# **Jacob Schwartz**

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## TECHNICAL SKILLS AND QUALIFICATIONS

#### Languages:

- Proficient in: HTML, CSS, Java, SQL, and R
- Familiar with: JavaScript, Kotlin, C, C++, Python, and Git

### Word Processing and Management Tools:

Microsoft Office Suite

### **Engineering Software:**

- Autodesk AutoCAD
- Autodesk Inventor

### Operating Systems:

- Proficient in: Microsoft Windows 7, 8, 10
- Familiar with: macOS and various Linux distributions

### **Graphic Design Tools:**

- Adobe Photoshop
- Adobe Illustrator
- Adobe InDesign

### PROFESSIONAL EXPERIENCE

### Technical Support Analyst

University of Dayton Information Technology

- Provided support in the Help Desk and Call Center.
- Experience in Service Center, fixing a wide variety of computer issues.

#### May 2017 -IT Co-Op

International Automotive Components

- Head of Web Development & Administration and Mobile Phones divisions.
- Primary responsibilities include maintaining company intranet, mobile phone support, and administrating company FTP server
- Led and developed the upgrade of intranet from HTML4.1 to HTML5
- Assisted in development of company Spend Analytics dashboards with Tableau running off of Amazon Web Services
- Provided support for local IT team and Purchase Order creation

### **EDUCATION**

#### **University of Dayton**

Dayton, OH

Pursuing Bachelor of Science in Computer Science

### **ACCOMPLISHMENTS**

**Eagle Scout** 

March 2015

Expected Graduation: May 2020

- CIW Site Development Associate Certification
- University of Dayton Father Chaminade Scholarship Recipient

December 2016 –

August 2018