

# Jeremy Stevenson

Tulsa Ok

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## Technical Skills / Tool Kit

DevOps	Ansible, Puppet, Docker Swarm, Kubernetes
Languages	C, C++, Python, Rest API, GTK+, Assembly (NASM), HTML, XML, JSON
Scripting	Bash, Python, PowerShell, Batch, JS, Ruby, PHP
Administration and Process Owner PCI/SOX Compliance	Software, Hardware, and Service Procurement, Process Execution Lead for Sarbanes Oxley (SOX), PCI Compliance, Multi-Factor Authentication, SSL Certification Creation and Signing, SQL Server Security, AD, Defars, NIST
Tokenization/ Encryption	Designed the Implementation Strategy for Data Encryption with Adherence to Data Governance and Cyber Security Guidelines, VPN, SDWAN
Databases	SQL Server, Mysql, PosGres
App & Network Tools	Nmap, SSH, Putty, Splunk, Solarwinds, Datadog, Manage Engine, Naggios, Zabbix, SNMP, Uptime Robot, wireshark, Suricata, Zeek, Snort, Grafana
OS/Servers	Windows Enterprise Server, Windows 10 Pro, Ubuntu, Proxmox, VMWare, ESXi, Veeam, RedHat, PFSense, Sophos, Cisco, Aruba, Hyper-V
Reporting & BI	Power Bi, SQL Server Reporting Services, Zoho
CMS & CRM	Sharepoint, OSTicket, Fusion, Wordpress
ERP Systems	Sage, Quickbooks
Source	Github, Team foundation server, bit bucket, gitlab, gittea

## Professional Experience

Dec 2020 - Aug 2022, Tulsa, OK

### **Freelancer** - *System Administrator/ Incident Response*

- Previous COO passed security and Linux related concerns to me while attending school
- Researched origins, behavior, purpose of various malicious attacks.
- Attempted mitigation from wiping machine to contacting ISP/Web Host provider to have malicious content removed.
- Reinforced best practices while using the internet

July 2018 - Aug 2020, Tulsa, OK

### **Technology Solutions** - *Sr. Account Manager / Security and Risk consultant*

- Maintained and cultivated lasting relations with clients
- Stand in for Network/Server Engineers when unavailable
- Served as POC for security events.
- Light Sales/Client Acquisition
- Provided an intermediate between client technology needs and our engineering teams.
- Provided security training for end users, developed DR/BC plans based on business needs.
- Coordinated projects between clients, in-house engineers and service desk deployments.

Feb 2016 - June 2018, Tulsa, Ok

### **Global Client Solutions** - *Data Analyst/ System Administrator*

- Contract Position
- Provided Help Desk support for business applications
- Migrated to new CRM Kayako Fusion to OSTicket
- Provided mysql reporting from internal CRM as well as maintained the system. (Windows server, php, mysql, IIS)
- Data Analytics through CRM, SQL, and Sharepoint
- Provided administrative duties for the on-prem sharepoint environment which I migrated to Azure

Aug 2014 - Dec 2015, Dallas

### **LabCorp** - *Regional Systems Administrator*

- Provided End-User Support for Hospital/Clinic staff for PC/ Networking Issues.
- Software and Hardware support for Labcorp testing labs and patient service locations.
- Point of contact between Connectivity monitoring vendors.
- Also provided on-site support if needed.

- Familiar with various Medical Coding Systems

Jan 2012 – June 2014, Fort Worth, TX

### **RadioShack – Store Systems Administrator**

- Assisted Stores with Point of Sale and Store Systems Hardware support • Managed a team responsible for developing, testing, and implementing a remote reimage process to convert all existing stores in the United States to Windows 7 to maintain corporate compliance.
- Store Server Administrator responsible for maintaining hardware and software on stores servers including running SQL queries and serving as a liaison between stores in the field and corporate development groups.
- Supervised the day-to-day activities of contact center agents to ensure departmental standards for customer service are maintained and program goals are met or exceeded. • Utilized reports to track and maintain progress of daily installs Conduct one-on-one quality feedback sessions with direct reports to coach and develop the employees.

## **Education**

September 2021 – June 2023, Tulsa, Ok

### **Holberton School of Software Engineering Tulsa, Ok – Computer Science & Linux Programming, Advanced Algorithms**

Through this program, students will demonstrate knowledge and application of C, the Linux kernel interface, advanced trees, graphs, pathfinding, cryptography, block mining, blockchain, and more.

## **Interests**

- Open-Source Advocate
- Home Lab Enthusiast
- Host my own email server
- Member of the Oklahoma chapter of the ISSA
- Aspiring Security researcher and Bug Hunter
- As a career technologist, coming from my specific background as a descendant of victims of the Tulsa Race Massacre and as a happy life-long resident of north tulsa, I am very interested in closing the technology gap for underprivileged youth.