

# Jacob Schwartz

## Software and Web Developer

### Professional Experience

December 2016 - Present

#### Senior Technical Support Analyst *University of Dayton Information Technology*

- Provide customer support in the Call Center and at the in-person Help Desk
- Worked in the Service Center fixing and troubleshooting a wide variety of issues
- Wrote a number of Python scripts and Chrome extensions to increase efficiency and productivity

May 2017 - August 2018

#### IT Co-Op *International Automotive Components*

- Hired on as Help Desk Intern not long before being promoted to a Co-Op to work as the Head of Web Development & Administration and Mobile Phones divisions.
- Primary responsibilities included maintaining company intranet, mobile phone support, and administration of company FTP server
- Led and developed the upgrade of company intranet from HTML4 to HTML5
- Assisted in development of company Spend Analytics dashboards with Tableau running off of Amazon Web Services

### Education

May 2020

#### University of Dayton *Dayton, OH*

- Pursuing B.S. in Computer Science 3.3 GPA  
Minor in Psychology

### Accomplishments

- Eagle Scout
- CIW Site Development Associate Certification
- University of Dayton Father Chaminade Scholarship
- University of Dayton Leadership & Service Scholarship

### Personal Info

#### Address

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Dayton, OH 45409

#### Phone

(586) 907-5816

#### Email

Jacob@Jtschwartz.com

#### Website

Jtschwartz.com

#### GitHub

github.com/JTSchwartz

#### LinkedIn

linkedin.com/in/jacob-t-schwartz

### Skills

Java	●●●●○
Python	●●●●○
Kotlin	●○○○○
HTML	●●●●●
CSS	●●●●○
JavaScript	●●●○○
R	●●●●○
C	●●○○○
Go	●●●○○
Elixir	●○○○○
SQL	●●●●○
Git	●●●●●

### Systems

AWS	●●●○○
Linux	●●●●●
macOS	●●●●○
Networks	●●●●○
Windows	●●●●●

