

Jacob Schwartz

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TECHNICAL SKILLS AND QUALIFICATIONS

Languages:

- Proficient in: HTML, CSS, Java, and R
- Familiar with: JavaScript and Kotlin

Engineering Software:

- Autodesk AutoCAD
- Autodesk Inventor

Word Processing and Management Tools:

- Microsoft Office Suite

Operating Systems:

- Proficient in: Microsoft Windows 7, 8, 10
- Familiar with: macOS and various Linux distributions

Graphic Design Tools:

- Adobe Photoshop
 - Adobe Illustrator
 - Adobe InDesign
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PROFESSIONAL EXPERIENCE

Technical Support Analyst

December 2016 –

University of Dayton Information Technology

- Provided support in the Help Desk and Call Center.
- Experience in Service Center, fixing a wide variety of computer issues.

IT Co-Op

May 2017 -

International Automotive Components

- Head of Web Development & Administration and Mobile Phones divisions.
 - Primary responsibilities include maintaining company intranet, mobile phone support, and administrating company FTP server
 - Led and developed the upgrade of intranet from HTML4.1 to HTML5
 - Assisted in development of company spend analytics dashboards with Tableau running off of Amazon Web Services
 - Provided support for local IT team and Purchase Order creation
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EDUCATION

University of Dayton

Expected Graduation: May 2020

Dayton, OH

- Pursuing Bachelor of Science in Computer Science
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ACCOMPLISHMENTS

- Eagle Scout
- CIW Site Development Associate Certification
- University of Dayton Father Chaminade Scholarship Recipient

March 2015