

James Triantafylos

COMPUTER SCIENCE MAJOR

☎ (+1) 416-995-8689 | ✉ jtriantafylos@gmail.com | 📷 JTriantafylos | 🌐 JTriantafylos

Summary

Currently a Computer Science student attending Carleton University. Deep interest in everything technology related since a young age, on both the hardware and software sides. Passion for creating efficient, problem-solving methods for difficult tasks, as well as becoming familiar with new technologies and tools whenever possible.

Work Experience

Health Canada

Ottawa, Ontario

SUPPORT TECHNICIAN

Sep. 2019 - Present

- Provide support for key government departments during the COVID-19 pandemic.
- Utilize HP Service Manager to diagnose and solve employee account issues.
- Manage employee Open Enterprise Server, Active Directory, Outlook, etc. accounts.
- Participate in initiatives to clean-up and streamline account management databases.
- Follow Standard Operating Procedures to ensure uniformity within the team's tasks.

Skills & Proficiencies

Computer Skills

- Extensive knowledge of both Windows and Linux operating systems.
- Knowledge of the Microsoft Office suite (Word, Excel, Outlook, etc.).
- Proficient in Python, JavaScript (Node.js), Java/Kotlin, and C/C++
- Excellent ability to use available resources to solve problems in unfamiliar software.

Customer Service

- 1 year of providing remote support for government employees.
- 2 years of online, as well as 2 years of in person customer service experience.

Teamwork

- Ability to work efficiently in both large and small teams.
- Ability to take a leadership position in a team and lead effectively.

Education

Carleton University

Ottawa, Ontario

B.C.S HONOURS, ALGORITHMS STREAM

Sep. 2018 - Present

- Enrolled and actively participating in the Co-operative Education program.

Extracurriculars & Side Projects

Information Management Application Project

Ottawa, Ontario

SOLE DEVELOPER

Dec. 2019 - Present

- In the process of developing a web-service and accompanying app to simplify everyday life through the use of NFC.
- Developing the web-service backend with Node.js, backed by a MongoDB database.
- Developing the Android app frontend with Kotlin, heavily depending on the Android Jetpack library suite.

CUHacking Coding Competition

Ottawa, Ontario

PARTICIPANT

Jan. 11-12, 2020

- Participated within a partnership to compete in the annual Carleton University hacking/coding competition.
- Created a JavaScript web app to analyze and visualize a provided JSON data set as part of the Martello Challenge.

CUHacking Coding Competition

Ottawa, Ontario

PARTICIPANT

Feb. 16-17, 2019

- Participated within a partnership to compete in the annual Carleton University hacking/coding competition.
- Utilized Google Cloud Platform's Vision API to dynamically generate colour palettes with only keywords as input.

TEDxSacredHeartCHS

Thornhill, Ontario

ORGANIZER ON TECH COMMITTEE

May. 2015 - Apr. 2016

- Worked with theater staff to coordinate technological aspects of the event.
- Assisted with design of event graphics as well as creation of event website.