Customer Billing (Capability)

1. Role Definition ⌃

This service domain provides a general customer billing service. The service domain is provided with the applicable fees and charges that are authorized for invoicing typically by a product or service fulfillment service domain. Processing can include verification and authorizations steps and the invoice could be issued as a single transaction or a schedule of transactions.

2. Example of Use ⌃

An invoice is raised for the fees and commissions applicable to a managed investment portfolio

3. Executive Summary ⌃

This service domains provides a central service to compose, issue and track customer billing and invoices

4. Key Features ⌃

Process/issue customer invoices (on request from fulfillment)

Issue reminders against unpaid invoices

Track and report on customer payments against invoices

Documentation ⌃

Properties ⌃

| Property	Value
Service Domain	
API BIAN Portal	Customer Billing API (https://app.swaggerhub.com/apis/BIAN-3/CustomerBilling/12.0.0)
Core Business Object	▭ Invoicee (object_26.html?object=38079)
Individual Analytics	customerBillingProcedureAccumulators customerBillingProcedureActivityAnalysis customerBillingProcedurePerformanceAnalysis customerBillingProcedureTrends&Events
Portfolio Analytics	customerBillingProcedurePortfolioActivityAnalysis customerBillingProcedurePortfolioMake-UpAnalysis customerBillingProcedurePortfolioPerformanceAnalysis
Scenarios	⛁ Process End of Daily Booking Window for Syndicated Loan Payments-III (views/view_54983.html)
	⛁ Process Syndicated Loan Instalment-I (views/view_55001.html)
	⛁ Create Customer Reports (views/view_55419.html)
	⛁ Process Consumer Loan Delinquency First Stage (views/view_55407.html)
	⛁ EXT Disburse Renewed Uncollateralised Consumer Loan (views/view_55413.html)
	⛁ Create and Send Loan Installment Invoice (views/view_55431.html)
	⛁ Process Card Billing (views/view_55651.html)
	⛁ Process End of Daily Booking Window for Syndicated Loan Payments-II (views/view_55565.html)
	⛁ Process Syndicated Loan Instalment-II and III (views/view_55086.html)
	⛁ Process Loans Instalments (views/view_54986.html)
Service Role	Provide (central) services to compose, issue and track customer billing and invoices (see also accounts receivable)

BIAN Life Cycle	
Registration Status	Registered

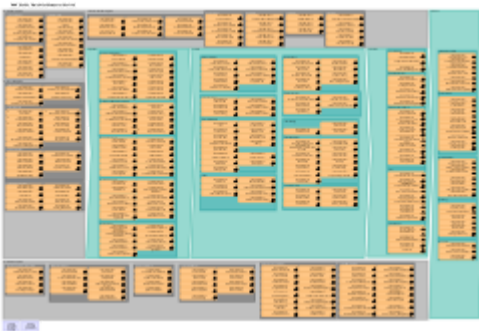| **Stereotypes**	
stereotype	ServiceDomain

Appears on ⌃

(views/view_50695.html)

Customer Billing SD Overview

(views/view_51705.html)

BIAN Service Landscape V12.0 Value Ch…

(views/view_51891.html)

BIAN Service Landscape V12.0 Matrix Vi…

Relations ⌃

aggregated by	Operational Services (object_25.html?object=130011)
	Wave 2 (object_25.html?object=153742)
	Wave 1 (object_25.html?object=153747)
	Operational Services (object_25.html?object=171737)

|	
gets input from	Corporate Lease (object_21.html?object=32008)
	Trust Services (object_20.html?object=33076)
	Credit Card (object_22.html?object=40448)
	Credit Facility (object_22.html?object=40622)
	Customer Billing (object_20.html?object=42033)
	Brokered Product (object_20.html?object=42491)
	Corporate Loan (object_20.html?object=42505)
	Consumer Loan (object_22.html?object=42931)
	Consumer Advisory Services (object_22.html?object=44522)
	Consumer Investments (object_22.html?object=45432)

is equal to	Customer Billing (object_36.html?object=42034)

is part of	Operational Services (object_25.html?object=130011)

| realized by | Customer Billing_SD_Service Group (object_18.html?object=238707) |
	In BQ Initiate payment processing against a billing transaction (object_12.html?object=29108)
	Rq CR Request manual intervention with an active billing procedure (object_12.html?object=29617)
	Rw BQ Retrieve details about tracking and reminder activity (object_13.html?object=31564)
	Up CR Update details of a customer billing transaction (object_13.html?object=34147)
	In CR Initiate customer billing for a customer (object_15.html?object=39182)
	Ec BQ Accept, verify, reject etc. and tracking and reminder action (object_15.html?object=41320)
	Customer Billing (object_23.html?object=41908)
	Up BQ Update details of a generated invoice (object_12.html?object=42422)
	Re BQ Retrieve payment processing details (object_16.html?object=43365)
	Re BQ Retrieve details about a sent invoice (object_16.html?object=43368)
	Re CR Retrieve details about an active billing procedure (object_16.html?object=43397)
	In BQ Initiate tracking and reminder task against an active billing procedure (object_16.html?object=43528)
	Ec BQ confirm, reject etc. a payment being applied to a billing transaction (object_16.html?object=44066)
	Up BQ Update payment details for a billing transaction (object_16.html?object=44510)
	Co CR Control the processing of customer billing (e.g. delay) (object_16.html?object=45435)
	Ex CR Execute an automated action against an active bill (e.g. resubmit) (object_16.html?object=46417)
	Customer Billing Procedure (object_24.html?object=48060)
	Process (object_28.html?object=58066)
	Customer Billing_SD_Operations (object_18.html?object=72341)
	Customer Billing Procedure_Reporting (object_17.html?object=72347)
	Customer Billing Procedure_Invocation (object_17.html?object=72356)
	Customer Billing Procedure_ Analytics Object (object_25.html?object=72378)
	Customer Billing Procedure_Instantiation (object_17.html?object=72382)
sends output to	Correspondence (object_20.html?object=32927)
	Credit Card (object_22.html?object=40448)
	Customer Billing (object_20.html?object=42033)
	Document Directory (object_22.html?object=44708)
serves	Agreement Management (object_6.html?object=130022)
	Agreement Terms and Conditions Management (object_6.html?object=130102)
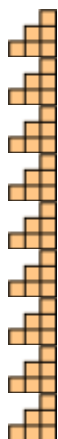
triggered by	
	Open Item Management (object_21.html?object=31686)
	Mortgage Loan (object_21.html?object=31825)
	Syndicated Loan (object_21.html?object=31921)
	Servicing Order (object_21.html?object=32295)
	Credit Card (object_22.html?object=40448)
	Disbursement (object_22.html?object=41459)
	Customer Billing (object_20.html?object=42033)
	Corporate Loan (object_20.html?object=42505)
	Consumer Loan (object_22.html?object=42931)

triggers	
	Direct Debit (object_21.html?object=32677)
	Correspondence (object_20.html?object=32927)
	Customer Billing (object_20.html?object=42033)
	Document Directory (object_22.html?object=44708)