

# **BUSINESS CONTINUITY MANAGEMENT SYSTEM(BCMS) POLICY STATEMENT**

Rainbow Tourism Group is committed to ensuring the safety of Guests and Associates and continuity of its critical business functions during periods of major disruption. The company aims to minimise the impact of disruption, ensure a speedy restoration of services through advanced planning and preparation.

## **Business Continuity Management System Objectives**

Rainbow Tourism Group has defined the following objectives to be attained:

To:

- Continue offering services to all Guests and Associates even during a major incident with minimal disruption defined by the Recovery Time Object (RTO).
- Ensure the availability and integrity of all data and information.
- Allocate the necessary resources to ensure that the BCMS is consistent with the requirements of ISO 22301:2019.

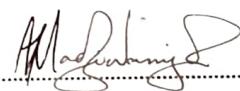
## **Business Continuity Management System Commitment**

Rainbow Tourism Group Management is committed to maintaining an effective and efficient Business Continuity Management System. This commitment will be demonstrated by:

- Incorporating Business Continuity Management System into Rainbow Tourism Group's Information Security Management System (ISMS) by end of 2024.
- Maintaining a Business Continuity Management System (BCMS) that is appropriate to Rainbow Tourism Group's business environment.
- Adopting a formal, structured Business Continuity Management approach, consistent with the principles of the Business Continuity Management System Guidelines.
- Ensuring that plans to respond to disruption-related risk are kept up-to-date and are subject to periodic review and testing.
- Ensuring the Business Continuity Management System is subject to periodic reviews.

## **Scope**

This Business Continuity Management System applies to all Associates and operations of Rainbow Tourism Group at Corporate Office. The management of disruption-related risks should be considered in day-to-day business activities, all projects and supplier arrangements.



T. Madziwanyika  
Chief Executive

Date Reviewed: 13 November 2023



# INFORMATION SECURITY MANAGEMENT SYSTEM POLICY STATEMENT

Rainbow Tourism Group (Private) Limited is committed to ensuring the confidentiality, integrity and availability of data and information. The company aims to minimise the impact of cyber-attacks, ensure a speedy restoration of services through advanced planning and preparation.

## Information Security Management System Objectives

Rainbow Tourism Group has defined the following objectives to be attained:

To:

- Provide management direction and support for information security in accordance with business requirements and relevant laws and regulations.
- Achieve and maintain appropriate protection of organizational assets.
- Ensure that information receives an appropriate level of protection.
- Prevent unauthorized physical access, damage and interference to the organization's premises and information.
- Prevent loss, damage, theft or compromise of assets and interruption to the organization's activities.
- Maintain the integrity and availability of information and information processing facilities.

## Information Security Management System Commitment

Rainbow Tourism Group management is committed to maintaining an effective and efficient Information Security Management System. This commitment will be demonstrated by:

- Incorporating a Business Continuity Management System (BCMS) into Rainbow Tourism Group's Information Security Management System (ISMS) by end of 2024.
- Maintaining an Information Security Management System (ISMS) that is appropriate to Rainbow Tourism Group's business environment.
- Adopting a formal, structured Information Security Management approach, consistent with the principles of the Information Security Management System Guidelines.
- Ensuring that plans to respond to disruption-related risk are kept up-to-date and are subject to periodic review and testing.
- Ensuring the Information Security Management System is subject to periodic reviews.

## Scope

This applies to all Associates and operations of Rainbow Tourism Group at Corporate Office. Information Security-related risks should be considered in day-to-day business activities, all projects and supplier arrangements.

A handwritten signature in black ink, appearing to read "T. Madziwanyika".

T. Madziwanyika  
Chief Executive

Date Reviewed: 13 November 2023