

Mr. Manager,

Some weeks ago, I bought a dishwasher at your store.

I noticed some malfunctions and reported the problem some weeks ago, but unfortunately, I did not receive any answer from your store, which is annoying. I want everything to be resolved amicably, which is why I'm still writing you this letter. I need feedback from you within 48 hours, please, so that we can discuss the dishwasher. I want to change it to avoid any subsequent problems.

Looking forward to a favorable response from you. Please accept, Mr. Manager, my distinguished greetings.

Thank you.

Josue Yao Abotsidia