Jacob Schwartz

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TECHNICAL SKILLS AND QUALIFICATIONS

Languages:
- Proficient in: HTML, CSS, Java, SQL, and R
- Familiar with: JavaScript, Kotlin, C, C++, Python, and Git

Word Processing and Management Tools:
- Microsoft Office Suite

Engineering Software:
- Autodesk AutoCAD
- Autodesk Inventor

Operating Systems:
- Proficient in: Microsoft Windows 7, 8, 10
- Familiar with: macOS and various Linux distributions

Graphic Design Tools:
- Adobe Photoshop
- Adobe Illustrator
- Adobe InDesign

PROFESSIONAL EXPERIENCE

Technical Support Analyst   December 2016 –
University of Dayton Information Technology
- Provided support in the Help Desk and Call Center.
- Experience in Service Center, fixing a wide variety of computer issues.

IT Co-Op   May 2017 -
International Automotive Components
- Head of Web Development & Administration and Mobile Phones divisions.
- Primary responsibilities include maintaining company intranet, mobile phone support, and administrating company FTP server
- Led and developed the upgrade of intranet from HTML4.1 to HTML5
- Assisted in development of company Spend Analytics dashboards with Tableau running off of Amazon Web Services
- Provided support for local IT team and Purchase Order creation

EDUCATION

University of Dayton   Expected Graduation: May 2020
Dayton, OH
- Pursuing Bachelor of Science in Computer Science

ACCOMPLISHMENTS

- Eagle Scout   March 2015
- CIW Site Development Associate Certification
- University of Dayton Father Chaminade Scholarship Recipient