Jacob Schwartz
Full Stack Developer

Professional Experience

December 2016 - Present

Senior Technical Support Analyst
University of Dayton Information Technology

- ➢ Provide customer support and troubleshooting in the Call Center and at the in-person Help Desk
- ➢ Wrote a number of Python scripts and Chrome extensions to increase efficiency and productivity

May 2017 - August 2018

IT Co-Op
International Automotive Components

- ➢ Head of Web Development & Administration and Mobile Phones divisions
- ➢ Maintained company intranet, mobile phone support, and administered company FTP server
- ➢ Led and developed the upgrade of company intranet from HTML4 to HTML5
- ➢ Assisted in development of tool for analyzing company expenditures in Tableau

Education

May 2020

University of Dayton
Dayton, OH

- ➢ Pursuing B.S. in Computer Science
  Minor in Psychology

Notable Courses and Projects

- ➢ Computer Networks
  - ▪ DNS Resolver
  - ▪ Web Crawler
- ➢ Computer & Networks Security
  - ▪ Attack on TEA Encryption
- ➢ Operating Systems
  - ▪ CPU Job Scheduling Simulator
  - ▪ Web Messaging Application
- ➢ Unix Programming
  - ▪ Webpage Scraper

Accomplishments

- ➢ Eagle Scout
- ➢ CIW Site Development Associate Certification

Personal Info

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Languages

C	Java
CSS	JavaScript
Elixir	Kotlin
Go	Python
HTML	SQL

APIs

Cryptowatch	TeamDynamix
Spotify	

Systems

- Amazon Web Services
  - ▪ EC2
  - ▪ Lightsail
- Networks
- Unix
- Windows