

Customer Access Entitlement (Capability)

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- 2. Example of Use
- 3. Executive Summary
- 4. Key Features

Documentation

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1. Role Definition



This profile is used for servicing and fulfillment controls covering products, services and channel/device usage entitlements. It is referenced for channel access control and utilization limits that may span multiple products. For example there can be a limit on total ATM withdrawals for a customer for all active products over a 24 hour period.

2. Example of Use



A consumer customer contacts the call center and her access profile is used to determine what products and services can be accessed through this channel

3. Executive Summary



This service domain maintains the details of the allowed channel/device based access to products and services that the customer has in place. This profile is referenced in servicing and fulfillment activity and may include customer preferences and access limits/constraints that span multiple products.

4. Key Features

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
- Maintain customers' channel/device access profiles (allowed uses and limits)
- Maintain customers' channel/device usage preferences
- Check/confirm allowed access for customer contacts

Documentation

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Properties

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Property	Value
Service Domain	
API BIAN Portal	Customer Access Entitlement API (https://app.swaggerhub.com/apis/BIAN-3/CustomerAccessEntitlement/12.0.0)
Core Business Object	
Individual Analytics	customerAccessProfileAgreementAccumulators customerAccessProfileAgreementActivityAnalysis customerAccessProfileAgreementPerformanceAnalysis customerAccessProfileAgreementTrends&Events
Portfolio Analytics	customerAccessProfileAgreementPortfolioActivityAnalysis customerAccessProfileAgreementPortfolioMake-UpAnalysis customerAccessProfileAgreementPortfolioPerformanceAnalysis
Scenarios	<div><div></div>Process Authentication Request by Issuer (views/view_54669.html)<div></div>Develop Opportunity (views/view_55143.html)<div></div>Authorise Card Use by Issuer (views/view_55275.html)<div></div>Check Customer Channel Access History and Access Entitlements (views/view_54968.html)<div></div>Handle Request for Token Assurance (views/view_54761.html)</div>
Service Role	Maintains the details of the products services and channel access that the customer has in place. This profile is referenced in servicing and fulfillment activity. The view may also be compared to the full range of eligible products and services to identify business development opportunities.
BIAN Life Cycle	

Registration
Status

Registered

Stereotypes

stereotype

ServiceDomain

Appears on



(views/view_50890.html)



ASPSP Backend

(views/view_50878.html)



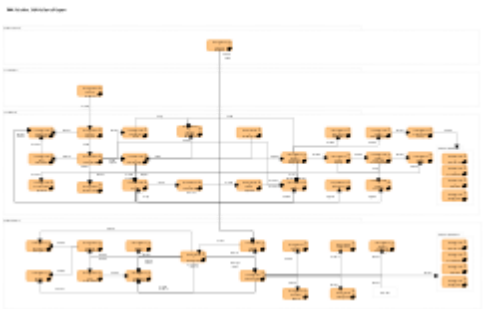
BIAN Coreless 2.0 Wireframe

(views/view_51552.html)



External Access Framework

(views/view_51594.html)



BIAN Coreless 3.0 Wireframe

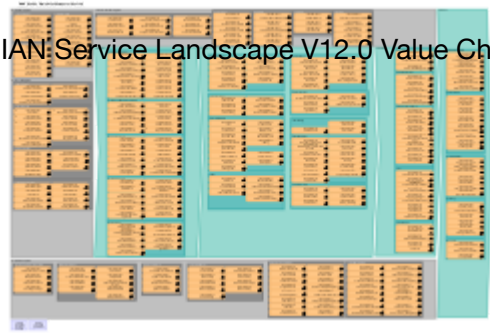
(views/view_51660.html)

(views/view_51705.html)

Customer Access Entitlement SD Overvi...
(views/view_51891.html)



BIAN Service Landscape V12.0 Value Ch...



BIAN Service Landscape V12.0 Matrix Vi...

Relations



aggregated by



External Access Framework (object_25.html?object=127286)

Customer Management (object_25.html?object=130142)

Wave 2 (object_25.html?object=153742)

Wave 1 (object_25.html?object=153747)

Cross Channel (object_25.html?object=171776)

ASPSP Backend (object_25.html?object=85535)

gets input
from



Customer Workbench (object_21.html?object=34733)

Credit Card (object_22.html?object=40448)

Contact Handler (object_20.html?object=41839)

Session Dialogue (object_23.html?object=48273)

is equal to

























Customer Access Entitlement (object_36.html?object=30137)

is part of




Customer Management (object_25.html?object=130142)



realized by


-  Customer Access Profile Agreement_ Analytics Object (object_25.html?object=111083)
-  Customer Access Entitlement_SD_Operations (object_19.html?object=163441)
-  Customer Access Profile Agreement_Reporting (object_17.html?object=163443)
-  Customer Access Profile Agreement_Instantiation (object_17.html?object=163456)
-  Customer Access Profile Agreement_Invocation (object_17.html?object=163471)
-  Customer Access Entitlement_SD_Service Group (object_19.html?object=239400)
-  Gr CR Grant access under the agreement (object_12.html?object=29013)
-  Up BQ Update details for the preferences in the agreement (object_13.html?object=30360)
-  Ec CR Accept, verify, etc. a customer access profile agreement (object_13.html?object=30885)
-  Up BQ Update details for the restrictions in the agreement (object_13.html?object=32586)
-  Ev BQ Establish restrictions for the access profile agreement (object_13.html?object=34374)
-  Re CR Retrieve details about a customer access profile agreement (object_14.html?object=34811)
-  Customer Access Profile (object_24.html?object=36516)
-  Re BQ Retrieve details about the restrictions in the agreement (object_14.html?object=37665)
-  Co CR Control the handling of a customer access profile (e.g. suspend) (object_14.html?object=37998)
-  Customer Access Profile Agreement (object_24.html?object=39622)
-  Re BQ Retrieve details about the preferences in the agreement (object_15.html?object=42683)
-  Ev BQ Establish preferences for the access profile agreement (object_16.html?object=44142)
-  Up CR Update details of a customer access profile agreement (object_16.html?object=46552)
-  Ev CR Establish a customer access profile agreement (object_17.html?object=47219)
-  Rq CR Request manual intervention in a customer access profile (e.g. handle exceptions) (object_17.html?object=48041)
-  Agree Terms (object_28.html?object=58124)

sends output
to

-  Legal Entity Directory (object_21.html?object=37530)

serves

-  Customer Management (object_6.html?object=126743)
 -  Customer Access Management (object_6.html?object=126749)
-

triggered by		Servicing Order (object_21.html?object=32295)
		Processing Order (object_20.html?object=33179)
		Credit Card (object_22.html?object=40448)
		Contact Handler (object_20.html?object=41839)
		Session Dialogue (object_23.html?object=48273)
		Transaction Authorization (object_23.html?object=48811)
