

Jacob Schwartz

1618 Brown Street Apt. 205, Dayton, OH 45409
(586) 907-5816
jtschwartz98@gmail.com
www.linkedin.com/in/jacob-t-schwartz
www.jtschwartz.com

TECHNICAL SKILLS AND QUALIFICATIONS

Languages:

- Proficient in: Java, SQL, Python, HTML, CSS, and R
- Familiar with: Kotlin, JavaScript, C, C++, and Git

Word Processing and Management Tools:

- Microsoft Office Suite

Engineering Software:

- Autodesk AutoCAD
- Autodesk Inventor

Operating Systems:

- Proficient in: Microsoft Windows 7, 8, 10
- Familiar with: macOS and various Linux distributions

Graphic Design Tools:

- Adobe Photoshop
 - Adobe Illustrator
 - Adobe InDesign
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PROFESSIONAL EXPERIENCE

Technical Support Analyst

December 2016 –

University of Dayton Information Technology

- Provide customer support at the Help Desk and Call Center
- Worked in the Service Center fixing and troubleshooting a wide variety of issues

IT Co-Op

May 2017 – August 2018

International Automotive Components

- Head of Web Development & Administration and Mobile Phones divisions.
 - Primary responsibilities included maintaining company intranet, mobile phone support, and administrating company FTP server
 - Led and developed the upgrade of company intranet from HTML4.1 to HTML5
 - Assisted in development of company Spend Analytics dashboards with Tableau running off of Amazon Web Services
 - Provided support for local IT team and Purchase Order creation
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EDUCATION

University of Dayton

Expected Graduation: May 2020

Dayton, OH

- Pursuing Bachelor of Science in Computer Science
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ACCOMPLISHMENTS

- Eagle Scout
- CIW Site Development Associate Certification
- University of Dayton Father Chaminade Scholarship Recipient

March 2015