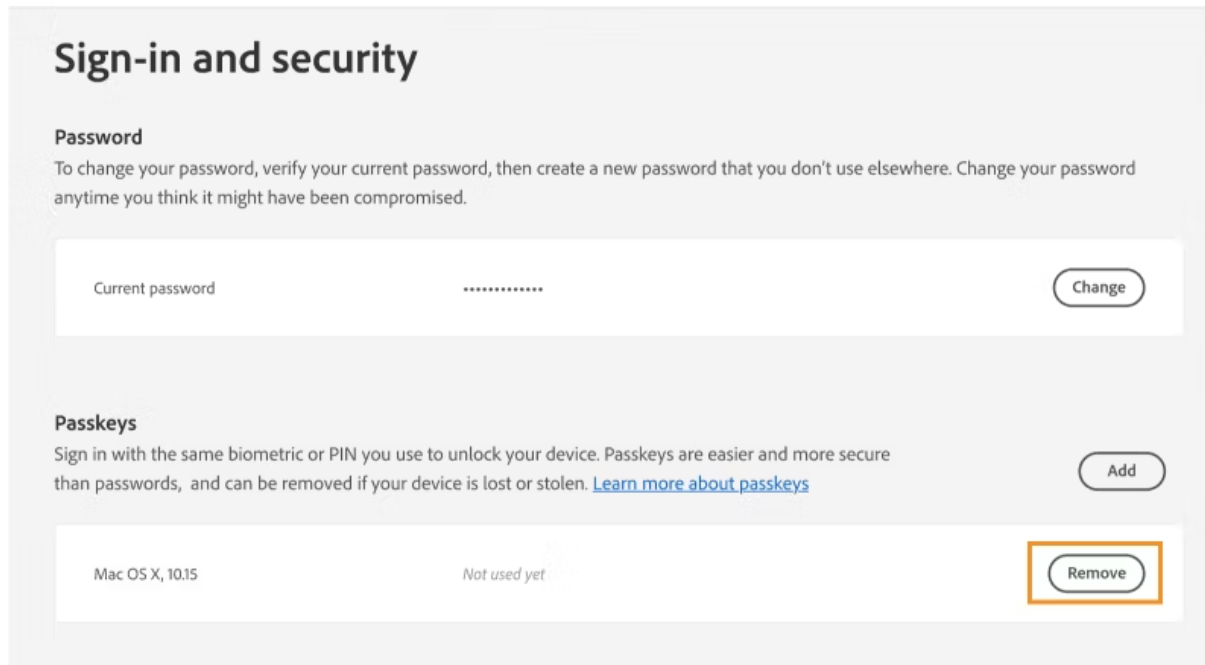
- 3 Select **Continue**.
- 4 Use the touch or face ID on your device to authenticate your account.

Once the biometric authentication process is complete, you're signed into your Adobe account.

 **Note: Autofill passkeys (for macOS):** If you've set up a passkey on your Adobe account and use an iCloud Keychain, you can use your passkey directly without selecting **Sign in with passkey** or entering your email.

How to remove a passkey

- 1 Go to <https://account.adobe.com/security>.
- 2 Under **Sign-in and security** > **Passkeys**, select **Remove** for the passkey you want to remove.



Sign-in and security

Password
To change your password, verify your current password, then create a new password that you don't use elsewhere. Change your password anytime you think it might have been compromised.


Current password Change

Passkeys
Sign in with the same biometric or PIN you use to unlock your device. Passkeys are easier and more secure than passwords, and can be removed if your device is lost or stolen. [Learn more about passkeys](#) Add

Mac OS X, 10.15 Not used yet Remove

- 3 Confirm that you want to remove the passkey.

Once confirmed, you receive a notification that the passkey has been successfully removed from your Adobe account.

 **Note:** This process only removes a passkey from your Adobe account. Refer to device-specific instructions to delete the passkey from your device.

Frequently Asked Questions

What should I do if the passkey authentication fails?

If the passkey authentication fails, you can sign in to your [Adobe account](#) using your email and password.

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How many passkeys can my Adobe account have?

You can create as many passkeys as you want for your Adobe account.

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