Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total Message	Problem Described	Solution/ Actions Required
1 (high) =>dsdf.pl	->HK Level 0 ->MOC Dayfile Save and decode keywords data for asd dayfile and save keywords to asd HK by APID series(s do.lev0_ asd_0004)) - >dsdf.pl cronjob on producti on@j0.	Email messages with this subject. JSOC: (1)WARNIN G: Ingesting MOC dayfiles: status:No files loaded today	JSOC: WARNING: Ingesting MOC dayfiles: status:No files loaded today Warning Message:>Received count of <0> hkt files and count of <0> xml files from directory >When executing script from cron job.	dayfiles from MOC Product server. This should be	(2-option a)Once this is working the process will pick up dayfiles for lost day(s) and the current day and save dayfiles at 10PM-PDT. (2-option b)If needed we can start save of dayfiles for lost day as soon as we get files retrieved by process that gets files from MOC Product Server. ->login to j0 as production. % cd /home/production/cvs/JSOC/proj/lev0/scripts/hk % dsdf.pl moc>View log file to confirm saved dayfiles and decode asd dayfile.

Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total Message	Problem Described	Solution/ Actions Required
2 (low-high) =>dsdf.pl	->HK Level 0 ->MOC Dayfile Save and decode keywords data for asd dayfile and save keywords to asd HK by APID series(s do.lev0_ asd_0004)) - >dsdf.pl cronjob on producti on@j0.	Email with subject: JSOC:WARN ING:Inges ting MOC dayfiles: status:Po ssible error ingesting dayfile.	Warning Message: >Received count of <3> hkt files and count of <3> xml files from directory . >When executing script from cron job. >Check if there is problem. The dayfiles to ingest into data series and delete from directory did not match the count of the dayfiles received. >Possibly a problem ingesting dayfiles in series because of bad setting of SUMSERVER parameter or SUMS could be not available. >Possibly not an issue which was caused by the dayfiles not being ingested on previous day(s) therefore the file count received today does not match files ingested.	after getting email described in item #1. The next day there are	are aia.hk_dayfile, hmi.hk_dayfile, sdo.hk_dayfile. Action for Problem Described(2): Confirm when SUMS/DRMS is working. Then follow similar procedure shown for item #1. The difference here is that, you will sse dayfiles(64 dayfiles + 64 xml files) on the dropoff directory. Since we had files but could not

Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total Message	Problem Described	Solution/ Actions Required
3 (high) =>gdfrt.pl	->HK Level 0 ->Real time Decode and save of keywords to asd series using Minute of data in RTMON Dayfile ->On producti on@j0_ cron job to start script. Script at /home /product ion/cvs/ JSOC/pro j/lev0/s cripts/h k. % gdfrt.p l apid=129 pkt_size =128 % nohup monitor _df_rtm on.pl apid=129 &	(1) j0 server down or crashed email from admins (2) Email with subject: JSOC:WARN ING:INGES TING REALTIME DAYFILE FOR APID 129:Dayfi le does not exist (3)Email with subject: JSOC:WARN ING:INGES TING REALTIME DAYFILE FOR APID 129:Dayfi le is not getting new packets	continue running and resend another email notice if the data file is there and data starts flowing and stops again. >To restart monitor enter command: /home/production/cvs/J SOC/proj/lev0/sc ripts/hk/monitor _df_rtmon.pl apid=129 >To stop monitor run command(user=pro duction):/home/p roduction/cvs/JS OC/proj/lev0/scr	short delay when	Action Problem Described(1): Solution is to restart gdfrt.pl process with new LOG file marked with time restarted process. Restart monitor_df_rtmon.pl process. a)Login into j0 as production user on terminal window. Execute: % nohup gdfrt.pl apid=129 pkt_size=128 > LOG-RT- APID0x081-2010.05.11.09_10:00:00 & This process decodes minute of dayfile and saves keywords to sdo.lev0_asd_0004 series. b)Log on to j0 on another terminal window and execute: % nohup monitor_df_rtmon.pl apid=129 & This script monitors if dayfile is getting updated every 5 minutes, if not sends email warning. c) View if passing when processing. Note the is one issue shown in the log file as failed when processing more then 1 minute of data at beginning of run. This is really ok. % tail -f <log-rt-<whatever> d)View in LookData tool that data records are getting added to sdo.lev0_asd_0004. Action Problem Described(2): -Check j0 can see directory /hmisdp-mon/log/packetsContact Rock on why Lockheed not updating data to dayfiles. Action Problem Described(3): -Check j0 can see directory /hmisdp-mon/log/packetsContact Rock on why Lockheed not updating data to dayfiles.</log-rt-<whatever>

Item #	Module	Error or	Total Message	Problem	Solution/
(priority)	Componen	Warning		Described	Actions Required
=>exec or script	t/				
name	Subcompo				
	nent/				
	Executab				
	le				
4	->HK	(1)Email	(1)ERROR	(1)Possib	Action Problem Described(1a):
(high)	Level 0	with	Message:	le	Check with team if drms database
=>gdfrt.pl	->Real	subject:	>Failed to	problems:	is down for service. If down, then
	time	JSOC: ERRO		(a)drms	as soon as comes back up the
	Decode	R:HK	into keywords	data base	script will begin processing where
	and save	Level 0	and write	is down	last successfully processed data.
	of	Real Time	keywords to hk	for	Confirm in log file
	keywords	Processin	data series for	service	(/home/production/cvs/JSOC/proj/le
	to asd	g failed	apid <129>.	(b)drms	v0/scripts/hk/log-gdfrt-apid-129)
	series	to decode	>Cause could	data	that the processing is being done
	using	minute	be that DRMS is	series	successfully. If not successfully
	Minute	dayfiles.	down or the drms	does not	processing review log for reason
	of data		series does not	exist.	why failing.
	in RTMON		exist.		
	Dayfile		>When DRMS		Sidebar 1: If the drms is down for
	->0n		comes back up,		less than two days and this
	producti		this script will		process continues to run. The
	on@j0		start to process		script will auto process previous
	cron job		dayfile were last processed		days dayfile before starting processing of current dayfile(0
	script.		data		UTC = 5pmPDT). If greater than two
	Script.		successfully.		day's of drms down, auto
	at /home		>Minute Day		processing will not occur for
	/product		File not decoded		previous files 2-n days back.
	ion/cvs/		is: <td></td> <td></td>		
	JSOC/pro		lev0/hk_minute_d		
	j/lev0/s		ayfiles/20100607		
	cripts/h		.0x0081-0-		Action Problem Described(1b):
	k. The		minute>		First check the dataseries in log
	cronjob		>Next Email		file is existing in drms by doing
	script		Alert will be		show_info <name>. If does not</name>
	executio		sent in 1 hour		exist, will need to create using
	n with		if problem		jsd files auto created
	argument		persists.		at /home/production/cvs/TBL_JSOC/
	s:		>Here is log		lev0/hk_jsd_file/prod using
			from		create_series. The script should
	gdfrt.p		decode_dayfile		write to series with no errors.
	1		executable		Second check, since the gdfrt.pl
	apid=129		showing error messages:		calls decode_dayfile. decode_dayfile's series name setup
	pkt_size		iliessayes.		could be incorrect in
	=128				SOURCE_ENV_FOR_HK_DECODE_DAYFILE
					which is in
					directory /home/production/cvs/JSO
					C/proj/lev0/apps. This name change
					could occur if the HK config files
					from Lockheed are updated.

Item # Module (priority) =>exec or script name	Error or Warning	Total Message	Problem Described	Solution/ Actions Required
Solution Solution	Email message with this subject: JSOC:WARN ING:Inges ting RTMON dayfiles: status:Po ssible error ingesting dayfile.	files and count of <1> xml files from directory >When executing script <td>The RT Dayfile was not saved to dayfile series. Possible problems: (1)SUMS/D RMS down so could not save files. (2)Path setup to pickup or drop off dayfile was not correct. (3)No dayfile on /hmisd p-mon server. (4)J0 has no access to hmisdp-mon server.</td> <td>(Step 1)Verify issue: Check if RT dayfile in sdo.hk_dayfile series where date is day of problem and source=rtmon. Check log file at log-df-rtmon for information on warning. Check for dayfile at drop directory defined in dsdf.pl and pickup directory in ingest_dayfile.pl (Step 2)Manual save RT dayfile that failed last night. Execute the manual command to save asd rtmon dayfile to sdo.hk_dayfile. ssh or login to j0 as production user. Since we are save only asd files(apid in hex use 81) use command with apid=81. Set merged value to 0 which mean save dayfile only. Utilize src=rtmon because file is in rt filename format. The dsnlist is a map to tell script were save dayfile. a)Save dayfile: cd /home/production/cvs/JSOC/proj/ lev0/scripts/hk ingest_dayfile.pl apid=81 dsnlist=./df_apid_ds_list_for_rtmo n src=rtmon merged=0 b)Verify files save by checking LookData tool with sdo.hk_dayfile. c)Clean files: cd /tmp21/production/lev0/hk_rtmon dayfile rm <files saved=""> vi DF_DELETE_FILE_LIST_RTMON (Remove files saved already) (Step 3)Fix issue, if needed to, described in list issues in Problem Description column. Verify tomorrow no warning email is send. Verify log has no errors.</files></td>	The RT Dayfile was not saved to dayfile series. Possible problems: (1)SUMS/D RMS down so could not save files. (2)Path setup to pickup or drop off dayfile was not correct. (3)No dayfile on /hmisd p-mon server. (4)J0 has no access to hmisdp-mon server.	(Step 1)Verify issue: Check if RT dayfile in sdo.hk_dayfile series where date is day of problem and source=rtmon. Check log file at log-df-rtmon for information on warning. Check for dayfile at drop directory defined in dsdf.pl and pickup directory in ingest_dayfile.pl (Step 2)Manual save RT dayfile that failed last night. Execute the manual command to save asd rtmon dayfile to sdo.hk_dayfile. ssh or login to j0 as production user. Since we are save only asd files(apid in hex use 81) use command with apid=81. Set merged value to 0 which mean save dayfile only. Utilize src=rtmon because file is in rt filename format. The dsnlist is a map to tell script were save dayfile. a)Save dayfile: cd /home/production/cvs/JSOC/proj/ lev0/scripts/hk ingest_dayfile.pl apid=81 dsnlist=./df_apid_ds_list_for_rtmo n src=rtmon merged=0 b)Verify files save by checking LookData tool with sdo.hk_dayfile. c)Clean files: cd /tmp21/production/lev0/hk_rtmon dayfile rm <files saved=""> vi DF_DELETE_FILE_LIST_RTMON (Remove files saved already) (Step 3)Fix issue, if needed to, described in list issues in Problem Description column. Verify tomorrow no warning email is send. Verify log has no errors.</files>

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Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total Message	Problem Described	Solution/ Actions Required
6 (low) =>dsdf.pl	->HK Level 0 ->RTMON Dayfile Save of ASD apid 129, apid 17,19,21 ,38,40, and 44 Dayfiles - >dsdf.pl rtmon cronjob on producti on@j0.	subject:	Similar to item #1 except this is for RTMON or Real time day files. This RTMON refers to HK_SOURCE keyword setting in <aia hmi sdo>.hk_dayfile series.</aia hmi sdo>	(1)Path setup to pickup or drop off dayfile was not correct. (2)No dayfile on /hmi-sdp server. (3)JO has no access to hmi-sdp server therefore cannot reach dayfile.	(Step 1) Check with j0 see hmisdpmon directory. Check if asd dayfile there(apid is 0x81). (Step 2) Follow similar step as item #3

Item #	Module	Error or	Total Message	Problem	Solution/
(priority) =>exec or script name	Componen t/ Subcompo nent/ Executab le	Warning		Described	Actions Required
8. (low) =>getdf.pl	->HK Level 0 ->HSB Dayfile Save >getdf.p l hsb cronjob on producti on@j0.	Email message with subject: JSOC:WARN ING:Inges ting HSB dayfiles: status: Found Old HSB Dayfile Not Processed ->Action Required	action> ISSUE Found: (1)Old	(1)There was reprocess ing of older telemetry data. The ingest_le v0 executabl e write HK packets to HSB dayfile. The regular process that save HSB dayfiles only saves current days dayfile. It does not save older dated dayfiles.	Action for Problem Described(1): Step(1)(a)Check hsb dayfile have not been already saved to <aia hmi="">.hk_dayfile series. Go to /tmp22/production/lev0/hk_hsb_d ayfile and check old dayfiles or use list in warning email to check. Go to JSOC LookupTool and search for entry. For example query for hmi.hk_dayfile[<day date=""> [][hsb] to check hmi dayfiles(400 values) with apid 445, 481,etc. Check aia apids(500 values) by going to aia.hk_dayfile[<day date="">][][hsb]. If dayfile there, then did save the first created hsb dayfile created and this dayfile is a reprocessed dayfile so need to save with hsb_r source as discussed next. If hsb dayfile NOT there, then save this dayfile using source value hsb and follow same procedure below for only old dayfiles listed in email. Remember the latest dayfiles there should be left alone, since they are saved and removed automatically by cron job at 9pmPDT. Now we begin a manual process to save hsb dayfiles. See steps lb-le. Step (1)(b) go to production@j0 % ssh -1 production j0 % cd /home/production/cvs/JSOC/proj/lev 0/scripts/hk Step(1)(c)Save files in dayfile series using script. For day 9/29 use this. Important to note to use hsb_r. Also do not save or delete current dayfiles being updated, let auto process do this(getdf.pl hsb). ==>Best Way %ingest_dayfile.pl apidlist=./df_apid_list_day_fil e_hsb_r start=2000929 end=2000929 dsnlist=./df_apid_ds_list_for_h</day></day></aia >

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Item #	Module	Error or	Total	Message	Problem	Solution/
(priority)	Componen	Warning			Described	Actions Required
=>exec or script	t/					
name	Subcompo					
	nent/					
	Executab					
	le					
						-1 111 0
						sb_r src=hsb_r merged=0
						==>Slower Way
						% ingest_dayfile.pl apid=478
						start=20100929 end=20100929
						dsnlist=./df_apid_ds_list_for_h
						sb_r src=hsb_r merged=0
						(repeat command with different
						times and/or apid as needed)
						Step 1(d) Now, check got loaded
						using lookdata web tool for
						-
						<aia hmi="" ="">.hk_dayfile</aia>
						Step 1(e) Clear list of old hsb
						dayfiles to delete from
						DF_DELETE_FILE_LIST located
						in /home/production/cvs/JSOC/pr
						oj/lev0/scripts/hk.
						This step needs to be done
						because the auto script
						getdf.pl uses
						DF_DELETE_FILE_LIST file too.
						It is used to remove hsb
						dayfiles that have been saved to
						series.
						series.
						Step 1(f) Remove files from
						tmp22/production/lev0/hk_hsb_da
						yfile. Here is example
						Check if this is list want to
						remove by doing 1s command.
						%ls /tmp22/production/lev0/hk_h
						sb_dayfile/*_09_29*
						Now carefully do remove.
						%rm /tmp22/production/lev0/hk_h
						sb_dayfile/*_09_29*

Solution for ISSUE(1): Solution for ISSUE(Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total Message	Problem Described	Solution/ Actions Required
Tequireme In(2010.11.25_20.10.00_010).	=>dsdf.pl(9)(high)	RTMON and MOC Dayfiles: ->HK Level 0 ->RTMON Dayfile Save of ASD apid 129, apid 19 and apid 44 Dayfiles - >dsdf.pl rtmon cronjob on production@jo. ->HK Level 0 ->MOC Dayfile Save and decode keywords data for asd dayfile and save keywords to asd HK by APID series(s do.lev0_asd_0004). Also save dayfile and do average processi	records for aia.tempe rature_su mmary_300 s or/and or hmi.tempe rature_su mmary_300 s series causes level 1 processin g to stop processin g. Usually email from Jim or John Serafin or Rock. There is no automatic email warning yet on this		two possible causes of issue. Issue(1): The dayfile has missing packets so records created from data are also missing. ISSUE(2): The cronjobs did not run last night because either systems down or retrieve of new moc dayfiles not successfu 1. ISSUE (1) and ISSUE (2) effect on level One processin g: This causes aia and hmi level one to stop processin g because	(la)Check series for missing records to confirm issue. For apid 19:check hmi.temperature_summary_300s has 288 records per day. >For apid 44: Check aia.temperature_summary_300s has 288 records per day. (lb)Check if ran correctly last night by checking log files for rtmon and moc dayfile processing. >Check rtmon logfile at /home2/production/cvs/JSOC/proj/le v0/scripts/hk/log_df_rtmon >Check rtmon logfile at /home2/production/cvs/JSOC/proj/le v0/scripts/hk/log_df_moc (lc)Check if dayfile with issue has no errors in xml quality information file paired with each dayfile. >Go to datatool and view xml dayfile and check is there is missing data in summary line. (ld)Email Rock and team effected with issue on findings. (le)Implement fix if there is missing data. >Request recreate of moc dayfile with new version. Rock or you can do(see ticket). >When Goddard places new file on moc product server the process will work automatically when the dsdf.pl moc is run via Art's script on jsoc@j0. (lf)Verify gaps were filled by checking series records for that day again. (lg)If gap not filled then get approvals from Rock to run the set_keys command to fill gaps. Here is example of filling gap for time 2010.11.29_20:40:00_UTC where DATE is current time when ran command and T_START time is time

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Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total	Message	Problem Described	Solution/ Actions Required
	19 and 44 to series Art's cronjob on jsoc@j0.				nt to have 288 records per day in both series.	set_keys -c ds=hmi.temperature_summary_300s T_START=2010.11.29_20:40:00_UTC NU MPTS=0 DATE=2011-011-21T20:01:16Z The DATE parameter can be in UTC time(2011.03.23_19:00:00_UTC) or Z time as shown. The NUMPTS=0 since we have no packet data to calculate average data of keywords. SIDENOTE: Example email to Goddard to recreate dayfile: Original Message Subject missing packets in moc level 0(lzp) day file for apid 44 ->0044_2011_012_01.hkt Date: Fri, 21 Jan 2011 11:26:16 -0800 From: Carl Cimilluca <carl@sun.stanford.edu> Tb: Brett Sapper <srett.psapper@nasa.gov>, ChristopherB.VanDyke@nasa.gov CC: Rock Bush <rock@solarpost.stanford.edu>, Carl Cimilluca <carl@sun.stanford.edu> Brett, Chris, We are seeing a gap in packets for the moc level 0 dayfile for apid 44 between these times below 2010 OI2_F40:49.00_UTCGap in packets 2010 OI2_B:22:29.00_UTC This is about a 41 minutes gap where we have no packets. This is about</carl@sun.stanford.edu></rock@solarpost.stanford.edu></srett.psapper@nasa.gov></carl@sun.stanford.edu>

Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total Message	Problem Described	Solution/ Actions Required
					Can your team recreate an apid 44 dayfile for doy 12 with version setting to 02(i.e., 0044_2011_012_02.hkt) and drop off file on MOC Product Server? Our automatic scripts will pickup dayfile tonight at about 11pm-12am PDT Thanks Carl Cimilluca Stanford University— JSOC Team Solution for ISSUE(2): (2a)Confirm cronjobs did not run last night by checking log files (log-df-moc and log-df-rtmon) at j0:/home/production/cvs/JSOC/proj/lev0/scripts/hk. (2b)If occurred for just that one day because of down systems or failed cronjob then the process will process the moc dayfiles from yesterday and today files tonight and this should fix issue. (2c)If problem persist fix out source of problem. Possible causes are:down h/wdown sums/drmsdown cronjob for rtmon on production@j0down Art's retrieve script of moc down files. (2d)Once back up, the dayfiles from moc product server should be brought over and the cronjobs for moc should process all dayfiles (9) (high) ->dsdf.plfor all down days.
					(2e)The rtmon dayfile load_m3sd

Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total	Message	Problem Described	Solution/ Actions Required
						processing needs to be done manually, only if needed to fill gaps. Check with Rock. Should save rtmon dayfiles manually using ingest_dayfile.pl for missed days. We save apid 17,19,21,38,40, and 44 dayfiles to dayfile series using source setting rtmon by using dayfile on fileserver hmimon-sdp.
						Example steps to do: ===>Login as production@j0. ==>Copy over rtmon files to save to dropoff directory from hmimon-sdp. The drop directory is a /tmp22/production/lev0/hk_rtmon_ dayfile.
						===>go to script directory % cd /home/production/cvs/JSOC/proj/ lev0/scripts/hk
						===>run script using hex value for 129(hex is 81),17(hex is 11), etc:
						% ingest_dayfile.pl apid=81 dsnlist=./df_apid_ds_list_for_rtmo n src=rtmon merged=0
						===>Or do all apid by doing:
						<pre>% ingest_dayfile.pl apidlist=./df_apid_list_day_file_r tmon start=20080518 end=20080530 dsnlist=./df_apid_ds_list_for_rtmo n src=rtmon merged=0</pre>
						===>clean up by deleting items in DF_DELETE_FILE_LIST_RTMON file
						===>clean up by removing files in the dropoff directory

Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total Message	Problem Described	Solution/ Actions Required
(10)(high) =>dsdf.pl	Effects RTMON and MOC Dayfiles : ->HK Level 0 ->RTMON Dayfile Save of ASD apid 129, apid 19 and apid 44 Dayfiles - >dsdf.pl rtmon cronjob on producti on@j0. ->HK Level 0 ->MOC Dayfile Save and decode keywords data for asd dayfile and save keywords to asd HK by APID series(s do.lev0_ asd_0004). Also save dayfile and do average processi ng of apid	JSOC:WARN ING:M3SD Processin g and Decode Dayfile Processin g of all MOC dayfiles NOT done. OR JSOC:WARN ING:M3SD Processin g and Decode Dayfile Processin g of all RTMON dayfiles NOT done.	Message(1):>Did not process the expected <6>		Problem(1) (1a)Check logfile on what happened. =>For MOC Dayfile check log at /home2/production/cvs/JSOC/proj/le v0/scripts/hk/log-df-moc ==>For RTMON Dayfile check log at /home2/production/cvs/JSOC/proj/le v0/scripts/hk/log-df-rtmon (1b)Check if log shows did not run the day before. If did not run the day before need to find out reason it did not run. Problem(2) (2a)Check logfile on what happened. ==>For MOC Dayfile check log at /home2/production/cvs/JSOC/proj/le v0/scripts/hk/log-df-moc ==>For RTMON Dayfile check log at /home2/production/cvs/JSOC/proj/le v0/scripts/hk/log-df-moc (2b)Check if they sent us different versions of dayfiles that might be updates. The revised dayfiles could be resent with updated data. Check version, which could say 02(i.e. , see 02 value in this file 0001_2011_097_02.hkt). Or it could be a resent of dayfile with a doy(day of year) that was not last night doy. For example,today is doy 097 and we got files showing doy 037(0001_2011_037_02.hkt) with updated version. (2c)Send email to team on your investigation. For example, there was a retransmit of doy dayfiles with verision 02 for doy=xxx. (2d)Also send any information if these files failed to get processed using load_m3sd(saves to 6 telemetry averaging series), decode_dayfile(save data to sdo.lev0_asd_0004 series) and ingest_lev0.pl(save dayfile series)

Item # (priority) =>exec or script name	Module Componen t/ Subcompo nent/ Executab le	Error or Warning	Total Message	Problem Described	Solution/ Actions Required
	19 and 44 to series.		has been retrieved and ingested in sdo.hk_dayfile series>If dayfile exists, get dayfiles and rerun with decode_dayfile executable.	with more complete data.	