Jonathan Schobernd

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Summary

I have customer relations experience of a total of 8 years and I excel at making clients and customers happy while holding a professional tone and operating under proper business etiquette. I have school experience of Computer Management and Information Systems, am familiar with developmental languages, and I am a very technical individual. I am capable of filling any knowledge gaps through quick learning and off-the-job research for anything that I am not proficient in.

Employment History

Answer Midwest Inc., Alton, Illinois

Operator / Dispatcher / Shift Supervisor / Programmer July 2016 - October 2017

This work environment allowed me to hone in my skills in Communication, Leadership, Time Management, Stress Management, and Professionalism.

Red Lobster, Alton, Illinois

Server / Host August 2011 - September 2016

This work environment allowed me to progress my skills in Communication, Problem solving, Time Management, Flexibility, Stress management, and Professionalism. I became very attached to my work environment and enjoyed the knowledge that any given day will be different from the last.

Answer Midwest Inc., Alton, Illinois

Operator / Dispatcher / Shift Supervisor April 2010 - September 2011

Professional Skills

- Communication
- Decision-Making and Problem-Solving
- Leadership
- Organizational
- Time Management
- Flexibility
- Professionalism